

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline

FOR AGENCY USE ONLY (0148)

Date Received MAY 12 2010 05-MAR-2010	Repository <input type="checkbox"/>
	Reference No. 10317205

OWNER INFORMATION (Type or Print)

Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]			Evening Telephone Number [REDACTED]			
City THELMA	State KY	Zip Code [REDACTED]				

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HGFG12888H [REDACTED]		Make HONDA	Model CIVIC	Model Year 2008
Date Purchased	Dealer's Name and Telephone Number		Engine: No. Cylinders	Fuel Type:
Original Owner <input checked="" type="checkbox"/>	Dealer's City Ashland	State KY	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 25-FEB-2010
	<input checked="" type="checkbox"/> Cruise Control			

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 190000 TIRES	Failure Mileage 27000	Failure Speed 35
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make BRIDGESTONE	Tire Model (Name or Number) TURANZA EL 400	Tire Size (Example P215/65R15) 205/55R16
DOT No. (Example: DOTM9ABC036) QBT2PM2	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: PASSENGER SIDE REAR <i>both rear tires</i>
Tire Component Code 190000 TIRES	Tire Failure Type: ROAD HAZARD	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 HONDA CIVIC. THE VEHICLE WAS EQUIPPED WITH BRIDGESTONE TURANZA EL400 TIRES, AND TIRE SIZE 205/55/16H(NA). THE CONTACT WAS DRIVING DOWN AN INCLINE, APPROXIMATELY 35 MPH. THE ROAD SURFACE WAS DRY. THERE WAS A LOUD THUMPING NOISE COMING FROM THE REAR TIRES. THE VEHICLE BEGAN TO SHAKE VIOLENTLY AND SLIDE. THE AUTHORIZED DEALER WAS NOTIFIED OF THE FAILURES. THE TECHNICIAN STATED THAT THE TIRES REQUIRED REPLACEMENT WITH AN ALIGNMENT. THE VEHICLE HAS NOT BEEN REPAIRED NOR HAVE THE TIRES BEEN REPLACED. THE FAILURE MILEAGE WAS 27,000. THE CURRENT MILEAGE WAS 27,215.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.