



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAR 31 2009

Repository ☐

Reference No.
10315896

OWNER INFORMATION (Type or Print)

Name
Address
City CARTHAGE State MO Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1ZS51F56F

Make

CHEVROLET

Model

MALIBU

Model Year

2006

Date Purchased

MAY 09

Dealer's Name and Telephone Number

TRUCK SOLUTIONS

Engine:

No: Cylinders

4

Fuel Type:

GAS

Original Owner

☐

Dealer's City

DIAMOND

State

MO

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure: EVERY
TIME ITS DRIVEN

Incident Date(s)

08-MAY-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage

96000

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 CHEVROLET MALIBU. WHILE DRIVING 25 MPH THE STEERING COLUMN MADE A POPPING AND SNAPPING NOISE. THE CONTACT WAS CONCERNED THAT THE NOISE WOULD CAUSE THE STEERING WHEEL TO LOCK. THE FAILURE MILEAGE WAS 96,000.

THIS PROBLEM IS WIDESPREAD WITH MALIBUS. I WAS TOLD THIS BY CHEV. DEALER SERVICE PERSONNEL. ALSO I HAVE ENCOUNTERED OTHER MALIBU OWNERS WITH SAME CONCERNS FOR SAFETY BECAUSE OF THE STEERING. I FIRMLY BELIEVE A RECALL SHOULD BE ORDERED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.