

NHTSA ccmMercury Routing Slip

CL-10323458-2479



S10 Priority

Printed: 7/9/2010

NHTSA #: ES10-004654

XREF #:

Delivery: S10 E-MAIL

Rec'd Date: 7/9/2010

Doc Type: CMB

Address To:

Referred By: NPO-011

Doc Date: 4/8/2010

Due Date: 7/22/2010

S10 #: S10-100708-015

DOT/I #:

RMP #:

Subject: S10 COMEBACK - LETTER WRITTEN TO THE WHITE HOUSE FROM [REDACTED] RE PROBLEMS WITH GM CHEVY EQUINOX

Ack Date:

Sign Office: ADMINISTRATOR

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: STRICKLAND

Cleared By:

XREF File:

Modified By: BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

[REDACTED]

[REDACTED]

REDWOOD CITY, CA [REDACTED]

Tel: [REDACTED] Fax: [REDACTED] E-mail: [REDACTED]

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	7/9/2010	7/22/2010	
NVS-010	INFORMATION	7/9/2010		7/9/2010
NOA-010	INFORMATION	7/9/2010		7/9/2010
NOA02	INFORMATION	7/9/2010		7/9/2010

EXECUTIVE SECRETARIAT
2010 JUL -9 A 9:40
RECEIVED - NHTSA

NVS-200

JUL 12 2010

MC
071210
TGW

Pettiford, Marie (OST)

From: Liddell-Westefeld, Christopher [Christopher.Liddell-Westefeld@who.eop.gov]
Sent: Wednesday, July 07, 2010 11:55 AM
To: Pettiford, Marie (OST); Swann, Joeann (OST)
Subject: 7 New Cases
Attachments: WH750889 - [redacted].pdf; WH 751028 - [redacted].pdf; WH 751040 - [redacted].pdf; WH 751041 - [redacted].pdf; WH 750724 - [redacted].pdf; WH 750661 - [redacted].pdf; WH 750165 - [redacted].pdf

Hi Marie –

Thanks for speaking with me today. Attached are the letters I spoke about over the phone, the information is below. Please let me know if you have any questions.

Chris

Hello,

The enclosed correspondence appears to fall under the jurisdiction of your office. It is requested that you reply on behalf of President Barack Obama according to the rules and regulations of your office.

Please respond to the constituents within 30 days.

Please provide a copy of the response to the White House via email (casework@correspondence.whitehouse.gov).

You may contact Chris Liddell-Westefeld at the White House Office of Presidential Correspondence, Agency Liaison by email at Cliddell@who.eop.gov or phone at 202-456-2476.

- WH 750889 - [redacted]
- WH 751028 - [redacted]
- WH 751040 - [redacted]
- WH 751041 - [redacted]
- WH 750724 - [redacted]
- WH 750661 - [redacted]
- WH 750165 - [redacted]

Please note: On these letters, there are two dates listed. The bottom date, above the "ContactUSID" line is the date that the writer emailed their correspondence.

Please let us know if you need anything else regarding these cases or have any questions.

Thanks,
Chris

Chris Liddell-Westefeld
Assistant Director – Agency Liaison
Office of Presidential Correspondence
202.456.2476 (desk)

View e:\emailobj\iqpers\201005\1187\58180349.txt

From: [REDACTED]
Date: 5/8/2010 12:08:10 PM
To: iqpers@iqpers.eop.gov
Subject: Help with a Federal Agency

GM needs to have a recall on all older model Chevy Equinox vehicles regarding a failing engine that goes out between 46-93,000 miles. GM is aware of this issue and is refusing to repair these vehicles, even though they have a 100,000 warranty. I have sent an email to Edward Whitacre to alert him to this fact. GM is hiding this defect so they don't have to have another recall (like the cobalts with the same engine). HELP! I am a single parent who doesn't budget a 5,000 repair for a vehicle I have taken care of and expect to run.

▼ ===== Original Formatted Message Starts Here =====

IPAddress: 67.109.244.34
Date: Apr 8 2010 4:40PM
ContactUsID: 8632471

<APP>CUSTOM
<PREFIX></PREFIX>
<FIRST>[REDACTED]/FIRST>
<LAST>[REDACTED]/LAST>
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<SUFFIX></SUFFIX>
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<ADDR2></ADDR2>
<CITY>Redwood City</CITY>
<STATE>California</STATE>
<ZIP>[REDACTED]/ZIP>
<COUNTRY></COUNTRY>
<PHONE>[REDACTED]/PHONE>
<EMAIL>[REDACTED]/EMAIL>
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<ISSUE>W_NONPOL_FED</ISSUE>
<ISSUE></ISSUE>
<MSG>

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</MSG>

</APP>

Originally sent on 4/8/2010 4:45:19 PM.

Resent out of the IMAAGL4 user's internet inbox.

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|201005\1187\58180349.*

txt -

JACOBS_S -

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**Office of the Secretary of Transportation
Executive Secretariat**

Control number:	S10-100708-015	Action office:	NHTSA
Document date:	4/8/2010	Due date:	7/22/2010
Author(s):	[REDACTED]		
Subject:	Problems with the GM Chevy Equinox		
Action:	Direct Reply		

Comments:

Date	Action	Action by
7/8/2010	Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'.	AINGRAM
7/8/2010	Updated Folder Information.	AINGRAM
7/8/2010	Work Folder Assigned to NHTSA.	MPETTIFORD
7/8/2010	Incoming File Uploaded.	MPETTIFORD
7/8/2010	Control Number Created.	MPETTIFORD

Date	Note	Note by
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