


| | | | | | | | |
|--|---|--|--|---------------------------------------|--------------------------------|-------------------------------------|-------------------------|
|  DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | | | FOR AGENCY USE ONLY 100148 | | | |
| | | | | Date Received MAY 17 2010 | | Repository <input type="checkbox"/> | |
| | | | | 23-MAR-2010 | | Reference No. 10321564 | |
| OWNER INFORMATION (Type or Print) | | | | | | | |
| Name | | | | Daytime Telephone Number | | E-mail Address | |
| Address | | | | Evening Telephone Number | | N/A | |
| City EAST STROUDSBURG | | State PA | | Zip Code | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | | | |
| VEHICLE INFORMATION | | | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5B4MP67G163 | | | | Make WORKHORSE | | Model W18 | Model Year 2005 |
| Date Purchased Original 10-27-07 Repurchased 12-11-09 | | Dealer's Name and Telephone Number Bleckley RV 478-627-3700 | | | Engine: No: Cylinders 8 | | Fuel Type: gas |
| Original Owner <input type="checkbox"/> | | Dealer's City UNADILLA, GA | | State GA | Zip Code 31091 | | |
| Transmission Type Allison 6 spd. | <input checked="" type="checkbox"/> Antilock Brakes | Powertrain FRONT ENGINE | | Multiple Failure: YES | | Incident Date(s) 06-OCT-2009 | |
| | <input checked="" type="checkbox"/> Cruise Control | | | | | | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | | | |
| Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC | | | | | | Failure Mileage 6800 | Failure Speed 45 |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | | | |
| Tire Make N/A | | Tire Model (Name or Number) | | | Tire Size (Example P215/65R15) | | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | | Failure Location: | | | |
| Tire Component Code | | | | Tire Failure Type: | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | | | |
| Make: N/A | | Date Manufactured: | | Model No./Name: | | | |
| Seat Type: | | Installation System: | | | | | |
| Child Seat Component Code: | | Failed Part: | | | | | |
| APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i> | | | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | Number of Persons Injured 0 | | Number of Deaths 0 | Reported to Police N |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | | | | | |
| TL* THE CONTACT OWNS A 2005 WORKHORSE CHASSIS W18 RV. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 45 MPH, HE COULD SMELL A BURNING ODOR COMING FROM THE VEHICLE. THE DUAL CYLINDER THEN BEGAN LEAKING OIL AND THE BRAKE PEDAL FELL ONTO THE FLOORBOARD. THE DEALER REPLACED THE CALIBER AND MASTER CYLINDER UNDER AN UNKNOWN RECALL CAMPAIGN. THE CONTACT PREVIOUSLY RECEIVED AN INTERIM RECALL NOTICE STATING THAT THE MANUFACTURER WOULD REPLACE COMPONENTS ON THE VEHICLE WITH OLDER OEM PARTS. THE CONTACT WAS CONCERNED THAT THE OEM PARTS WERE DEFECTIVE AND WOULD CONTINUE TO EXHIBIT THE SAME FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 6,800 AND THE CURRENT MILEAGE WAS 7,700. | | | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | | | |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My biggest concern is that most vehicles made since the eighties have a dual master cylinder for the brakes but fail to have a dual reservoir on the master cylinder. When manufacturers came out with dual master cylinders, the purpose was in case one set of brakes, front or rear failed the other would still work by pumping the brake pedal. The last time I had brakes go to the floor was on my 1951 Chevy.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

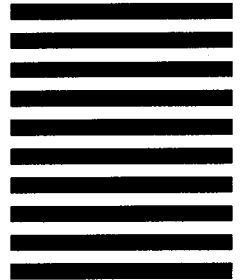
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

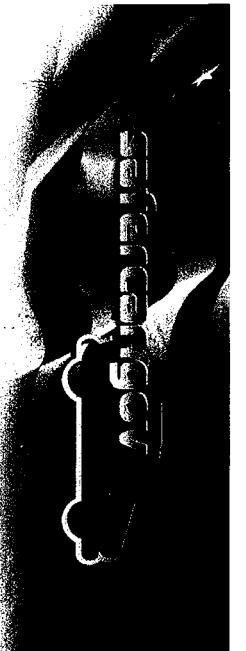


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safaricar.gov

or call:

Vehicle Safety Hotline
888-327-4236

Safaricar.gov

U.S. Department of Transportation
National Highway Traffic Safety Administration



Workhorse Custom Chassis
P.O. Box 110, 922 South State Route 32
Union City, IN 47390 USA

navistar.com

A NAVISTAR COMPANY

SAFETY RECALL 50901-C

DECEMBER 2009

UPDATED INTERIM NOTICE

Dear Workhorse Customer,

This notice is sent to you in accordance with the requirements and approval of the National Traffic and Motor Vehicle Safety Act.

This notification is an update to the initial safety recall interim notice mailed in May 2009.

The recall

Workhorse Custom Chassis (Workhorse) has decided that a defect which relates to motor vehicle safety exists in certain W20, W21 and W22 motor home chassis built from July 24, 2000 through December 19, 2007.

Update: The final remedy has been determined through extensive testing and development. Workhorse is now starting the production phase, which includes tooling for the final remedy. You will be notified again when remedy parts are available.

Description of defect

Certain RV applications equipped with axles that include Bosch ZOPS or Bosch ZOHT Pin Slide hydraulic disc brakes when combined with occasional or seasonal vehicle operation may experience calipers sticking in the applied position. This can result in abnormal heat generation at the wheel end caused by brake drag. Although the driver would normally have warning of the brake drag - if undetected by the driver, the temperature increase at the wheel end can eventually lead to soft pedal conditions due to brake fluid boil, and possible extended stopping distance.

Is my motor home chassis affected?

This brake recall is only for Workhorse W20, W21 and W22 motor home chassis, built from July 24, 2000 through December 19, 2007. Affected owners will be notified based on the VIN and the vehicle build date.

Are there warning indicators that precede a brake failure?

The defective brake calipers on certain motor home chassis may cause hot brakes, brake drag, overheating, melting of the anti-lock brake sensor, and in a small number of cases, boiling brake fluid, which may result in loss of brake function.

There are some related symptoms commonly reported by complainants and verified by field testing that indicate the problem could be developing. These warning signs include the following:

- a. A distinct "brake burning" smell.
- b. One or more brakes "dragging" resulting in the vehicle demanding more throttle application to overcome the drag.
- c. An ABS brake light illuminates, possibly indicating that the ABS sensor has overheated, causing damage, and corrupted the signal at that wheel end.
- d. Smoke coming from the wheel end; this would be noticed during any stop when the driver exits the vehicle.
- e. A small wheel end fire at the wheel end (neither Workhorse nor NHTSA is aware of any fires spreading beyond the brake assembly).
- f. The brake pedal feels mushy or goes to the floor - this is indicative that the brake fluid in the vehicle is possibly boiling and therefore the brake system losing its effectiveness.
- g. Motor homes that are kept in storage for long periods of time or that are driven in moist environmental conditions are more likely to be susceptible to failure.

What should I do if I experience any of these indicators?

If you have any of the above symptoms, please pull over and examine the wheel ends for excessive heat. In the event that you do experience symptoms, we would suggest that you contact a Workhorse service center immediately for evaluation and possible temporary repairs. Our service center network has been notified of this problem and will take appropriate action to repair one or more dragging

UPDATED INTERIM NOTICE

brake calipers free of charge until such time that the final remedy can be performed.

Why is this an interim letter?

This recall is a result of an investigation that Workhorse commenced in November 2007. Workhorse has decided to recall certain motor home chassis built with the Bosch ZOHT and ZOPS brake calipers from July 24, 2000 through December 19, 2007. When the final remedy is available, owners will be instructed to bring their vehicles to a Workhorse service center to have the recall performed.

Workhorse has worked diligently with our current brake supplier Bosch, and NHTSA to identify and correct the problem. The final remedy has been determined through extensive testing and development, and Workhorse is now starting the production phase, which includes tooling for the final remedy. This updated interim letter is being provided to inform you of the progress being made toward a final remedy.

When will the actual recall letter arrive?

A notification date has not been determined as of the date of this letter. When available, Workhorse will notify you by letter to bring your motor home in for repair. At that time you should contact your local Workhorse service center and make an appointment, even if you have not experienced any brake warning indicators.

How will the actual recall work?

Workhorse will notify all owners of the identified vehicles with a letter asking that the owner bring the motor home to a service center when a sufficient number of replacement parts are available. The service center will perform the remedy free of charge. The remedy will not routinely include the installation of new brake linings or rotors or any other part that would be considered maintenance. However, in the event that a vehicle has experienced the condition resulting in overheating and damage to the linings, rotors, or other components, they will also be replaced free of charge.

What will this recall do for me?

In compliance with the National Traffic and Motor Vehicle Safety Act, Workhorse will provide a remedy at no cost to you.

If you have previously replaced a brake caliper on a motor home chassis involved in this recall, you may be eligible for reimbursement on certain repairs made between November 16, 2007 and June 15, 2009. Please contact your local Workhorse service center or Workhorse Custom Chassis directly.

There are numerous other causes for caliper failures such as insufficient maintenance, riding the brakes, or overuse of the brakes on long downgrades. Workhorse will not reimburse owners for these type of failures or resulting damage.

Answers to possible questions

- Service Centers capable of performing the brake recall are listed on the website www.workhorse.com. This website will be updated with any new information.
- Workhorse will only tow your unit to complete the brake recall if deemed necessary by Workhorse service personnel.
- Workhorse will not pay for a rental for you as a result of this recall.
- Failures encountered before the new parts become available will be repaired using the current designed parts.

If you have further questions or need assistance you may contact Workhorse at 877.246.7731. You may also contact the Administrator, National Highway Traffic Safety Administration, at 1200 New Jersey Avenue, SE, Washington DC 20590, or toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>



3-23-90

1-877-382-4357

Mary

Federal Trade Commission model of camper

reference 249 21912

ODI #10321564

Car



24-Hour Service

947-7009

CLINTON HIGHWAY WRECKER SERVICE

945-7009
3361 Clinton Highway
Powell, TN 37849

clintonhwywrecker@yahoo.com

945-5419
Body Shop
Rick Carnes, Owner

To [Redacted] 9-15-09
18301

[Redacted] Extended Service [Redacted]

Owners Name 482563292 [Redacted] 08/13

| | | | |
|---------------------------------|-------------------------------|---------------------------|--------|
| CHARGE <input type="checkbox"/> | CASH <input type="checkbox"/> | PURCHASE ORDER NO. 021611 | |
| DISPATCHED | 10/8 | 10:03 AM | AMOUNT |
| WRECKER SERVICE | | 4 miles | 20.00 |
| PAID OUT (AT) | | | |
| STORAGE | | DAYS AT | |
| ROAD SERVICE | | | |
| LABOR | | | 20.00 |
| VEHICLE ODOMETER | | TAX | |
| VIN | | TOTAL | 20.00 |

DRIVER Bob #43 LOCATION OF CAR 11/17/09 11:00 AM

LIC NO ME 2555170A YEAR & MODEL Southern COLOR Tan

INSTRUCTIONS 30' pull in rear

Tow to [Redacted]

REASON FOR TOWING NO BANKS

- I authorize Clinton Hwy Wrecker Service to remove this abandoned/illegally parked vehicle at the owner's expense.
- LOCKOUTS. We are not responsible for any damages that may occur during entry.

Signed [Redacted]



www.reederchevy.com

4301 Clinton Highway
Knoxville, TN 37912
(865) 687-7710

Angie Coatsworth

CELL [REDACTED]

| | | | | |
|---------------------------------|-------------------------------|--------------------|-----------------------|------------------------|
| CUSTOMER NO. 108/45 | ADVISOR TERRI LOVEDAY | 480 TAG NO. 2710 | INVOICE DATE 09/18/09 | INVOICE NO. 0705885536 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 1,362 | COLOR |
| EAST STROUDSBURG, PA [REDACTED] | YEAR/MAKE/MODEL 06/WORKHORSE/ | DELIVERY DATE | DELIVERY MILES | STOCK NO. |
| | VEHICLE I.D. NO. 354MP678163 | SELLING DEALER NO. | PRODUCTION DATE | |
| | F.T.E. NO. | P.O. NO. | P.C. DATE 09/18/09 | |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | MC: 5961 | |

JOB# 1 CHARGES

LABOR
 J# 12CVZ ***BRAKES HOURS: TECH(S):468
 CHECK MOTOR HOME, LOST ALL BRAKES CHECKED AND FOUND BOTH FRONT BRAKE CALIPERS HAVE BEEN LOCKED UP AND OVERHEATED AND THE BOOTS HAVE BURNT UP THE RIGHT SIDE ABS SENSOR IS MELTED AND THE HUB CAP IS MELTED AND LOST FLUID. FOUND THE RIGHT SIDE OUTER BEARING DISCOLORED. REMOVED AND REPLACED THE RIGHT SIDE CAP OUTER BEARING. WHEEL SEAL, ABS SENSOR AND CALIPER. ALSO REPLACED THE LEFT FRONT CALIPER. TEST DROVE UNIT ALL CHECKED OK.

WARRANTY

| PARTS | QTY | FP NUMBER | DESCRIPTION | UNIT PRICE |
|-------|-----|-----------|-------------|-------------|
| | | W8000348 | CALIPER | |
| | | W8001709 | SENSOR | |
| | | 242-5173 | CALIPER | |
| | | 1608 | O/SEAL | |
| | | 370150A | SEAL | |
| | | BR25877 | BRG | |
| | | | | TOTAL PARTS |

JOB# 1 TOTALS

JOB# 2 CHARGES

DISCLAIMER OF WARRANTIES
 Any warranties on the products sold hereby are those made by the manufacturer. The Selling Dealer hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the Selling Dealer neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service.
 Buyer shall not be entitled to recover from the Selling Dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit or income, or any other incidental damages.

IMPORTANT
 You may receive a questionnaire from General Motors in the next few days. If for any reason you cannot grade us "Completely Satisfied", please contact Jerry McDaniel, Fixed Operations Manager, at 687-7710 or e-mail at jmdaniel@reederchevy.com. Your complete satisfaction is our No. 1 concern.
 Thank you.
 REEDER CHEVROLET

JOB# 2 CHARGES

LABOR
 J# 2+12CVZZ BG BRAKE SYS. FLUSH HOURS: 1.00 TECH(S):468 123.63
 BG BRAKE SYSTEM FLUSH MAINTENANCE PERFORMED BG BRAKE SYSTEM FLUSH

WARRANTY

| PARTS | QTY | FP NUMBER | DESCRIPTION | UNIT PRICE |
|-------|-----|-----------|-------------|-------------|
| | 2 | 85032 | DOT4 BRK | 38.16 |
| | | | | TOTAL PARTS |

JOB# 2 TOTALS

JOB# 3 CHARGES

LABOR
 J# 3+12CVZBKREPS BRAKE REPAIRS HOURS: TECH(S):468 0.00
 CHECK ABS SENSORS TESTED SENSORS THE LEFT FRONT AND BOTH REAR ALL BAD. REMOVED AND REPLACED LEFT FRONT AND BOTH REAR ABS SENSORS. RECHECKED ALL OK

WARRANTY

| PARTS | QTY | FP NUMBER | DESCRIPTION | UNIT PRICE |
|-------|-----|-----------|-------------|-------------|
| | 3 | R955336 | ABS SENS | 82.18 |
| | | | | TOTAL PARTS |



4301 Clinton Highway
Knoxville, TN 37912
(865) 687-7710

www.reederchevy.com

CELL: [REDACTED]

| | | | | | |
|--------------------------------|-------------------------------|-------------|---------------|-----------------------|------------------------|
| CUSTOMER NO. 108745 | ADVISOR TERRY LOVEDAY | 480 | TAG NO. 2710 | INVOICE DATE 05/16/09 | INVOICE NO. CV05B85534 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 5,961 | COLOR | STOCK NO. |
| EAST STRUDSBURG, PA [REDACTED] | YEAR/MAKE/MODEL 06 WORKHORSE/ | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE I.D. NO. 388MP070100 | | | SELLING DEALER NO. | PRODUCTION DATE |
| | F.T.E. NO. | P.O. NO. | | 05/16/09 | |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | | | MC: 5961 |

| | | |
|--|----------------------------|---------------------|
| JOB# 3 TOTALS | PARTS | 246.54 |
| JOB# 4 CHARGES | JOB# 3 JOURNAL PREFIX CV05 | JOB# 3 TOTAL 246.54 |
| LABOR | | |
| J# 4+12CVZBKREPS1 BRAKE REPAIRS | HOURS: 2.50 | TECH(S):468 |
| SERVICE REAR SLIDE PINS | | |
| LUBED BOTH REAR SLIDE PINS AND BLEED ALL BRAKES. | | |
| JOB# 4 TOTALS | LABOR | 225.00 |
| JOB# 4 JOURNAL PREFIX CV05 | JOB# 4 TOTAL | 225.00 |
| JOB# 5 CHARGES | | |
| LABOR | | |
| J# 5+18CV2 ***ACCESSORIES | HOURS: 0.70 | TECH(S):468 |
| INSTALL DRIVELINE COMPLETE | | |
| JOB# 5 TOTALS | LABOR | 63.00 |
| JOB# 5 JOURNAL PREFIX CV05 | JOB# 5 TOTAL | 63.00 |
| MISC - CODE - DESCRIPTION - CONTROL NO. | | |
| JOB # 4 SS SHOP SUPPLIES | | |
| TOTAL - MISC | | 20.00 |
| TOTALS | | 20.00 |

DISCLAIMER OF WARRANTIES
Any warranties on the products sold hereby are those made by the manufacturer. The Selling Dealer hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the Selling Dealer neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service.
Buyer shall not be entitled to recover from the Selling Dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit or income, or any other incidental damages.

IMPORTANT
You may receive a questionnaire from General Motors in the next few days. If for any reason you cannot grade us "Completely Satisfied", please contact Jerry McDaniel, Fleet Operations Manager, at 687-7710 or e-mail at jrmcdaniel@reederchevy.com. Your complete satisfaction is our No. 1 concern.
Thank you,
REEDER CHEVROLET

| | | |
|---|-------------------------|---------------|
| YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM GENERAL MOTORS IN THE NEXT FEW WEEKS. IF FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED" PLEASE CONTACT YOUR SERVICE ADVISOR IMMEDIATELY. | TOTAL LABOR | 411.50 |
| SERVICE HOURS 7 A.M. TIL 6.00 P.M. | TOTAL PARTS | 322.86 |
| MONDAY THRU FRIDAY | TOTAL SUBLET | 1.00 |
| | TOTAL S.S.E. | 3.00 |
| | TOTAL MISC CHG | 20.00 |
| | TOTAL MISC DISC | 0.00 |
| | TOTAL TAX..... | 69.80 |
| | TOTAL INVOICE \$ | 824.29 |

CASH [] CHECK# [] AM EXPRESS []
DISCOVER [] VISA [] MASTERCARD []
OTHER [] CHARGE []

CUSTOMER SIGNATURE _____

WILKES-BARRE TRUCK CENTER INC.
 525 E. MAIN STREET
 WILKES-BARRE, PA 18702
 PHONE# (570) 823-0144

Order No. AW14403
 Invoice Date 11/04/09

WORK ORDER INVOICE
 Customer Copy

Page 1
 Time 13:49:55

B
 I
 L
 L

5B4MP67G163
 Unit 4002
 Reading In 7679 0
 Open Dt 10/09/09
 DELIVERY 0/00/00
 PO#
 BVW
 SW# 962

2006 MIS MOTORHOME
 License
 Reading Out
 Terms A/R Charge

Cust# 9994
 (717)

Equip
 Owner 1534 WORKHORSE CUSTUM CHASSIS

WE CUT FLYWHEELS FOR ONLY \$59.95
 WE ACCEPT VISA & MASTER CARD
 AT
 WILKES-BARRE TRUCK CENTER

Customer Acknowledgement: I have authorized the following repair work to be done and agree to pay the total amount of this invoice. The dealer expressly disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts and/or services.

Damages-Buyer shall not be entitled to recover from dealer any consequential damages, damages to property, for loss of use, time profits, income, or any other incidental damages. Dealer not responsible for items left in vehicle.

I READ AND UNDERSTAND ALL THE ABOVE STATEMENTS

Authorized by: _____

Date: _____

S U M M A R Y

| Seg Description | Labor | Materials | Misc. | Total |
|--------------------------------|---------------|---------------------------|------------|---------------|
| 01 RR JACK CROCKED | 142.50 | 152.24 | .00 | 294.74 |
| T O T A L S | 142.50 | 152.24 | .00 | 294.74 |
| Tax I.D.: | | MISCELLANEOUS SUPPLIES... | | 11.40 |
| | | Sales Tax | | 18.37 |
| *** PAY THIS AMOUNT *** | | Customer Total | | 324.51 |

01 RR JACK CROCKED

Code: MIS 001 1
 SW# 316 GEORGE T. SMITH

LABOR CHARGED:

Labor
 Amount
 142.50

OVER

George T. Smith

Order No. AW14403
Date 11/04/09
Segment 01 continued

WORK ORDER INVOICE
Customer Copy

Page 2
Time 13:49:55

| Qty | Part#/Prtid/Desc | N T Stock | Unit Price | List Price | Extended Amount |
|-----|------------------------------|----------------|------------|------------|-----------------|
| 1 | W0010883 *209 FUEL FILTER | R X # T R99 | 33.60 | 33.60 | 33.60 |
| 3 | 41983 *005 SPARK PLUG | T R99 | 14.83 | 14.83 | 118.64 |

TOTAL MATERIALS 152.24
SEGMENT SUBTOTAL 294.74

*** PAY THIS AMOUNT *****

CUSTOMER TOTAL 324.51

WILKES BARRE TRUCK CNTR.
525 E MAIN ST
WILKES BARRE, PA 18702
570-823-0144

COPY

11/04/2009 14:49:15

Sale:

Transaction H 2
Card Type: VISA
Acc: *****
Entry: Manual
Total: 324.51

Device ID: 0515
Reference No.: 289308665654995
Auth.Code: 292698
Respon. AUTH/TKT 292698
CVU2 Resp.:
CVU2 matches with
system data.
Merchant number ***01535

CUSTOMER COPY

P&S Garage
 Bus # 209, P.O. Box 889
 Marshall's Creek, PA 18006
 Phone - 570-223-8874 Fax - 570-223-8874

INVOICE
65842
 Org. Est. # 1185-8

INVOICE

Print Date: 04/13/2010

2006 A6E - MOTOR HOME

East Stroudsburg, PA

Lib # [REDACTED] Odometer in: 7736
 Unit # [REDACTED]
 Vin # 554MP573163 [REDACTED]
 Hat # [REDACTED]

Clst ID: 6982 Ref #:

| Part Description / Number | Qty | Sale | Extended | Labor Description | Extende |
|---------------------------|------|-------|----------|--|---------|
| OIL SEAL 28745 SKF | 1.00 | 33.35 | 33.35 | Pennsylvania State Inspection- Annual Sticker #: A19 9310940 Old Mileage: 6240 Ins Co: Nationwide Insurance Co. Policy #: RVP1001087-66 Exp Date: 11/5/2010 Brakes (F2s) LF: 10 - RF: 10 Bonded - LR: 8 - RR: 8 Bonded Tires (F2s) LF: 13 - LR: 13 - RF: 13 - RR: 13 Inspection Good Through: 4/2011 LEFT FRONT OIL SEAL REMOVED AND REPLACED LEFT FRONT OIL SEAL | 36.2 |
| GEAR OIL 90W | 1.00 | 3.50 | 3.50 | | |
| | | | | | |

P & S GARAGE
 9080 FRANKLIN HILL ROAD
 E. STROUDSBURG, PA 15301
 570-223-8874

COPY
 04/13/2010 19:18:00
 Sale:

Transaction # 4
 Card Type: UISA
 Acc: ***** [REDACTED]
 Entry: Manual
 Total: 98.69
 Auth. Code: 523075
 Response: AP523075

CUSTOMER COPY

(Technician: Pettit, Wayne E)

| | | | | | |
|----------------------|-----------------|--------------------------|-----------------|------------------|------------------------|
| Org. Estimate 398.69 | Revisions 30.00 | Current Estimate 0 98.69 | Additional Cost | Revised Estimate | Labor: 56.28 |
| | | | | | Parts: 36.38 |
| | | | | | Sublet: 0.00 |
| | | | | | Sub: 98.69 |
| | | | | | Tax: 6.69 |
| | | | | | Total: 98.69 |
| | | | | | Bal Due: 398.69 |

paid UISA

put keys in center console lock up

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs hereto. Late fees will be assessed if all unpaid repair bills over 30 days old.

SIGNATURE..... Date..... Time.....
 Written By: Keiper, Mandy Page 1 of 1 01/17/07 Copyright Mitchell | Invo



STROUDSBURG PA

LEHIGH VALLEY PA



USA FIRST-CLASS FOREVER

U.S. Dept. of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-210
 1200 New Jersey Avenue S.E.
 Washington, D.C. 20077-9382

20077+9382

