

[REDACTED]
Far Rockaway NY [REDACTED]

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington DC 20590

Dear Mr. Reid;

The copy I enclosed of my letter to NYS Motor vehicles will fill in details of my letter to your administration. (As I read it over now, the only thing I don't understand is why I wrote that it took less than ten seconds. That should really read TWO seconds!)

Once I discovered that 2002 Camrys were involved in 175 sudden accelerations, I realized that this was my case as well. My car is still at the tower's place of business, awaiting a possible parts replacement from used parts dealers, since original equipment from Toyota is so expensive as to make such a purchase uneconomical for a 2003 car.

Your office indicated an interest in examining the car, and I gave them the address as **656 Rockaway Turnpike, Lawrence** – but I believe nothing was done. I do hope that such an examination can take place. Their telephone number is **516 239 8949**. The sign on the road reads **K and G Towing**.

To this date, the car has not been inspected by Toyota either.

Respectfully,

[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-MAR-2010

Repository ☐

Reference No.
10321514

OWNER INFORMATION (Type or Print)

Name XXXXXXXXXX

Address XXXXXXXXXX

City FAR ROCKAWAY

State NY

Zip Code XXXXXX

Daytime Telephone Number

XXXXXXXXXX

E-mail Address

Evening Telephone Number

XXXXXXXXXX

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

411BF30K33U XXXXXX

Make
TOYOTA

Model
CAMRY

Model Year
2003

Date Purchased
? 2004

Dealer's Name and Telephone Number
MILLENNIUM TOYOTA

SIC-2920398

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐ NO

Dealer's City
HEMPSTEAD

State

Zip Code

6

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-MAR-2010

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

See enclosed letter

Failure Mileage
44000

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police:

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 TOYOTA CAMRY. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 5 MPH IN REVERSE, THE VEHICLE ABNORMALLY ACCELERATED AND CRASHED INTO A GARAGE DOOR. THE CONTACTS FOOT WAS DEPRESSING THE BRAKE IN AN ATTEMPT TO STOP THE VEHICLE; HOWEVER, UPON IMPACT, THE VEHICLE CONTINUED THE UNINTENDED ACCELERATION AND PROCEEDED INTO TRAFFIC. THE VEHICLE CRASHED A SECOND TIME INTO THE FRONT END OF ANOTHER VEHICLE. THERE WERE NO INJURIES. THERE WAS NO MENTION OF A POLICE REPORT BEING FILED. THE VEHICLE CONTINUED TO STALL INTERMITTENTLY BUT WAS RESTARTED. THE VEHICLE WAS TOWED TO A LOCAL REPAIR SHOP. THE MANUFACTURER ADVISED THE CONTACT THAT AN INVESTIGATOR WOULD FURTHER INSPECT THE VEHICLE FAILURES. THE FAILURE AND THE CURRENT MILEAGES WERE 44,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

[REDACTED]
Far Rockaway NY [REDACTED]

NYS Dept. Of Motor Vehicles
Accident Records Bureau
P O Box 2925
Albany, NY 12220-0925

March 7, 2010

Gentlemen;

My accident of March 1, 2010 – claim number [REDACTED] – is impossible to describe on your
mv-104 form, so I will describe it in this letter:

I was backing into my driveway as I have done for 30 years at this address, when my car swerved back with force into my garage doorway and did severe damage. It happened so suddenly that I was totally confused. My foot went to the brake pedal, and a split-second later the car was rushing forward at amazing speed through my parking space and into traffic on the two-way road [Empire Avenue] in front of my driveway, where I collided into the front of a passing vehicle going left [the far side of the road]. From beginning to end, the entire process took less than ^{two}ten seconds.

When the police came, I was thoroughly confused and can hardly remember what I was saying. All along I was thinking that it must have been something I did, since my Toyota is a 2003 Camry, and the Toyota problems began in 2007. Only when I discovered later in the same day that the NY Times reported that acceleration problems had been reported as far back as 2002 (175 incidents!) did I realize that this was not my fault.

I sent three Emails to Toyota, but they have not responded. My insurance company Allstate has received my information. The driver of the other car did not give me any information beyond his name - Anthony Smith. The police report has all the information about him and his address. He did assure me that he was unhurt, and even declined a hot drink while he waited for a tow truck.

Respectfully,

[REDACTED]

above: copy of my letter to NYS Dept. Of Motor Vehicles A. R. B.

ATT: RANDY REID

WY8-308
WVS-200
PM
NAT. HIGHWAY TRAFFIC SAFETY ADM' TION
1200 NEW JERSEY AVE SE
WASHINGTON DC
20590

