

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>				FOR AGENCY USE ONLY 100148				
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received JUN 03 2010 29-MAR-2010		Repository <input type="checkbox"/> Reference No. 10322635		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address		
Name				Evening Telephone Number				
Address								
City SHAKOPEE		State MN	Zip Code					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).								
VEHICLE INFORMATION								
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHHN65F03U			Make HYUNDAI		Model TIBURON	Model Year 2002 - Bought car in 2002, 2003 is the yr. of car		
Date Purchased 2-2-02		Dealer's Name and Telephone Number Luther Bloomington Hyundai 952-881-7800			Engine: 2.7L V6 No: Cylinders 181HP DOHC Engine	Fuel Type: 89		
Original Owner <input checked="" type="checkbox"/>		Dealer's City Bloomington		State MN	Zip Code 55431			
Transmission Type 6 speed, manual		<input checked="" type="checkbox"/> Antilock Brakes	Powertrain 10/100?		Multiple Failure: Yes, Hyundai claimed they fixed problem under recall 0806 bn 4-30-03	Incident Date(s) 29-NOV-2009		
FAILED COMPONENT(S)/PART(S) INFORMATION								
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 150000 SEAT BELTS					Failure Mileage 75000	Failure Speed 10		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE								
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:				
Tire Component Code				Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE								
Make:		Date Manufactured:		Model No./Name:				
Seat Type:		Installation System:						
Child Seat Component Code:		Failed Part:						
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)								
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0	Number of Deaths 0	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).								
TL*THE CONTACT OWNS A 2002 HYUNDAI TIBURON. WHILE DRIVING AT APPROXIMATELY 10 MPH, THE SEAT BELT LIGHT ILLUMINATED ACCOMPANIED BY THE SOUND MADE WHEN THE SEAT BELT WAS NOT LOCKED IN. THE CONTACT TRIED TO STOP THE SOUND BY WIGGLING THE SEAT BELT ATTACHMENT. ONCE THE RINGING STOPPED, THE AIR BAG LIGHT ILLUMINATED AND STAYED ON. THE VEHICLE WAS TAKEN TO A REPAIR SHOP WHERE A SEAT BELT WIRING KIT WAS INSTALLED. THE FAILURE MILEAGE WAS APPROXIMATELY 75,000. THE CURRENT MILEAGE WAS APPROXIMATELY 78,000.								
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.								

NHTSA

May 11, 2010

1200 New Jersey Ave. S.E.

Washington, DC 20590

Re: Reference # 10322635

Dear NHTSA,

My name is [REDACTED] and I'm writing in regards to my 2003 Hyundai Tiburon, VIN # KMHHN65F03U [REDACTED]. The issue is that the seat belt was dinging while my husband and I were driving even though we were buckled up. When the seat belt was jiggled a little the dinging stopped, however, the air bag light illuminated and it never went off. Periodically, my seat belt would continue to ding while I was driving and buckled up. It would not stop until I moved the seat belt piece by the center console around.

On April 30, 2003 my car was repaired at the Luther Bloomington Hyundai dealership for recall 056 which stated that the seat belt buckle wiring could be damaged by the interference with the driver seat cushion height adjuster mechanism causing the air bag wiring lamp to illuminate. The consequence of this problem is the non-deployment of the airbag in a vehicle crash where the air bag deployment is warranted.

I called the Luther Bloomington dealership and was told that they fixed the problem and since my car is no longer under warranty they would have to charge me a \$119.00 diagnostic fee and then to fix the problem it could cost up to around \$1,000. I specifically asked what parts they used to fix the problem and a man named Nick conveyed that he couldn't tell me because the dealership was bought-out a few years ago. I asked if he could have the information I was requesting archived and he said he didn't think so but he could tell me the date they fixed the recall of 056 was on April 30, 2003.

Fearing my safety and the safety of my husband when we drove the vehicle I decided to have my car diagnosed and fixed at a repair shop closer to our house which would be significantly cheaper for the repairs needed. I brought my car to Precision Tune Auto Care in Eden Prairie, MN on April 27, 2010. The master mechanic (Dennis Esler) at Precision Tune informed me that my air bag light was illuminated because of the faulty seat belt wiring. The mechanic was

Precision Tune Auto Care

8451 Joiner Way
Eden Prarie, MN 55344
952-942-9277

Repair Order #0001448

Date : 3/29/10

Page : 1

Center :

Customer : [REDACTED]
Address : [REDACTED]
City : SHAKOPEE, MN [REDACTED]
Phone 1 : [REDACTED] Ext :
Phone 2 : [REDACTED] Ext :

Vehicle : 2003 HYUN TIBURON
License : [REDACTED]
VIN : KMHHN65F03U [REDACTED]
Engine : 2.7 Trans : AUTO
Mileage :

Op	Tech	Description	Part Description	Reason for Replacement	Labor	Parts Price	Subtotal
MANO	J	COOLANT FLUSH, TRANSMISSION FLUSH, OIL CHANGE, AND TIRE ROTATION			73.88	88.61	162.49
	1.00		OIL FILTER - KIA/MAZ			2.61	
	1.00		HAZARDOUS WAIST			2.50	
	4.50		ENDURANCE ENGINE OIL			13.50	
	10.00		GREEN COOLANT			20.00	
	10.00		SYNTHETIC ATF			50.00	
DRT0	J	AIR BAG LIGHT DIAG. Found seat buckle assbly is not working. needs replacment.			74.99		74.99
DRT0	J	SEEMS TO IDLE HIGH AT TIMES. SMELL GAS SMELL UNDER CAR. FOUND FUEL LINE IS LEAKING FUEL WHERE IT GOES INTO FUEL RAIL.			0.00		
ENGO	J	REMOVE AND REPLACE HIGH PRESSURE FUEL LINE			99.99	109.99	209.98
	1.00		HIGH PRESSURE FUEL L			109.99	
ELE0	J	install the seat buckle assbly			50.00	72.99	122.99
	1.00		BUCKLE ASSBLY			72.99	
COU042	J	10% OFF ANY SERVICE			-35.00		-35.00

OK Bad Recommendation OK Bad Recommendation OK Bad Recommendation

WE PERFORM FULL SERVICE AUTO REPAIR.
IF YOUR CAR HAS A PROBLEM, WE'LL BE HAPPY TO HELP YOU RESOLVE IT.

Labor :	\$263.86
Parts :	\$269.09
Sublet :	\$0.00
Other Fees :	\$2.50
Supplies :	\$38.26
Subtotal :	\$573.71
Sales Tax :	\$19.58
Paid By :	Total : \$593.29
Cash :	
Pay Ref :	Paid : \$593.29
	Due : \$0.00

Shakopee, MN

7008 3230 0001 5318 9561



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W 48-226

NHTSA
Office of Defective Investigation
NVS-210/W. Building
1200 New Jersey Ave. S.E.
Washington, DC 20590