

CL-103230941-2553

NVS-000

VEHICLE-2001 HYUNDAI

57,297 ~~57,000~~ miles

ELANTRA

EXECUTIVE

2010 MAR 25 2:50 PM '00

Hghts, Md

to H-H.T.S.A.

RECEIVED - NHTSA

ON FEB. 26-09 my LEFT FRONT WHEEL
COLLAPSED DUE TO RUST + CORROSION OF THE
LOWER CONTROL ARM. ON MARCH 1st 09 I
RECEIVED A RECALL LETTER FROM HYUNDAI
CONCERNED THE ARM. I CALLED HYUNDAI
TWICE. TO INFORM THEM OF THE COLLAPSE. THEY
INSTRUCTED TO TAKE THE CAR TO POHAWKA
HYUNDAI TO CHECK THE FRONTEND FOR ANY
OTHER DEFECTS & AGREED TO PAY THE \$300.00
REPAIR bill. A COMPUTER CHECK SHOWED THE
RECALL WORK HAD BEEN COMPLETED ON 8-28-09
& HYUNDAI REFUSED TO PAY ME. SIX MONTHS
LATER AS YOU CAN SEE THE ARM COLLAPSED
ON ME. HYUNDAI & POHAWKA SHOWED NO
INTEREST IN THE SAFETY PART OF IT.

NOTE - THE COLLAPSE HAPPEN ON A PARKING LOT
MINUTES AFTER GETTING OFF A 60 MILE PER. hr.
HIGHWAY.

THANKS FOR ANY HELP.

MC
03/25/10
KB

MOTOR VEHICLE RECALL

ear 2001-2003 Elantra or 2003 Tiburon Owner:

301 423-1100

his notice is sent to you in accordance with the requirements of the National Traffic and Motor
ehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year
2001 through 2003 Hyundai Elantra vehicles that were produced during the period beginning June
1, 2000 through January 13, 2003 and certain model year 2003 Hyundai Tiburon vehicles produced
beginning on October 26, 2001 through January 13, 2003. This recall affects such vehicles registered
and operated in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts,
Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode
Island, Vermont, West Virginia, and Wisconsin, and the District of Columbia (the Salt Belt).

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this
notice to the lessee within ten days.

CONTACT PERSON HEIDI - # 54343 3868772

What is the problem?

During winter months, large quantities of salt are used to de-ice roads in the Salt Belt states, noted
above. Road salt may result in internal corrosion and thinning of the steel in the front lower
control arms. In severe cases, the corrosion may progress to the point where the lower control
arm's upper and lower panels become perforated. A perforated front lower control arm may
fracture between its ball joint attachment and the forward and rearward pivot attachments to the
chassis. This could affect your control over the tire and wheel assembly.

Reduced control of the front wheel direction may increase the risk of a vehicle crash without
warning.

What will Hyundai do?

We are asking you to schedule an appointment as soon as possible to take your vehicle to your
Hyundai dealer. The Hyundai dealer will inspect the front lower control arms for corrosion
damage. If specified levels of internal corrosion damage are found, the front lower control arms
will be replaced with new front lower control arms incorporating additional holes in the upper
and lower panels. If your front lower control arms do not require replacement, the dealer will
add drainage holes to the front lower control arms and will treat the front lower control arms with
rust-proofing material to arrest the internal corrosion process.

In addition to treating the front lower control arms, the Hyundai dealer will inspect the front
subframe of your vehicle for signs of corrosion that could potentially progress and ultimately
This additional inspection is a precautionary measure to offer
finds a specified level of corrosion

MOTOR VEHICLE RECALL

Both procedures will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of 2001 through 2003 Elantras and 2003 Tiburons produced through January 13, 2003 who paid to have the front lower control arms replaced after April 14, 2008 and prior to receiving this recall notification letter.

To obtain information about reimbursement from Hyundai, please call the Hyundai Customer Assistance Center at 1-800-633-5151. Ask about reimbursement information for campaign 091.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

1 800-633-5151

vin # kmADN 45D614 [REDACTED]

386-5772

contact Person - Todd # 54258

Service >> Warranty Vehicle Information

Search by

☐ Last Six☐ VIN Number

KMHDN45D61U

SEARCH

Basic Information

VIN / Model	KMHDN45D61U	Elantra (XD) 2001 Automatic	Warranty Start Date	07/09/2001 (103 months, 30 days)
Original Owner			DMV Transfer Date	
Current Owner			Emission Type	CAL
Selling Dealer	MD006	POHANKA HYUNDAI		
IQS / CSI / VDS / others				
Branded Information				
Extra Warranty				

Service Contract (0 found)

Campaign not performed (0 found)

Warranty Claim History

Dealer Code	Claim Number	Repair Order	Repair Date	Repair Mileage	Operation Description
MD006	156883	156883	08/26/2009	57,297	EXH. MANIFOLD ASSY INSP. (05-01-001-1)
MD006	568831	156883	08/26/2009	57,297	SAB WIRING CLIP/VINYL COVER (08-01-025)
MD006	568832	156883	08/26/2009	57,297	SUBFRME WAX APPL/LWR ARM INSP/WAX CAMP 09-01-022
MD006	T00155	129641	01/25/2005	28,420	CABLE SET-SPARK PLUG
MD006	T00156	129641	01/25/2005	28,420	COIL ASSY-IGNITION
MD006	S00421	124266	03/04/2004	21,495	REAR BRAKE TUBE REPOSITIONING (03-01-009)
MD006	P00189	104808	01/30/2001	5	PRE-DELIVERY INSPECTION/SERVICE

REPAIR ORDER

ACTY'S AUTO CLINIC, L.L.C.

3016 Kaverton Road

Forestville, Maryland 20747

Bus: (301) 420-4022 Cell: (301) 928-4571

[illegible]

N		DATE	
[REDACTED]		3/1/10	
ADDRESS			
[REDACTED]		cap. Hottis, md	
MAKE	TYPE OR MODEL	YEAR	RECEIVED
Hyundai	Elantra	01	A.M. P.M.
SERIAL NO.	ENGINE NO.	PROMISED	
	2.0 litre	A.M. P.M.	
ODOMETER	LICENSE NO.	TERMS	PHONE WHEN READY
59,605			☐ YES ☐ NO
ORDER WRITTEN BY		PHONE	
		[REDACTED]	

DSS	ISJ	LABOR CHARGE
Lubrication	☐	
Change Oil	☐	
Change Oil Filter Cart.	☒	35.00
Change Trans.	☐	
Change Diff.	☐	
Pack Front Wheel Brgs.	☐	
Adjust Brakes	☐	
Rotate Tires	☐	
Wash Polish	☐	
State Inspection	☐	

OPER NO.	INSTRUCTIONS	State Inspection
	Tow car to shop for Repairs	75.00
	Replace Driver Side Lower Control Arm and flex I Remove frozen bolt on Arm	85.00
	Install Bumper on Driver Side Back in place	35.00

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate, but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.

Teardown estimate - I understand that my car will be reassembled within _____ days of the date shown if I choose not to authorize the services recommended.

1. I request an estimate in writing before you begin repairs.

2. Please proceed with repairs, but call me before continuing if the price will exceed \$_____.

3. I do not want an estimate.

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and / or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and / or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

X

NO1 RESPONSIBLE
FOR LOSS OR
DAMAGE TO CARS
OR ARTICLES LEFT
IN CARS IN CASE OF
FIRE, THEFT OR ANY
OTHER * CAUSE
BEYOND OUR
CONTROL.

GAS, OIL, & GREASE		PRICE
GALS. GAS	@	
QTS. OIL	@	
LBS. GREASE	@	
TOTAL GAS, OIL, & GREASE		

METHOD OF PAYMENT:

- ☐ CASH
☐ CHECK
☐ CHARGE

LABOR:

- ☐ FLAT RATE
☐ HOURLY
☐ BOTH

TOTAL LABOR	195.00
TOTAL PARTS	195.45
ACCESSORIES	
GAS OIL & GREASE	35.00
OUTSIDE REPAIRS	
TAX	11.70
TOTAL AMOUNT	437.15



[REDACTED]

cap. Hghts Md [REDACTED]

SOUTHERN MD 207

17 MAR 2010 PM 2 T



Administration
NATIONAL Hgby & SAFETY Administration
1200 NEW JERSEY AVE, SE.
WASH: D.C. 20590

