 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET: www.nhtsa.dot.gov/hotline</b>		FOR AGENCY USE ONLY 100148	
		Date Received <b>JUN 03 2010</b> <small>30-MAR-2010</small>	Repository <input type="checkbox"/> Reference No. 10322777
<b>OWNER INFORMATION (Type or Print)</b>			
Name	[REDACTED]		Daytime Telephone Number
Address	[REDACTED]		E-mail Address
City	State	Zip Code	Evening Telephone Number
TRENTON	FL	[REDACTED]	[REDACTED]
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
<b>2MEFM74W26X</b> [REDACTED]		MERCURY	GRAND MARQUIS
Model Year	Date Purchased		Dealer's Name and Telephone Number
2006	[REDACTED]		[REDACTED]
Engine:	Original Owner		Fuel Type:
No: Cylinders	<input checked="" type="checkbox"/>		Res
8	Dealer's City	State	Zip Code
	Chiefland FL	FL	32626
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s)
			11-AUG-2008
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage	Failure Speed
		26000	60
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b>			
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
			Reported to Police
			N
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>			
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
<p>TL*THE CONTACT OWNS A 2006 MERCURY GRAND MARQUIS. THE CONTACT STATED THAT WHEN UTILIZING THE CRUISE CONTROL AT 60 MPH AND HIGHER, THE VEHICLE WOULD ABNORMALLY ACCELERATE WITHOUT WARRANT. HE WAS ABLE TO DEACTIVATE THE CRUISE CONTROL BY DEPRESSING THE BRAKE PEDAL BUT THE ENGINE CONTINUED TO IDLE VIOLENTLY AND THE VEHICLE CONTINUED TO ACCELERATE. THE CONTACT WAS UNABLE TO DEACTIVATE THE CRUISE CONTROL USING THE DEACTIVATION SWITCH ON THE STEERING WHEEL. THE DEALER COULD NOT DUPLICATE THE FAILURE. HE STATED THAT THE VEHICLE WAS SAFE TO DRIVE AND THE FAILURE WAS CONTRIBUTED TO EITHER THE FLOOR MATS OR DRIVER ERROR WHERE THE CONTACT WAS MISTAKENLY HITTING THE CRUISE CONTROL RESUME BUTTON. THERE WERE NO REPAIRS MADE TO THE VEHICLE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 26,000 AND THE CURRENT MILEAGE WAS 33,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Cruise Control needed to be turned off on the steering wheel. Tapping the brake didn't always work. When you least expected it the CC would engage. White Ford replaced the CC activation switch April 26, 2010

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

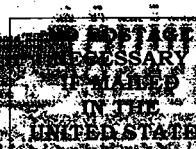
**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration