



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JUN 01 2010

07-APR-2010

Repository ☐

Reference No.
10324307

OWNER INFORMATION (Type or Print)

Name

Address

City

SEAL BEACH

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FCNF53S910

Make

REXHALL

Model

AERBUS

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

13-MAR-2010

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

26000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 REXHALL AERBUS RV. WHILE THE CONTACT WAS DRIVING APPROXIMATELY 65 MPH THE BRAKE PEDAL TRAVELED TO THE FLOOR WHEN PRESSURE WAS APPLIED TO IT. THE VEHICLE WAS ABLE TO COME TO A STOP AFTER BEING DRIVEN CLOSELY AGAINST THE CURB. THE VEHICLE WAS TAKEN TO THE DEALER. THE FAILURE WAS CONTRIBUTED TO THE RIGHT FRONT WHEEL BRAKE LINE IN WHICH THE METAL CRACKED ALLOWING THE BRAKE FLUID TO LEAK. THE DEALER REPLACED THE RIGHT FRONT WHEEL HOSE. THE SERVICE REPAIR COST WAS \$550. THE MANUFACTURER WAS NOTIFIED AND THE WARRANTY HAD EXPIRED. THE FAILURE AND THE CURRENT MILEAGES WERE 26,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SHIP TO		[REDACTED]	
AT		[REDACTED]	
ITY, STATE, ZIP		ITY, STATE, ZIP	
SEAL BENCH CA [REDACTED]		CABAZON. CA.	
HOW SHIP		DATE	

ORDER NUMBER	DEPARTMENT	SALESPERSON	WHEN SHIP	TERMS	HOW SHIP	DATE
PO# 68438	M-M	William				3/24/2010

QUANTITY	DESCRIPTION	PRICE	AMOUNT
	Brake line.	83 0 \$	
2 2 1/2	hours Labor @ 125 \$.	275 \$.	
	EXP 6/10. #5 843.		
	visa c.c. #		
	Install Brake line. Bleed system. Adjust Brake Fluid and Rinse out caliper section area.		
		308 0 \$	

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