

# NHTSA ccmMercury Routing Slip



Printed: 3/1/2010

<b>NHTSA #:</b> ES10-001196	Rec'd Date: 3/1/2010	Referred By: NOA10
XREF #:	Doc Type: S10	Doc Date: 2/10/2010
Delivery: MESSENGER ENV.	Address To: S1	<b>Due Date:</b>
S10 #: 100219-041	DOT/I #:	RMP #:
<b>Subject: S10 APPROPRIATE HANDLING RE DEFECTIVE ENGINE-MALFUNCTIONING INDICATOR LIGHT AND ERRATIC RPM READINGS INVOLVING REDUCED ACCELERATION FROM OWNER OF A 2006 HYUNDAI SONATA LX</b>		
Ack Date:	Ack By:	Signed For:
Sign Office: ACTING SAA VEHICLE SAFETY	Signature: ACTING SAA VEHICLE SAFETY	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	<b>Closed Date: 3/1/2010</b>
Added By: NMOODY x62544	Modified By: NICOLE.MOODY	
Most Recent Comment:		

EXECUTIVE SECRET  
2010 MAR -1 P 2:47  
RECEIVED - NHTSA  
2010 MAR -2 AM 7:55

**Author:**

[REDACTED]  
GENERAL PUBLIC  
[REDACTED]  
YORK, SC  
Tel: Fax: E-mail:

CL-10316455-9368

[REDACTED]  
GENERAL PUBLIC  
[REDACTED]  
YORK, SC  
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	3/1/2010		3/1/2010
NVS-010	INFORMATION	3/1/2010		3/1/2010

ET  
03/02/10  
KS

[Redacted]  
[Redacted] York, SC [Redacted] Phone [Redacted]

Date: February 10, 2010

Honorable Mr. Ray LaHood  
Secretary of Transportation  
1200 New Jersey Ave, SE  
Washington, DC 20590

EXECUTIVE SECRETARIAT  
2010 MAR - 1 P 2:47  
RECEIVED - NHTSA

**Subject: Quality & Safety Issues with Hyundai Sonata LX 2006 Car Model**

Honorable Mr. Ray La Hood:

This letter is a personal appeal to you that we have been having serious Quality & Safety issues with our 2006 Hyundai Sonata LX since we purchased new on May 27<sup>th</sup>. 2006.

We wrote letter to NHTSA on January 04, 2010 requesting an enquiry into the issues addressed in our letter (copy attached).

We are writing this letter to help the people who are driving risky and unsafe cars. Washington is so much bogged down in its idiotic Bureaucratic policies and procedures and don't have time for us people so Hell with the people.

Mr. Secretary I am a retired Sr. Quality & Reliability Engineer from an International Automotive part manufacturing company and I am bringing this to your attention Sir, to recall 2006 Hyundai Sonata V6 Lx models for the following issues:

**"check engine light Transmission issues", "tail lights burned out", "passenger side air bags light on" when passenger is sitting in the seat and ESC light blinking when driving in the rain and due to ESC light on becoming un-drivable. I am sure we are not the only one but the dealers are masking the problems.**

We have repeated problems with our car and they keep fixing but the problems won't go away. **It is un-safe vehicle.**

Thank you Sir.

[Redacted]

York, SC

January 04, 2010

✓ Hyundai Motor America  
Consumer Assistance Center  
10550 Talbert Avenue  
Fountain Valley, CA 92728

**Subject: 06/Hyundai/Sonata/GLS, V6, AUTO (V.I.D. No: 5NPEU46F96H**

We purchased the subject car as new from Carolina Hyundai of Fort Mill - 805 Gold Hill Road, Fort Mill, S.C. 29708 on 05/27/2006.

From June 2007 to January 4<sup>th</sup>. 2010, we took the car to the dealership several times for **Check Engine- Malfunction Indicator Light**. Some times we were told there is nothing wrong even though the Check Engine light stayed on for a while and then went off and came back again on and off.

On every visit we reported the erratic RPM readings, reduced acceleration and car performing like it has 4-Cylinder engine instead of 6-Cyl.

However, over the last 30 months, **four times** they found assignable cause and fixed it and same will happen again (Please see attached Service >> Warranty Vehicle Information data sheet)

Based on our experience and long patience, we believe it is an **un-safe vehicle** to drive and Hyundai should take it back. Also suggest that all 2006 Models of the subject should be recalled.

Thank you.

✓ CC:  
Carolina Hyundai  
805 Gold Hill Road  
Fort Mill, SC. 29708

✓ The Administrator  
NHTSA  
400 seventh St. SW  
Washington, DC 20590

✓ BBB AUTO LINE  
Alternative Dispute Resolutio  
Council of BBB Inc.  
4200 Wilson Blvd Suite 800  
Arlington, Virginia 22203



Office of the Secretary of Transportation  
Executive Secretariat

<b>Control number:</b> S10-100219-041	<b>Action office:</b> NHTSA
<b>Document date:</b> 2/10/2010	<b>Due date:</b>
<b>Writer:</b> [REDACTED]	
<b>Subject:</b> York, SC [REDACTED] Quality and Safety Issues with Hyundai Sonata LX 2006 Car Model	

**Action:** Appropriate Handling

Date	Action	Action by
2/19/2010	Folder Processed for Appropriate Handling.	AINGRAM
2/19/2010	Updated Folder Information.	AINGRAM
2/19/2010	Updated Folder Information.	AINGRAM
2/19/2010	Work Folder Assigned to NHTSA.	MPETTIFORD
2/19/2010	Incoming File Uploaded.	MPETTIFORD
2/19/2010	Control Number Created.	MPETTIFORD

Date	Note	Note by
------	------	---------

For more information please contact:  
Angela Ingram, [angie.ingram@ost.dot.gov](mailto:angie.ingram@ost.dot.gov)

York, SC

CHARLOTTE NC 282

11 FEB 2010 PM 6 L

VANCOUVER 2010



Honorable Mr. Ray LaHood  
Secretary of Transportation  
1200 New Jersey Ave. SE  
Washington, DC 20590

