

DOT Auto Safety Hotline
 Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-APR-2010

Repository ☐

Reference No.
10323775

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City TRACY State CA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 4F2CZ06153K [REDACTED] Make MAZDA Model TRIBUTE Model Year 2003

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

28-MAR-2008

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 061000 ENGINE AND ENGINE COOLING: ENGINE, 103100 POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE (TCM, PCM)

Failure Mileage
60000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
 DOT No. (Example: DOTMAL9ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
 Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
 N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 MAZDA TRIBUTE. THE CONTACT STATED THAT WHEN DRIVING UPHILL OR APPROACHING A STOP SIGN, THE VEHICLE WOULD STALL. THE VEHICLE HAD BEEN TO THE DEALER SEVERAL TIMES; HOWEVER, THE FAILURE COULD NOT BE DUPLICATED. THE DEALER REPLACED THE BATTERY BUT TO NO AVAIL. THE CONTACT WAS ABLE TO LOCATE A RECALL, IN WHICH SHE BELIEVED TO BE DIRECTLY RELATED TO THE FAILURE (NHTSA CAMPAIGN ID NUMBER 04V175000: POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE TCM, PCM), HOWEVER HER VIN WAS NOT INCLUDED. THE MANUFACTURER WOULD NOT PROVIDE ANY ASSISTANCE. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE 82,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [REDACTED]
Sent: Thursday, October 28, 2010 7:35 PM
To: DataQuality, DataQuality (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10323775

It also stalls when backing up. The last time it stalled when were backing up, we could not get it started again and had to push it to the side of the road and have it towed. The mechanic spent an entire day and couldn't find the problem. He also stated tht he thought it was the module I had listed. He didn't charge me for his work because he couldn't find the problem.

Subject: FW: NHTSA: Follow up to ODI Complaint: 10323775
Date: Thu, 28 Oct 2010 12:24:56 -0400
From: EVOO@dot.gov
To: [REDACTED]



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.
NHTSA/Office of Defects Investigation

