

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
			Date Received JAN 14 2011 09-APR-2010	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City REGO PARK State NY Zip Code [REDACTED]			Repository ☐ Reference No. 10324644	
			Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED] E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WB 1017904 9Z		Make BMW	Model F 650 GS US	Model Year 2009
Date Purchased Nov 2009	Dealer's Name and Telephone Number Cross Country BMW 732-635 0094		Engine No: Cylinders 1 91	Fuel Type 91
Original Owner ☒	Dealer's City Metuchen	State NJ	Zip Code 08840	
Transmission Type ☒ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure: YES		Incident Date(s) 09-APR-2010
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Codes: 100000 POWER TRAIN, 101000 POWER TRAIN: CLUTCH ASSEMBLY			Failure Mileage 1500	Failure Speed 30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code		Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2009 BMW F 650 GS MOTORCYCLE. THE CONTACT STATED WHILE DRIVING AT APPROXIMATE SPEEDS OF 30 MPH, HE PULLED THE CLUTCH AND THE VEHICLE STALLED. THE VEHICLE WAS THEN RESTARTED AND WAS OPERATING NORMAL UNTIL HE ATTEMPTED TO PULL THE CLUTCH AGAIN. THE VEHICLE STALLED A SECOND TIME. THE FAILURE HAPPENED ONCE MORE WHEN PULLING THE CLUTCH. THE DEALER HAD NOT YET BEEN CONTACTED. THE FAILURE MILEAGE WAS 1,500 AND THE CURRENT MILEAGE WAS 2,750. THE VIN WAS NOT AVAILABLE. UHPDATED 05/18/10. *LJ				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

On multiple occasions, the Bike would just stall either coming to a stop or starting from a full stop.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

