

East Lansing, MI
EXECUTIVE SECRET

21 March 2010

2010 MAR 26 P 2:29

RECEIVED - NHTSA

Mr. David Strickland
NHTSA
U.S. Department of Transportation
1200 New Jersey Ave. S.E.
West Building
Washington D.C. 20590

Re: Saturn ION Power Steering shut off.

Dear Mr. Strickland,

I'm writing you today to report a serious safety concern I have with my 2005 Saturn ION II. When traveling down the road unexpectedly the power steering would shut off. It happened to me at least ten times since the beginning of January 2010 until late February when I took the car back to the dealer and had the problem repaired.

I am aware of a recall currently under way for this same problem on 2005-2010 Chevrolet Cobalts. The problem is with the failure of the Power Steering Assist Motor. Both the Saturn and Cobalt share the same part-General Motors part number 20763801. This explains why I am having the same problem as Cobalt owners though my vehicle hasn't been recalled. The problem is serious because it is extremely difficult to steer in manual mode with the power steering off at low speeds.

Steering problems are a very serious safety concern. I'm writing you today so that measures can be taken to protect people traveling in Saturns as well as Cobalts and other users of the road. Your intervention in this matter would be very much appreciated.

Yours truly,

2005 Saturn ION II
Milage: 67,750 miles
Power Steering Assist Motor -- GM Part number 20763801
VIN # 1G8AJ54F25Z

2010 MAR 30 AM 9:05

NM

033010

TGW

CERTIFIED MAIL™

East Lansing, MI.



7008 3230 0002 2727 3301

Handwritten: X-TRAID

MAR 26 2010

**RETURN RECEIPT
REQUESTED**

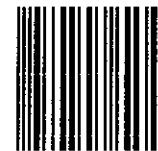
Mrs. David Strickland
NHTSA

U.S. Department of Transportation
1200 New Jersey Ave. S.E.
West Building
Washington D.C. 20590



UNITED STATES
POSTAL SERVICE

1000



20590

U.S. POSTAGE
PAID
EAST LANSING, MI
48823
MAR 22 10
AMOUNT

\$5.54

00068328-02

Handwritten: W40-304

