

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

Call: 888-327-4236

Visit: www.safercar.gov

Fax this form: 202-366-7882 or 202-366-3171

Mail this form: see page 2 for instructions

2010 FEB 24 AM 9:18

FOR AGENCY USE ONLY

Date Received

Repository ☐

Reference No.

10314301

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

YES ☒ NO ☐

Signature of Owner

Date 10/12/2009

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

Make

Model

Year

Current Mileage

4VZAT1C958C

AMERICAN COACH

AM. EAGLE
42F

2008

10602

Date Purchased

Dealer's Name and Telephone Number

1-800-626-7830

Engine:

Fuel Type:

03-05-2009

LAZY DAYS

CUMMINS

☒ Diesel ☐ Hybrid☒ Original Owner

Dealer's City

State

Zip Code

No. Cylinders

☐ Gas ☐ Other

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Rear-Wheel Drive☐ Manual☒ Cruise Control☐ All-Wheel Drive☐ Four-Wheel Drive☒ Automatic☐ Front-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

Incident Date(s)

Failure Mileage

Failure Speed

Failure Location

☐ Driver ☐ Passenger☐ Front ☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Failed Structure

☐ Tread ☐ Sidewall ☐ Bead

DOT No. (Example: DOT MAL9ABC036 on sidewall)

☐ Original Equipment☐ Prior Repair

Failure Type:

☐ Blowout ☐ Blister ☐ Crack ☐ Torn ☐ Tread Separation ☐ Road Hazard ☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model Number and Name

Seat Type

☐ Infant ☐ Booster ☐ Integrated ☐ Convertible ☐ Other

Installed in Vehicle using the:

Failed Part. Describe Failure Below

☐ Base ☐ Harness/Buckle ☐ LATCH Connector ☐ Shell ☐ Handle ☐ Other☐ Vehicle safety belt☐ LATCH system*

*Vehicle info required

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Police Report No.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

SEE ATTACHMENT

Continue on page 2.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
[REDACTED]
Boswell, Pa.
[REDACTED]

To whom it may concern,

I purchased a new 2008 American Eagle 42F motor home manufactured by Fleetwood Motor Homes of Indiana, Incorporated. It had 7000 miles on it at time of purchase. This motor home was purchased in March of 2009. The design and certified rating of the front axle was not sufficient to allow for the usual and intended use of this motor home.

I talked to a factory representative in February, prior to my purchase, and she assured me there was no problem with the front axle. I then spoke to two other Fleetwood representatives, prior to purchase and they too assured me there was no problem with the front axle.

In April 2009 I took the motor home to Decatur for service. I spoke to the service manager about this issue and he said they were working on a fix for the front axle. Since my motor home is still under warranty I feel it should be resolved.

The front axle has a design and certification load rating of 14,600 pounds. With motor home loaded as specified in the Fleetwood 2008 owner's manual, the front axle is overloaded by 588 lbs.. This loading includes full fuel and fresh water tanks, empty waste water tanks, two people with a combined weight of 325 lbs. and an estimated cargo of 820 lbs.. The gross vehicle weight (GVW) under these conditions, as weighed, is 39,600 lbs. with a design rating of 44,600 lbs. The certified cargo carrying capacity (CCC) is 5,792 lbs.

None of the design capacities can be attained with the present configuration. Because of the front axle issue I am not able to use my motor home to it's full capacity. There is also a safety issue.

Thank-you,
[REDACTED]
[REDACTED]
[REDACTED]