

NHTSA Headquarters
1200 New Jersey Ave, SE
West Bldg
Washington, DC, 20590

Feb 1, 2010
CL-10318666-8377

2010 MAR -8 PM 1:52

Re: Sudden Unintended
Acceleration

Gentlemen:

On Nov 22, 2009 my Lincoln Town Car was subject to sudden unintended acceleration while attempting to ease it 30 feet from the driveway into the garage. When I put the gear shift in drive the right rear tire ~~peel~~ peeled rubber for 5 ft. making it impossible to stop until the front of the car was 6 ft. into the utility room.

The floor mat is fastened down & it wasn't the adjustable pedals that caused the problem.

The car normally idles into the garage and to put it in drive requires my foot on the brake. This isn't the first case where Ford vehicles accelerated out of control and I request that investigate Ford's computer controlled acceleration design.

Thank you

[REDACTED]
Lake Havasu City, AZ, [REDACTED]

Veh. ID: ILNHM8IV17Y [REDACTED]

cc: Mr. Alan Mulally, CEO, Ford Motor Co.

cc: 12/20/09 letter to Ford att. [REDACTED]



NH
03/09/10
TQ

12/20/09

Mr. Alan Mulally, CEO
Ford Motor Co.
One American Rd, Suite 1026
Dearborn, MI, 48126-2798

Re: Sudden Unintended
Acceleration: 2007 Town Car
ID: ILNH M8IV17Y [REDACTED]

Dear Sir:

On Nov 22, 2009 my Town Car was subject to sudden unintended acceleration while attempting to ease it. 30 feet from the driveway into the garage. The right rear tire peeled rubber for 5 ft, making it impossible to stop until the front of the car was 6 ft. into the utility room causing a lot of property damage. Bradley Ford-Lincoln-Mercury in Lake Havasu City, AZ performed a diagnostic test on the computer when it was towed in and advised me it did not show a defect.

I have started the car a thousand & one times during the 30,000 miles I've driven it, this is the only time it malfunctioned. The people at Ford told me some people have trouble with the adjustable pedals and others get the floor mat scrunched up by the gas pedal. As you know the floor mat in the Lincoln is fastened down and my pedals were in the down position. To put the car in drive requires the foot on the brake.

(cont'd)

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As far as my safe driving record is concerned, I purchased my first car in 1949 and have been accident free until now.

I've heard of sudden unintended acceleration before and the problems with Toyota and looked it up on Google. Consumer Reports.org updated 12/9/09 has made a study of this problem. Ford runs a close second to Toyota with 28% of the complaints and actually has 33% more complaints than Chrysler, GM, Honda & Nissan put together.

The N.H.T.S. Board has been studying the problem but has not come up with a finding yet.

Thanks to Ford and its 5 star Safety Rating the occupant was not injured. You might look at your computer controlled acceleration design and revise it to simulate the other car makers other than Toyota

Respectfully Yours

Temp address → Jato, Hawaii City, AZ, [REDACTED]

* Ref: www.Google.com, unintended acceleration
Several articles.

cc - Mr Jeff Hancock, State Farm





Lake Havasu City, AZ



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NHTSA
Office of Defects Investigations / CRD
NVS - 216
1200 New Jersey Ave. SE
Washington, D.C, 20590

