

CL-10318692-3316

Form Approved; O.M.B. No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2010 MAR 10 AM 9:34

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

EDWARDSVILLE

State

IL

Zip

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

6MMAP47P7XT

Make

MITSUBISHI

Model

DIAMANTE

Year

1999

Purchased Date

Dealer's Name

☐ New ☐ Used

Dealer's City

State

Zip Code

Engine Size
(CID/CC/L)☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection

No. Cylinders

Manufacture Date
(on driver's door or pillar)

Transmission Type

☐ Manual☐ Automatic

Restraint System

☐ Driverside Air Bag☐ Motorbelt☐ Passengerside Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☐ Yes☐ No

Drivetrain

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility☐ Van ☐ Truck☐ Minivan ☐ Motorcycle☐ Other

Body Style

☐ 2-Door ☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☐ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand UNIROYALTire Name UNI TP TOURING BLKComplete Tire Size 215/60R 16 95V

No. of Failures

1

Date(s) of Failure(s)

9/4/09

Mileage at Failure(s)

102,590

Vehicle Speed at Failure(s):

60-65

Failed Part(s)

Available?

☐ Yes☒ NoNHTSA Previously
Contacted?☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

SEE ATTACHED LETTER:

- 1) TREAD PATTERN APPEARS ASYMMETRICAL, YET TIRES ARE MOUNTED WITH TREAD PATTERN IN SAME DIRECTION ON BOTH SIDES OF THE AUTO
- 2) THERE ARE NO SIGNIFICANT SIPS ON THE MIDDLE TREAD BARS, EVEN ON THE NEWER TIRES
- 3) THE TIRES HAVE NO TREADWEAR, TEMPERATURE OR OTHER RATINGS ON THEM.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CC: GEORGE GILESPIE, NHTSA

NVS-222

Mail postage free or fax to 202-366-7882

December 29, 2009

DOT / NHTSA

Attn: George Gillespie

NVS 222, Km. W43-466

1200 New Jersey SE

Washington, DC 20590

Dear Mr. Gillespie:

I spoke with you recently by phone on December 23 regarding the Uniroyal tires on my car.

Both dealers who sold these tires have told me the tires are mounted correctly, yet the tread pattern appears to be asymmetrical. They have stated the tires are safe; that there are no problems with them; however, the middle tread bar has no sipes, even on the newer tires.

Enclosed are copies of the invoice and pictures of the tire treads marked left and right as they are mounted on the car.

Please respond on this matter to:

[REDACTED]

EDWARDSVILLE, IL

[REDACTED]

PHONE

[REDACTED]

or

[REDACTED]

(cell)

December 29, 2009

DOT / NHTSA

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NVS 222, Rm. W43-466 ✓

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EDWARDSVILLE, IL

or

(cell)



11 LAMI INDUSTRIAL DRIVE
ST. PETERS, MO 63304
636-441-1095

INVOICE

Please visit us at www.autotire.com

INVOICE DATE	CUST. NO.	ORDER NO.	PAGE	INVOICE NO.
01/05/01	0733	07330		
[REDACTED]				

SOLD
TO

SHIP
TO

PURCHASE ORD. NO.	SALES PERSON	MAIN PHONE	OTHER PHONE	SHIP VIA
36				

ITEM NO.	DESCRIPTION	QTY. ORDERED	QTY. SHIPPED	F.E.T.	PRICE	NET EXTENSION
058	215/60R15 95V UNI TP TOURING BLK	4	4	0.00	127.33	509.32
058	VALVE STEM	4	4		0.00	0.00
058	LIFETIME COMPUTER SPIN BALANCE	4	4		0.00	0.00
058	FREEDOM PLAN WARRANTY	4	4		0.00	0.00
058	MUSCULI TIRE TAX	4	4		0.50	2.00
058	USED TIRE DISPOSAL	4	4		0.00	0.00
058	SALES TAX 155MF0003605	1	1			
058	SALES TAX 15505	1	1			

THANK YOU FOR YOUR BUSINESS!
FOR WARRANTY SERVICE OUTSIDE
ST LOUIS. CALL 1-800-473-1939

058 549.26

Retorque Policy

Important - Please Read. The lug nuts on your wheels may loosen after the wheel has been heated from braking and driving causing the alloy in the wheel to expand. The torque (tightness) of the lug nuts must be checked within 50-100 miles of today's service and corrected as needed. Re-torquing of wheels must be done at any Autotire location at no charge and no appointment is needed. If this is not done as specified above, Autotire will not be responsible for any damage to the vehicle or person(s) resulting from loose or lost lug nuts. Int. X

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or employees permission to operate the car, truck or vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the car, truck or vehicle to secure the amount of repairs thereto. Not Responsible For Loss or Damage to Cars or Articles Left in Cars in Case of Fire, Theft or Any Other Cause Beyond Our Control.

X _____

SALES TAX 15505	0.00
TOTAL	549.32

Jerry's Tire Sales, Inc
 104 West Vandalia Street
 Edwardsville, IL 62025
 618 656-1180

Repair Order #0137348

Date : 9/25/09

Page : 1

Center :

Customer: [REDACTED]
 Address: [REDACTED]
 City: EDWARDSVILLE, IL [REDACTED]
 Phone: [REDACTED] Ext: [REDACTED]
 Phone: [REDACTED] Ext: [REDACTED]

Vehicle : 1999 MITS DIAMANTE

License : [REDACTED]

VIN : 6MMA47P7XT [REDACTED]

Engine : V6-3500 3.5L SOHC

Trans : AUTO

Mileage : 102899

Op	Item	Description	Part Description	Reason for Replacement	Labor	Parts Price	Subtotal
TIR005	1013	BALANCE ONE TIRE Price includes: - stat; unbalances and tire repair for the serviceable life of the tire. - ted road hazard policy. - maintain tire manufacturers mileage - on y, rotate tires approximately every 5,000 to 6,000 miles.	TIRE BALANCING/VR IL TIRE FEE TIRE DISC Warranty: 30000 Size: 21" P16 Not on Floor		0.00	124.00	124.00
TS 005	15	TS & BALANCE			0.00		

OK Bad	Recommendation	OK Bad	Recommendation	OK Bad	Recommendation
--------	----------------	--------	----------------	--------	----------------

SE 100	100	SE 100	100	SE 100	100
--------	-----	--------	-----	--------	-----

09/25/09	104	09/25/09	104	09/25/09	104
\$ 136.60	17	\$ 136.60	17	\$ 136.60	17

to be done along with the necessary parts
 and/or your employees permission to operate
 on streets, highways or elsewhere, at your des-
 in position. An express mechanics
 ove vehicle to secure the amount of re-
 der/pwner is not responsible for delay or
 parts shipments beyond their
 left in car in case of fire,
 WARRANTY IS 12 MONTHS OR 12000
 UNLESS SPECIFIED OTHERWISE!

Labor :	\$0.00
Parts :	\$119.00
Sublet :	\$0.00
Other Fees :	\$5.00
Supply Chrg	\$4.16
Subtotal :	\$128.16
Sales Tax :	\$8.44
Paid By :	Total : \$136.60
VISA/MASTERCARD	
Pay Ref :	Paid : \$136.60
	Due : \$0.00

Signature X _____
 CREAMER/JEAN Agrees to Pay Total Amount According to Card Issuer Agreement

AUTOTIRE

www.autotire.com

TIRES ♦ WHEELS ♦ MUFFLERS ♦ BRAKES
STEERING ♦ SUSPENSION ♦ ALIGNMENTS
OIL CHANGES ♦ SCHEDULED MAINTENANCE

Autotire # 930
401 North Main Street

EDWARDSVILLE, IL 62025
(618) 656-6900

MANAGER: DAVID M. LEVY II
TECHNICIAN: JARROD HARROP

0930011721

EDWARDSVILLE, IL

HOME:

WORK:

PO #:

9/04/09

16:02

PAGE 1

ESTIMATE #: 105226

INVOICE #: 102351

YEAR: 99

MAKE: MITSUBISHI

MODEL: DIAMANTE

LICENSE #:

COLOR:

STATE: IL

MILEAGE IN: 1

OUT: 102590

VIN: 6MMGD4797X1

SERVICES REQUESTED:

FLAT REPAIR - RT REAR, CK ALL TIRES

WHILE WE WERE WORKING WE NOTICED:

MANAGER'S SIGNATURE

QTY	PART NUMBER	REC	DESCRIPTION	LOC	WARR	LIST	NET	LABOR	AMOUNT
TIRE									
1	OUTTIRE	P	15101 215/60R16 TP	RB	70	32.95	32.95	0.00	32.95
75% PRORATED ROAD HAZARD WARRANTY									
1	ILTT	S	ILL TIRE FEE	RB	0	2.50	2.50	0.00	2.50
Total TIRE									35.45
MISCELLANEOUS									
1	FEE	S	SHOP SUPPLY FEE	0	0.00	0.00	0.00	0.00	0.00
Total MISCELLANEOUS									0.00

NOTICE TO CUSTOMERS

Unless otherwise specified, all labor charges are preset or based on flat rate manuals, and no actual time spent. Unless otherwise specified in writing, all parts and labor are warranted for the earlier of 90 days or 4000 miles. Please see reverse for details. All labor performed and parts replaced were necessary to perform repairs. All parts are new unless otherwise specified (i.e. Used or Rebuilt). All personal items should be removed from the vehicle before it is left for service. We are not responsible for these items.

I certify that this vehicle has been tested or tested when needed and that the mechanic's work was performed satisfactorily.

Manager's Initials:

The undersigned, having tendered payment on this invoice by check, credit card, or other charge agrees to pay Monro Muffler Brake, Inc. Treas. Quarters Discount Tire, Mr. Tire, Autotire (the Company) a sum equal to all charges and expenses, including reasonable attorney fees and returned check charges incurred by the Company. Your employees may operate this vehicle for inspection and testing, and/or delivery at my risk. An express mechanical lien is acknowledged on the above vehicle to secure the amount or repairs thereto.

CAUTION: Owners of Mag, Custom, or Alloy wheels must have lug-nuts retorqued after 50 miles! The Company will gladly retorque these lug-nuts once after the first 50 miles at no charge.

See reverse for Diagnosis (REC), Warranty (WARR), and Location (LOC) codes.

W/C 37.71 XXXXX/XXXX 372518 SUB TOTAL 35.45

STEPHEN D. HALL

SALES TAX 2.26
GRAND TOTAL 37.71

CUSTOMER COPY

INVOICE SHOP 0930 INVOICES

116117

TIRES

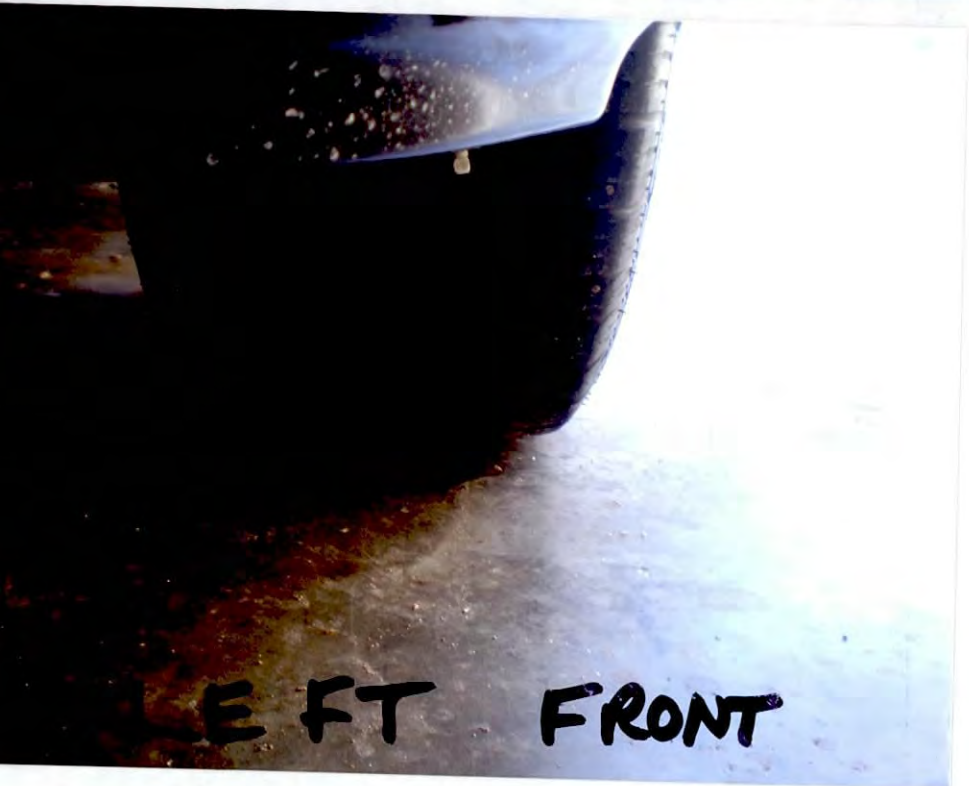
ATTN: GEORGE GILLESPIE



/ TIRES

ATTN: GEORGE GILLESPIE





[REDACTED]
Edwardsville, IL
[REDACTED]

SAINT LOUIS MO 631

23 FEB 10 PM 09 L



USA 100 CLASS ROBERT

DOT / NHTSA

Attn: George Siller

NVS-222, Rm W43-466

1200 New Jersey SE

Washington, DC 20590

