

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)
EQ-10320719-7390

From: [REDACTED]
Sent: Friday, June 25, 2010 11:38 AM
To: DataQuality, DataQuality (NHTSA); NHTSA KRISTEN BERRY
Subject: ADDITIONAL FOLLOW-UP: Re: FW: NHTSA: Follow up to ODI Complaint: 10320719

THE EASTERN REGIONAL TOYOTA TRANSMISSION SPECIALIST EXAMINED MY TOYOTA CAMRY XLE V-6 ON 6/22/2010. HE REPORTED that he removed a loose piece of 4x6 inch by 3mm foam from in front of the shifter. HE FOUND IN A SERVICE REPORT THAT IN 2005 THIS TYPE OF FOAM WAS USED TO QUIET RATTLES AROUND THE RADIO, AND THAT THIS RADIO AREA HAD A CLEAR PATH TO THE SHIFTER AREA. THIS FOAM WAS TORN IN ONE SPOT. HE CONJECTURES THAT THE TEAR REPRESENTS AN INTERFERENCE INCIDENT OF THE SHIFTER, RESULTING IN THE PAWL NOT BEING FULLY ENGAGED, RESULTING IN THE ACCIDENT PREVIOUSLY REPORTED.

SHOULD YOU WANT FURTHER DETAILS, FEEL FREE TO CONTACT ME.

SINCERELY,

[REDACTED] HOME [REDACTED] CELL

