

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received APR 26 2010		Repository ☐			
09-MAR-2010		Reference No. 10318135					
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		OR		Zip Code	
PORTLAMND							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL18504B				Make HONDA		Model ODYSSEY	
				Model Year 2004			
Date Purchased 2/02/2007		Dealer's Name and Telephone Number AAA Oregon Autosource 503-546-3797				Engine: No: Cylinders 6	
Original Owner ☐		Dealer's City Tigard,		State OR		Zip Code 97223	
Transmission Type Automatic		☒ Antilock Brakes ☒ Cruise Control		Powertrain Front Wheel Drive		Multiple Failure: Same failure many times, dates not recorded	
				Incident Date(s) 01-APR-2009			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL						Failure Mileage 29000	
						Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2004 HONDA ODYSSEY VAN LS. WHILE TURNING INTO A DRIVEWAY AT SPEEDS OF LESS THAN 10 MPH, THERE WAS A SUDDEN INCREASE IN ENGINE RPMS. THE VEHICLE MOMENTARILY BEGAN TO ACCELERATE WITHOUT DRIVER INTENT. THE VEHICLE WAS PLACED IN NEUTRAL AS HE DEPRESSED THE BRAKES BEFORE BRINGING THE VEHICLE TO A STOP. THE DEALER ADVISED REMOVING THE DRIVER'S SIDE FLOOR MATS. THE CONTACT REMOVED THE FLOOR MATS, HOWEVER THE FAILURE PERSISTED. THE VEHICLE WAS TAKEN TO THE DEALER A SECOND TIME AND WAS ADVISED BY THE DEALER THERE WAS NOTHING TO BE CONCERNED ABOUT AND WAS DUE TO DRIVER ERROR. THE FAILURE MILEAGE WAS 29,000 AND THE CURRENT WAS 30,494.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							