



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAY 2 1 2010
29-MAR-2010

Repository ☐

Reference No.
10322698

OWNER INFORMATION (Type or Print)

Name **[REDACTED]**
Address **[REDACTED]**
City **COLLEGE POINT** State **NY** Zip Code **[REDACTED]**

Daytime Telephone Number **[REDACTED]**

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JF1SG63675H [REDACTED] Make **SUBARU** Model **FORESTER** Model Year **2005**
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
Original Owner ☒ Dealer's City **GLENN COVE** State Zip Code
Transmission Type ☐ Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
☐ Cruise Control 08-MAR-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE Failure Mileage 49485 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 SUBARU FORESTER. HE STATED THAT HE RECEIVED A RECALL NOTICE FOR A GENERIC CHECK VALVE IN THE FUEL TANK. AFTER THE DEALER REMOVED THE CHECK VALVE, THE CONTACT WAS CONCERNED THAT THERE COULD BE A POSSIBLE EXPLOSION IN THE FUEL TANK. HE CALLED THE MANUFACTURER AND ADVISED THEM OF HIS CONCERNS BUT WAS TOLD THAT IF HE WANTED THE CHECK VALVE TO BE RE-INSTALLED, IT WOULD HAVE TO BE DONE AT HIS EXPENSE. THE CURRENT AND FAILURE MILEAGE WAS 49,485.

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine FIRE PREVENTION DEVICE → or orifice too small spring too tight GAS TANK FUEL PUMP SAFETY CHECK VALVE REMOVED TO IMPROVE PERFORMANCE OF ENGINE
CREATES BACK PRESSURE
THE FIRE FROM THE FRONT WOULD ONLY TRAVEL TO THE POINT OF CHECK VALVE ALSO AIR STARVED CAN PREVENT GAS TANK EXPLOSION IN 99% OF CASES
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

TRIBORO NY
NEW YORK-ONE-STATE
14 MAY 2010 PM 11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

May 14, 2010

Dear Sir

I see the recall notice of Subaru about a defective gas tank gasket.

I took the car to the dealer and the work was performed. As you can see the check valve was removed from the gas line. The check valve was a safety feature to prevent the gas tank from exploding in case of fire or collision. By design it was not permitting sufficient fuel to travel through the line gas.

About two years ago I complain to the dealer the car was slobish and hard starting. They changed some parts for \$350 - . They said it was electronic and all the same vehicle behaved the same way. Now with no check valve the car run smooth with plenty of pickup. Now

the car is very dangerous in case of
fire in the front or the engine. the
tank gas would immediately explode.

I wanted the check valve replaced with
a larger check valve, they told me
I was on my own and they would not
do it and I could not buy the check
valve that was in the tank, could
be altered to allow sufficient gas.
to travel through it. Thank you for
looking into this matter





KOEPEL SUBARU, INC.

35-17 42nd Street
Long Island City, NY 11101
(718) 786-1660



SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. - 4:00 p.m. Saturday

R/O Open Date	R/O Number
3/08/10	6001580/1
R/O Close Date	Status
3/08/10	Pre-Invoice
Mileage In	Mileage Out
49485	49485
Service Advisor / Tag #	
JOE GALLO	
Vehicle Identification Number	
JF1SG63675H	
Delivery Date	In-Service Date
Color	License Number

[REDACTED]		Work Phone	
[REDACTED]		Home Phone	
Year	Make	Model	Body
2005	SUBARU	FORESTER	4DR 2.5 X AUTO

DESCRIPTION OF SERVICE AND PARTS

#	DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1	RECALL: GENERIC RECALL CUSTOMER REQUESTS TO PERFORM WVL-22 ONE WAY FUEL VALVE RECALL Caused by REMOVED ONE WAY FUEL VALVE AS PER WVL-22 RECALL AND REPLACED FUEL GASKET Work performed by JOSEPH VICTOR (120) Installed 42060AA040 :GASKET - FUEL PUMP HOUSIN Qty:	Warranty Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other use beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.