

2010 MAR 16 AM 9: 20

[REDACTED] TIVE SECRETARIAT
West Babylon, NY [REDACTED]
2010 MAR 15 A 11: 13

March 5, 2010

RECEIVED - NHTSA

Administrator of the National
Highway Traffic Safety Administration
400 Seventh Street SW
Washington, DC 20590

To Whom It May Concern:

Please be advised I own a 2003 Nissan Maxima and recently encountered a problem wherein the car stalled several times for no apparent reason nearly causing an accident. Thereafter the "service engine soon" light appeared on the dashboard. I then went to a mechanic who told me this problem was a recall issue and I should contact Nissan. I called my Nissan dealer and they informed me it was not coming up on the computer and that I should call the 800 Nissan #. I called the 800-Nissan1 phone number and they reiterated the same information. In the meantime the parts department from my mechanic informed me it was a recall and I retrieved the information on the computer.

Obviously, I need my car so I had to have it fixed and pay for it. I am extremely disappointed in how Nissan did not address an apparent recall. I have purchased three Nissans from the same dealership in the past seven years. I would like to think they will stand behind their customers when need be. However, they did not offer any recourse so I am therefore enclosing my bill for the part and repair and sincerely hope Nissan will honor my being reimbursed for the \$ 488.00 I had to spend.

I would also like to add that since I am the original owner of this vehicle I never received a recall notice in the mail in 2003 or thereafter or I would have acted upon it.

Enclosed are copies of the recall notice and the bill from the mechanic who rendered the work done on my vehicle.

I look forward to hearing from you and hope to resolve this matter with a reimbursement.

Sincerely yours,

[REDACTED SIGNATURE]

ET
031610
RW

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RISCICA AUTO REPAIR

Select Vehicle | New TSBs | Technician's Reference | Component Search:

OK

Conversion Calculator

2003 Nissan-Datsun Maxima V6-3.5L (VQ35)

Vehicle Level → Technical Service Bulletins → Recalls → Recall - Engine Sensor Replacement → Owner Letter

Owner Letter

Recall - Engine Sensor Replacement

Notes

OWNER'S LETTER

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2000-2003 model year Nissan vehicles. Our records indicate that you own the Nissan vehicle identified by the Vehicle Identification Number on the cover of this notice.

Reason for Recall

On some 2000-2003 model year Nissan vehicles, there is a possibility that the engine might stop running while being driven if the crank position sensor fails. This may also result in the "Service Engine Soon" light coming on or reduced engine power. If the engine stops running while driving, this could result in a crash without warning.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will replace the crank position sensors. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). If you reside in Hawaii, please call 1-808-836-0888. You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

If you have paid to have a crank position sensor replaced prior to this campaign, you may be eligible for reimbursement of the related expense. Contact Nissan Consumer Affairs at the numbers listed above for additional information on how to obtain a reimbursement.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

Zoom

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RISCICA AUTO REPAIR

Select Vehicle | New TSBs | Technician's Reference | Component Search:



[Conversion Calculator](#)

2003 Nissan-Datsun Maxima V6-3.5L (VQ35)

[Vehicle Level](#) → [Technical Service Bulletins](#) → [Recalls](#) → [Recall - Engine Sensor Replacement](#) → [Service Procedure](#) → [VQ35DE Engine](#) → [Maxima \(A33\)](#)

Maxima (A33)

[Notes](#)

Maxima (A33)

IMPORTANT

- ^ THE SENSORS IN THIS KIT ARE DIFFERENT. IT IS CRITICAL THAT EACH SENSOR BE INSTALLED IN THE CORRECT LOCATION. REFER TO "FIGURE A" AND THE ILLUSTRATIONS IN THIS REPAIR SECTION FOR SENSOR LOCATIONS.
- ^ Each new sensor (within each kit) is contained in a bag. The bag is labeled with the Nissan part number. Keep the sensor in the bag until just before it is installed. The supplier part number is on the face of the sensor. This number starts with "A29-".
- ^ The old and new sensors may appear identical, therefore KEEP THEM SEPARATE.

[Camshaft Position Sensor Replacement \(P/N 23731-AL670/A29-632-LJ0 & 23731-6J960*/A29-640-CJ0\)](#)

* This sensor can be substituted with P/N 23731-6J906/A29-640-C20.

1. Record all radio station presets.
2. Disconnect the negative battery cable.

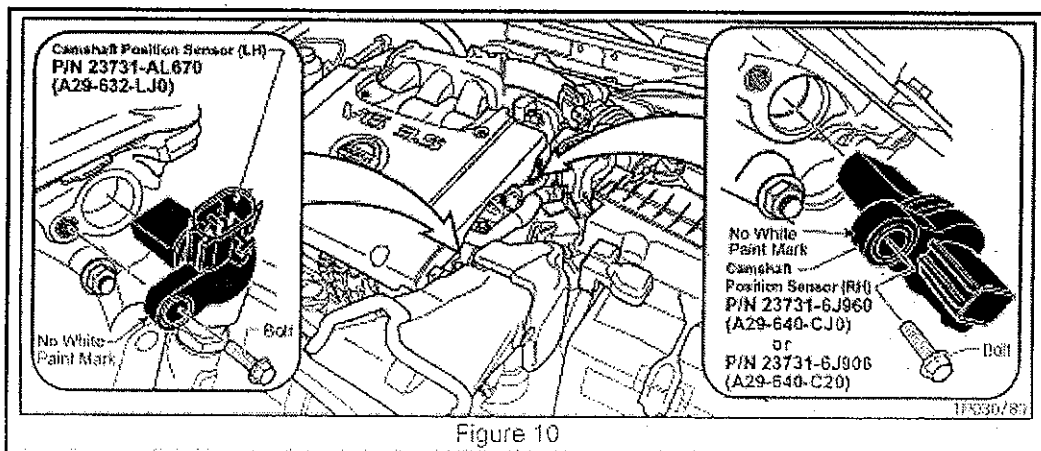


Figure 10

[Zoom](#)

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2003 NISSAN MAXIMA BBD4733 SILVER- [REDACTED] 6595 - V6 3.5L

Joe Riscica's Auto

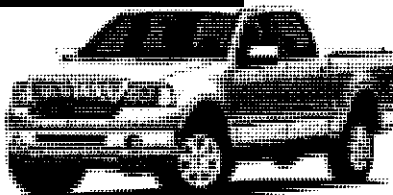
291 Bay Shore Road Deer Park, NY 11729

(631) 667-3395

Mon.- Fri. 7:30 - 5pm
Saturday 7:30 - 1pm

24 hour towing (631) 581-8563

rrsn#7004936



Invoice	
Invoice #	120070
Invoice Date	03/04/2010
Customer #	6595
RO #	35217

Customer



N.BABYLON, NY [REDACTED]

Home (631) 422-1957

Vehicle 2003 NISSAN MAXIMA SILVER

Plate # [REDACTED]

Vin # JN1DA31DX3T [REDACTED]

Mileage In 59,884

Mileage Out 59,889

Date In 03/03/2010

Time In 9:55am

Date Due 03/04/2010

Time Out 1:34pm

Services

DESCRIPTION	TECH	PRICE
CHECK FOR STALLING OUT CHECK ENGINE LIGHT SCAN COMPUTER FOR CODES MUST BRING TO DEALER FOR RECALL MUST REPLACE BOTH CAM SENSORS REMOVE AND INSTALL NEW LEFT AND RIGHT CAM SENSORS CLEAR CODES ROAD TEST 4 MILES	SC1	200.00

Parts

REF#	DESCRIPTION	QTY	PRICE	EXT PRICE	REF#	DESCRIPTION	QTY	PRICE	EXT PRICE
23731AL61A	CAM SENSOR	1.00	117.00	117.00	237316J90B	CAM SENSOR	1.00	123.00	123.00

SERVICE REMINDERS: 12/17/2010 INSPECTION DUE

Services 200.00

Parts 240.00

Sub-Total 440.00

State Tax 37.95

TOTAL 477.95

Total Amt Paid 477.95

CHECK 477.95

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for purposes of testing and inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Shop fees may include cleaners, degreasers, lubricants, waste disposals, sanding discs and misc. hardware.

Authorization X

IF YOU ARE SATISFIED WITH OUR SERVICE, PLEASE TELL OTHERS. IF NOT PLEASE TELL US!

West Babylon NY

LONG ISLAND NY 117

09 MAR 2010 PM 5 L



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Highway Traffic Safety Admin.
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Washington, DC 20590