



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

APR - 7 2010
03-MAR-2010

Repository ☐

Reference No.
10316051

OWNER INFORMATION (Type or Print)

Name

Address

City ZIONSVILLE

State IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G4HP53L5P8

Make
BUICK

Model
LESABRE

Model Year
1993

Date Purchased
1996

Dealer's Name and Telephone Number
Private Party

Engine: V-6
No: Cylinders 6

Fuel Type:
Gasoline

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-FEB-2010

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
109821

Failure Speed
20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1993 BUCK LESABRE. THE CONTACT WAS DRIVING APPROXIMATELY 20 MPH ON NORMAL ROAD CONDITIONS. THE BRAKE PEDAL TRAVELED TO THE FLOOR WHEN PRESSURE WAS APPLIED. SUDDENLY, THERE WAS NO POWER RESPONSE. A CHIME SOUNDED INSIDE OF THE VEHICLE. THE BRAKE WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE WARNING INDICATOR REMAINED ILLUMINATED UNTIL THE ENGINE WAS TURNED OFF. THE DRIVER APPLIED THE BRAKE PEDAL SEVERAL TIMES AND THE VEHICLE FAILED TO SLOW DOWN. THE GEAR SHIFTER WAS PLACED IN FIRST GEAR BEFORE THE VEHICLE SLOWED DOWN. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR INSPECTION. THE FAILURE WAS CONTRIBUTED TO A LEAKAGE IN THE REAR BRAKE LINE. THE VEHICLE WAS REPAIRED FOR THE MALFUNCTION. THE FAILURE MILEAGE WAS 109,821.

Excellent Narrative Description

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The narrative description on opposite side of this sheet is excellent

Brake lines should be made of material that does not rust out.

Master cylinder should have allowed the front brakes to continue to work. I did not even though owners manual from Buick indicates that there is a dual system.

ATTACH ADDITIONAL SHEETS IF NECESSARY

A copy of the repair bill dated 2-2-10 is enclosed

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

INDIANAPOLIS IN 462

25 MAR 2010 PM 3 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

95 Brendon Way
Zionsville, IN 46077
(317) 873-5440

922 Indianapolis Avenue
Lebanon, IN 46052
(765) 482-4238

Phone #'s:

Date: 2-2-00

Year	Make and Model	Mileage	VIN	Engine
93	Buick LeSabre	109,821		3-8

Quan.	Parts	Cost	Labor
①	✓ Brakes	No brakes (leak)	
1	Brake Line	6.50	Replace Brake Lines for Right Rear Wheel } 110.00
2	Carpeting	21.00	
2	Brake Fluid	10.00	
		<u>37.50</u>	
Total Labor			110.00
Total Parts			37.50
Tire Tax			
Disposal			
Towing			
Total			
Sales Tax			2.62
Total Amount			150.12