



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAY 21 2010
23-MAR-2010

Repository ☐

Reference No.
10321533

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SAINT JAMES State MN Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G1ZT61826F [REDACTED] Make CHEVROLET Model MALIBU MAXX Model Year 2006

Date Purchased Aug. 2 2007 Dealer's Name and Telephone Number Townedge Auto 507-427-3289 Engine: No: Cylinders V-6 3.5 Fuel Type: gas
Original Owner ☐ no Dealer's City Mt. Lake, MN State MN Zip Code 56159

Transmission Type ? ☒ Antilock Brakes Powertrain ? ☒ Cruise Control Multiple Failure: 20 to 30 times Incident Date(s) 20-MAR-2009
intermittent problem

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage
107000

Failure Speed

intermittent problem

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 CHEVROLET MALIBU MAXX. THE CONTACT STATED THAT THE POWER STEERING WARNING LIGHT WOULD ILLUMINATE INTERMITTENTLY. WITHIN MOMENTS, THE POWER STEERING WOULD FAIL. THE DEALER REPLACED THE POWER STEERING COLUMN HOWEVER, THE FAILURE PERSISTED. THE CURRENT AND FAILURE MILEAGES WERE 107,000.

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This problem has happened many times since it was first reported. I travel very often! One time it happened going around a corner and almost went up on the curb. Another time on a curve in icy conditions. Last week I hit a block of wood in the road and blew a tire. My thoughts were, if it had happened then would I still be alive. This problem has been reported as far back as 2004. My question is? Why is the same power steering unit being put in cars after they know they have this problem. 2004 2005 2006 2007 has been reported. (Mobile power steering problems.com)

ATTACH ADDITIONAL SHEETS IF NECESSARY

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**National Highway
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Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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National Highway Traffic Safety Administration