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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CL-10316844-9554

from [REDACTED]

JUL 28 2010

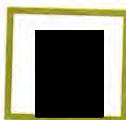
To *Office of*
Defect Inv. Date *7/17/09*
Case #

1003110608

274838

10316844

*Car still accelerating
deceleration inter-
mittently out of
control! V.I.X.*



[REDACTED]
Brewster, MA

Phone [REDACTED]



Orleans

TOYOTA

16 O'CONNOR ROAD
ORLEANS, MA 02653
508-240-3600

CUSTOMER NO. 42873	ADVISOR RALPH	TAG NO. 353 6278	INVOICE DATE 07/16/10	INVOICE NO. TOCS104707
BREWSTER, MA	LABOR RATE	LICENSE NO.	MILEAGE 32,543	COLOR GRAY/
	YEAR / MAKE / MODEL 07/TOYOTA/CAMRY/4 DOOR SEDAN			DELIVERY DATE
	VEHICLE I.D. NO. 4 T 1 B K 4 6 K 3 7 U			DELIVERY MILES
	F.T.E. NO.	P.O.	SELLING DEALER NO.	PRODUCTION DATE
			R.O. DATE 07/15/10	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 32543

LABOR & PARTS
JOB # 1 07/10Z INSPECT ENGINE TECH(S) 392 0.00
CUSTOMER STATES VEHICLE HOLDS BACK ON LOW SPEED 30-40 MPH
COULD NOT DUPLICATE ON TEST DRIVE
RAN HEALTH CHECK ALL OK

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

JOB # 2 00TOZLOF LUBE OIL AND FILTER TECH(S) 392 13.77
CHANGE OIL AND FILTER. CHECK FLUID LEVELS, TIRE PRESSURE AND
LIGHTS, COOLANT PROTECTION, BATTERY AND WIPERS
RECORD TIRE TREAD DEPTH READINGS: R/F 32NDS; L/F
32NDS; L/R 32NDS; R/R 32NDS.
COOLANT PROTECTION LEVEL DEGREES FARENHIET.
NORMAL MAINTENANCE REQUEST
COMPLETED LOF
TIRES F2/32 R 3/32

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1		90430-12028	GASKET	1.00
JOB # 2	7		OIL	SHELL GL-4	1.89
JOB # 2	1		04152-YZZA1	REPLACEABLE ELEME	5.95
JOB # 2 TOTAL PARTS					20.18
JOB # 2 TOTAL LABOR & PARTS					33.95

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	HAZ/REMOVE	FLUIDS/SHOP SUPPLIES/HAZ WASTE	
TOTAL MISC			2.29

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$38.00 (+TAX)

COMMENTS
DROP

Problem
Not
Solved.



Brewster, MA

BROCKTON MA 023

21 JUL 2010 PM 4 T



Office of Defect Investigation
CRD NVS 216
1200 New Jersey Ave SE
Washington DC 20590