U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2010 APR 12 PM 2:18

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
11-MAR-2010	Reference No. 10319038

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City CREWE	State VA	Zip Code [redacted]	Evening Telephone Number [redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1J4GZ58S4VC[redacted]	JEEP	GRAND CHEROKEE	1997

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
8-29-97	Holman Motor Company 804-561-2120			No: Cylinders 6	Gasoline
Original Owner ☐	Dealer's City Amelia	State Va.	Zip Code 23002		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
automatic	☑ Antilock Brakes ☑ Cruise Control		Leaking gas tank	29-AUG-1997

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE	Failure Mileage	Failure Speed
	1880	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 JEEP GRAND CHEROKEE. THE CONTACT OBSERVED A FUEL LEAK AFTER THE VEHICLE WAS PARKED FOR A SHORT PERIOD OF TIME. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER ON THREE SEPARATE OCCASIONS FOR DIAGNOSTIC TESTING. THE TECHNICIAN RECOMMENDED THAT THE FUEL TANK NOT BE CONSUMED TO THE FULL CAPACITY AND THAT THE FUEL LEAK WAS NOT HAZARDOUS. THE FUEL TANK PERIODICALLY LEAKED WITHOUT BEING FILLED TO THE FULL CAPACITY LEVEL. THE FAILURE MILEAGE WAS 1,880. THE CURRENT MILEAGE WAS 80,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We try to avoid parking close to others in parking lots in case someone throws down a cigarette. We are disable and we hope you can get justice for us from Holman Motor Company. We thank you all for helping us with this problem

Thank you.

[redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

[redacted]

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

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Office of Defects Investigation, NVS-210
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