

## INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Subject:** FW: FW: NHTSA: Follow up to ODI Complaint: 10318394  
**Date:** Tuesday, April 13, 2010 3:43:18 PM

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**From:** [REDACTED]  
**Sent:** Tuesday, April 13, 2010 12:02 PM  
**To:** DataQuality, DataQuality (NHTSA)  
**Subject:** Re: FW: NHTSA: Follow up to ODI Complaint: 10318394

After contacting General Motors, a conference call with GM, the Dealer and myself, The dealer checked the vehicle last Friday April 9th, ordered a new power Steering Pump and replaced the power Steering Pump this morning, April 13th. Hopefully this resolves the problem. Thank you for your help in this matter.

Have a Great Day  
[REDACTED]

Apr 13, 2010 11:49:50 AM, [DataQuality@dot.gov](mailto:DataQuality@dot.gov) wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation