

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
APR - 7 2010

02-MAR-2010

Repository ☐Reference No.
10315910**OWNER INFORMATION (Type or Print)**

Name

Address

City FORT VALLEY

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G1AL12F757Make
CHEVROLETModel
COBALTModel Year
2005

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

25-NOV-2009

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 010000 STEERING

Failure Mileage
65726Failure Speed
55**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 CHEVROLET COBALT. WHILE DRIVING AT SPEEDS OF 55 MPH THE POWER STEERING ALARM FLASHED ON THE DASHBOARD AND TRIGGERED THE ALARM. IMMEDIATELY, THE VEHICLE LOST POWER STEERING AND PROCEEDED TO DRIFT TO THE LEFT INTO ONCOMING TRAFFIC. THE CONTACT HAD TO UTILIZE EXTREME BODILY FORCE IN ORDER TO AVOID CRASHING WITH ONCOMING TRAFFIC AND MAINTAIN CONTROL OF THE STEERING WHEEL. SHE WAS ABLE TO MANEUVER THE VEHICLE OFF THE HIGHWAY AND SHUT OFF THE ENGINE. WHEN STARTING THE IGNITION, THE POWER STEERING RESET ITSELF AND WAS OPERATING NORMALLY. THE FAILURE OCCURRED TWO ADDITIONAL TIMES AND THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE HE REPLACED THE ENTIRE POWER STEERING COLUMN AND ASSEMBLY. THERE WERE NO FAILURES AFTER THE REPAIRS WERE MADE. THE FAILURE MILEAGE WAS 65,726 AND THE CURRENT MILEAGES WAS 82,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

LURAY, VA 22835
(540) 743-4095

NAME/ADDRESS	TODAY'S PHONE	MILEAGE 65,726	Invoice Number 7772
[REDACTED] FORT VALLEY, VA	HOME PHONE [REDACTED]	COLOR GRY	Invoice Date 06/04/2009
	WORK PHONE	LICENSE NO. [REDACTED]	SOLD BY
ACCOUNT NO. GARN001	CELL PHONE	VIN 1G1AL12F757 [REDACTED]	PURCHASE ORDER NO.

2005 CHEVROLET COBALT 134cid 2.2L 2198cc L4 GAS FI N L61 VIN:F (1431639)

Completed Date: 06/04/2009

QTY.	PART NO.	DESCRIPTION	OTHER	PRICE	DISC	TOTAL
1.00	NS	POWER STEERING ASSIST - MODULE -		\$549.00		\$549.00
		MOTOR - COMPLETE ASSY				
1.00	LB	LABOR -		\$200.00		\$200.00

12 YEAR WARRANTY

Total Jobs	\$0.00	Subtotal	\$749.00
Total Parts	\$549.00	Disc	\$0.00
Total Labor	\$200.00	Sales Tax %	5.000
Total Other	\$0.00	Sales Tax	\$27.45
Shop Supplies	\$0.00	Total	\$776.45
TENDER			
Cash			\$776.45
Total Tendered:			\$776.45