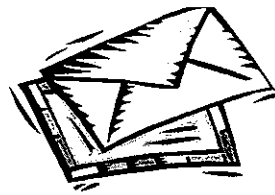


NHTSA ccmMercury Routing Slip



CL-10319812-8697

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 8/19/2010

NHTSA #: ES10-005695

XREF #:

Delivery: FAX

Rec'd Date: 8/19/2010

Doc Type: CNG

Address To: NHTSA

Referred By: NPO-011

Doc Date: 8/18/2010

Due Date: 9/17/2010

S10 #:

DOT/I #:

RMP #:

**Subject: LETTER FROM CONGRESSMAN NELSON ON BEHALF OF CONSTITUENT [REDACTED] RE
HIS CONCERNS ABOUT BRAKING PROBLEMS WITH HIS 2004 TOYOTA (LEXUS)**

Ack Date:

Sign Office: ADMINISTRATOR

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: STRICKLAND

Cleared By:

XREF File:

Modified By:

BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

BILL NELSON
UNITED STATES SENATE

WASHINGTON, DC 20510 UNITED STATES
Tel: (407) 872-7161 Fax: (407) 872-7165 E-mail: billnelson.senate.gov

NVS216

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	8/19/2010	9/17/2010	
NVS-010	INFORMATION	8/19/2010		8/19/2010
NIA-110	INFORMATION	8/19/2010		8/19/2010
NOA-010	INFORMATION	8/19/2010		8/19/2010
NOA02	INFORMATION	8/19/2010		8/19/2010

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TGW



United States Senate
WASHINGTON, DC 20510-0906

BILL NELSON
FLORIDA

August 18, 2010

Mr. London Rakestraw
Associate Director
National Highway Traffic Safety Administration
1200 New Jersey Avenue, Southeast
Washington, District of Columbia 20590

Dear Mr. Rakestraw:

Please find enclosed correspondence I received from one of my constituents. It involves an important matter under the jurisdiction of your agency.

Your review and response to the issues raised would be greatly appreciated. Please send your correspondence directly to my office and reference [REDACTED] for our records. I look forward to a response at your earliest convenience and thank you in advance for your assistance with this matter.

Sincerely,

A handwritten signature in black ink that reads "Bill Nelson". The signature is written in a cursive style with a long, sweeping underline.

BN/ut
100783-2JM

Enclosure



Casework Tracking Sheet

Tracking # 100783-2JM

Constituent

[Redacted]

Phone: [Redacted]
Email: [Redacted]
ID: [Redacted]

Miami Beach, FL [Redacted]
Miami-Dade

Promoted From Correspondence

Details

Case Type: Casework
Category: Transportation
Date Rec'd: 08/17/2010
Date Due:
Date Closed:

Assigned To: Usha Tewari
Status: Pending
Received Via: Web

Casework Description: [Redacted] is looking for assistance with the NHTSA and getting his car tested as he feels the brakes failed.

Web Mail Message

Agency:

Transportation

Details:

We were in an accident where a slight application of the brakes caused the wheels to freeze and car, a 2004 Toyota (Lexus), to skid into the guard rail. We are not sure of the cause, which could be the anti-lock braking system (ABS), faulty traction control, vehicle stability control (VSC), calipers, brake lines, pads, rotation sensors, piston, or other source. We took the car to a Toyota dealer and spoke with the service manager to determine if the vehicle was safe to drive. Diagnostic testing could only confirm that the internal computer was working. He advised us that road testing in similar conditions would be required to verify a safe vehicle. We have no means of conducting this type of evaluation. We requested Toyota to help us test the vehicle in several letters and received no reply. We would like to contact a person in N. H. T. S. A. who can help us. But have received no reply from N. H. T. S. A. We feel there may be more problems in this area that are not being made known.

Please provide the name of a person in N. H. T. S. A. who can give us guidance.

Very truly yours,
[Redacted]

History

Casework Information

Route History:
08/17/2010 - 11:18 AM - Josiah Manzo - Printed Tracksheet

BILL NELSON
FLORIDA

United States Senate
WASHINGTON, DC 20510-0905



Date: 8-19-10 Number of pages (including cover sheet): 3

To: Mr. Landon Rakestraw Fax: 202.493.2929

From: Usha Tewari Fax: (407) 872-7165

Regarding Constituent: [REDACTED] Soc. Sec. No. _____

Comments

Congressional Inquiry:

Your assistance is requested with the following: Please see documents attached. Could you review and respond to the issues raised? If you require additional information, you may contact me directly at Usha_Tewari@billnelson.senate.gov. I thank you in advance for your assistance in this matter.

Sincerely,

Usha Tewari
Constituent Advocate
407-872-7173