

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148			
		Date Received MAY 20 2010 29-MAR-2010		Repository ☐ Reference No. 10322604					
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name		Address		City		State		Zip Code	
DELMAR		NY		Zip Code		Evening Telephone Number			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D4GP44L96R				Make DODGE		Model GRAND CARAVAN		Model Year 2006	
Date Purchased 6/2008		Dealer's Name and Telephone Number ADVANTAGE Chrysler				Engine: No: Cylinders		Fuel Type:	
Original Owner ☐		Dealer's City Troy		State NY		Zip Code			
Transmission Type auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain V6		Multiple Failure:		Incident Date(s) 29-JUN-2009	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 010000 STEERING, 014000 STEERING: RACK AND PINION						Failure Mileage 40000		Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM4L9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:					
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:		Model No./Name:					
Seat Type:		Installation System:							
Child Seat Component Code:				Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).									
TL*THE CONTACT OWNS A 2006 DODGE GRAND CARAVAN. WHILE DRIVING AT ANY SPEED, THE VEHICLE BEGAN MAKING A NOISE. THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHERE THE CONTACT WAS INFORMED THAT THE RACK AND PINION STEERING NEEDED TO BE REPLACED; IT WAS REPLACED AT THAT TIME. THE CONTACT SENT THE MANUFACTURER A LETTER BUT RECEIVED NO CORRESPONDENCE AT THE TIME OF THE COMPLAINT. THE FAILURE MILEAGE WAS APPROXIMATELY 40,000. THE CURRENT MILEAGE WAS APPROXIMATELY 50,000.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									