

March 15, 2010

2010 MAR 23 PM 3:12

General Motors
Attn: Recalls
P.O. Box 33170
Detroit, Mi 48232-5170

Re: 2004 Malibu Steering Problem

To Whom It May Concern:

I purchased a new Chevrolet Malibu 4 Door Sedan in 2004 with VIN No. 1G1ZT54884F [REDACTED]. Recently the power steering light came on and the car made a grinding sound and pulled to the left. I took the car to my repair shop, AA Auto Tech, 223 W. 11th St., Hastings, Mn. 55033. Loren, the mechanic, test drove the vehicle, noticed a clanking noise, and noted the steering wheel was off in the front end. He trailered the vehicle to Lupient Chevrolet, 1601 Southtown Drive, Bloomington, Mn. 55431. Lupient Chevrolet performed a scan check and found code C0545 steering wheel torque sensor failure. System tests then confirmed the steering column needed to be replaced at a total cost of \$740.26 (copy enclosed) on 3-8-2010. They informed AA Auto Tech that this 2004 model has the same steering column as the 2005 and 2010 Chevrolet Cobalts and some Pontiacs covered in recalls of 1.3 million vehicles. My vehicle has 66,333 miles on it but I feel it should also be covered under the recall due to potential safety issues involved with the steering.

Should you have any questions you may contact Loren at AA Auto Tech (651) 437-2218) or Michael Herrmann at Lupient Chevrolet, (952) 887-9326..

General Motors has always been proactive about safety issues so I anticipate a positive response from your representatives regarding reimbursement for cost of replacing the steering column.

I look forward to hearing from you. Thank you.

[REDACTED]

[REDACTED]

[REDACTED]
Hastings, Mn.

[REDACTED]

Enclosure

cc: AA Auto Tech., Attn: Loren, 223 W. 11th St. Hastings, Mn. 55033
Lupient Chevrolet, Attn: M. Herrmann, 1601 Southtown Dr. INV CVCS 528016
Bloomington, Mn 55431

— National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E., West Building
Washington, DC 20590

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032310
TGW

[Redacted]
Hastings, Mn, [Redacted]

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1200 New Jersey Avenue S.E.
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