

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

Call: 888-327-4236

Visit: www.safercar.gov

Fax this form: 202-366-7882 or 202-366-3171

Mail this form: see page 2 for instructions

FOR AGENCY USE ONLY

Date Received

Repository ☐

Reference No.

10314309

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

E-mail

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES ☐ NO

In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Date

9/28/09

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

4VZAT1C937C

Make

Fleetwood
American Coach

Model

Eagle 42L

Year

2007

Current Mileage

19,000

Date Purchased

4-9-07

Dealer's Name and Telephone Number

Lazydays (813) 246-4333

Engine:

Cummins

Fuel Type:

☒ Diesel ☐ Hybrid☐ Original Owner

Dealer's City

Seffner

State

FL

Zip Code

33584

No. Cylinders

6

☐ Gas ☐ Other

Transmission Type

☐ Manual☒ Automatic☒ Antilock Brakes☒ Cruise Control

Powertrain

☐ All-Wheel Drive☐ Front-Wheel Drive☒ Rear-Wheel Drive☐ Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

Incident Date(s)

Failure Mileage

Failure Speed

Failure Location

☐ Driver ☐ Passenger☐ Front ☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Failed Structure

☐ Tread ☐ Sidewall ☐ Bead

DOT No. (Example: DOT MAL9ABC036 on sidewall)

☐ Original Equipment☐ Prior Repair

Failure Type:

☐ Blowout ☐ Blister ☐ Crack ☐ Torn ☐ Tread Separation ☐ Road Hazard ☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model Number and Name

Seat Type

☐ Infant☐ Booster☐ Integrated☐ Convertible☐ Other

Installed in Vehicle using the:

☐ Vehicle safety belt☐ LATCH system*

*Vehicle info required

Failed Part. Describe Failure Below

☐ Base☐ Harness/Buckle☐ LATCH Connector☐ Shell☐ Handle☐ Other

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

None

Number of Deaths

None

Police Report No.

None

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

See Attached

Continue on page 2.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Attachment Number 1
Richard E. Lueders

On April 9, 2007 I purchased a new 2007 Model 42L American Eagle Motorhome, Vehicle Serial Number 719L74499463, manufactured and warranted by Fleetwood Motor Homes of Indiana, Inc..

I understand that this vehicle has a front axle design deficiency that does not allow the Motorhome to be loaded and operated safely as specified in the Fleetwood Owner's Manual. The current 14,600 pound load rated front axle is not designed to carry a sufficient load and needs to be replaced with a 16,600 pound load rated axle at an estimated cost of \$20,000.00.

On November 3, 2007 we experienced a blowout of the right front tire on this Motorhome. The coach had only 5,165 miles on the odometer at the time of the incident and the Motorhome had never been driven at excessive speeds or in adverse conditions. Goodyear, the tire manufacturer, inspected the blown out tire and determined that there were no material or workmanship defects in the tire. While the blowout caused about \$5,000.00 in damage to the Motorhome and the tow vehicle, it could have caused serious personal injury or even death. I believe this incident is evidence that the current 14,600 pound load carrying capacity of the front axle is insufficient and needs to be upgraded.