

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, DC 20590

**SEP 09 2010**

[REDACTED]  
[REDACTED]  
Lincoln, NE [REDACTED]

NVS-216 nlm  
Ref. No. 10315432

Dear [REDACTED]

Thank you for your recent correspondence concerning you and your husband's model year (MY) 2004 Chrysler PT Cruiser. The White House forwarded your correspondence to the National Highway Traffic Safety Administration (NHTSA) and asked that we respond directly to you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We regret to hear of the crash you were involved in that has left you paralyzed. We certainly understand and commend your efforts to ensure that a similar crash does not occur. Our primary mission at NHTSA is to help reduce the frequency and severity of such crashes through developing and enforcing Federal motor vehicle safety standards, ensuring the recall of vehicles and vehicle equipment containing safety-related defects, and promoting educational efforts on highway safety.

Private lawsuits, including class action lawsuits, may be brought against manufacturers for a variety of reasons, including claims that have no relation to motor vehicle safety. However, NHTSA does not have jurisdiction over class action lawsuits nor do we have any authority to enforce the terms of any settlement arising out of the suit. We regret we are unable to assist you further with this matter and we suggest that you continue to work with Chrysler to resolve your concerns. If you have not done so, you may consider contacting the Nebraska Office of the Attorney General regarding your rights under State law.

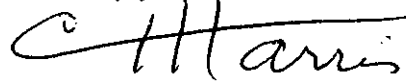


ES10-001141

████████████████████

Thank you again for your comments. If you have any questions, please contact me or Mr. Richard Boyd, Acting Director, Office of Defects Investigation, at 202-366-4933.

Sincerely yours,



*for* Daniel C. Smith  
Associate Administrator  
for Enforcement