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Form Approved: O.M.B. No. 2127-0008



U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

Call: 888-327-4236
 Visit: www.safercar.gov
 Fax this form: 202-368-7882 or 202-368-3171
 Mail this form: see page 2 for instructions

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FOR AGENCY USE ONLY	
Call Number	Repository

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number
Street No.	Evening Telephone Number
City	E-mail
State	
Zip Code	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.	
Signature of Owner	Date

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side	Make	Model	Year	Current Mileage
4VZBT1D919	FLEETWOOD AMERICAN	ALLEGIANCE	2009	30,000
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:	
5/22/08	CAMPING WORLD 847-487-5535	CUMMINS	<input checked="" type="checkbox"/> Diesel <input type="checkbox"/> Hybrid	
<input checked="" type="checkbox"/> Original Owner	Dealer's City	No. Cylinders	<input type="checkbox"/> Gas <input type="checkbox"/> Other	
Transmission Type	State	Zip Code		
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	IL			
<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	<input checked="" type="checkbox"/> Rear-Wheel Drive		
	<input type="checkbox"/> All-Wheel Drive <input type="checkbox"/> Front-Wheel Drive	<input type="checkbox"/> Four-Wheel Drive		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name	Incident Date(s)	Failure Mileage	Failure Speed	Failure Location
				<input type="checkbox"/> Driver <input type="checkbox"/> Passenger <input type="checkbox"/> Front <input type="checkbox"/> Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand	Tire Model/Line	Tire Name	Tire Size (Example: P215/65R1105)
Failed Structure	DOT No. (Example: DOT MAL9ABC035 on sidewall)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair
<input type="checkbox"/> Tread <input type="checkbox"/> Sidewall <input type="checkbox"/> Bead			
Failure Type:			
<input type="checkbox"/> Blowout <input type="checkbox"/> Blister <input type="checkbox"/> Crack <input type="checkbox"/> Torn <input type="checkbox"/> Tread Separation <input type="checkbox"/> Road Hazard <input type="checkbox"/> Out of Round			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make	Date Manufactured	Model Number and Name
Seat Type	Installed in Vehicle using the:	
<input type="checkbox"/> Infant <input type="checkbox"/> Booster <input type="checkbox"/> Integrated <input type="checkbox"/> Convertible <input type="checkbox"/> Other	<input type="checkbox"/> Vehicle safety belt <input type="checkbox"/> LATCH system* <small>*Vehicle into required</small>	
Failed Part, Describe Failure Below		
<input type="checkbox"/> Base <input type="checkbox"/> Harness/Buckle <input type="checkbox"/> LATCH Connector <input type="checkbox"/> Shell <input type="checkbox"/> Handle <input type="checkbox"/> Other		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Police Report No.
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

SEE ATTACHED

Continues on page 2.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ATTACHMENT TO NHTSA VEHICLE OWNER'S QUESTIONNAIRE

Owner:

[REDACTED]
Mundelein, Illinois [REDACTED]

We purchased our new 2009 Fleetwood American Allegiance on May 22, 2008. My motorhome will not carry the manufacturer's printed and certified CCC, and presents a very dangerous situation.

The design and certified rating of the front axle was not sufficient to allow for the usual and intended use of this motorhome. This was discovered and confirmed during my VIP delivery at the American Coach Division of Fleetwood in June, 2008. Assurance was given at that time by the engineer Doug Haas that the axle system capacity would be upgraded once a solution had been obtained. This assurance was given on many subsequent calls to Doug Haas and Steve Heim between June 2008 and August 2009.

The front axle has a design and certification load rating of 14,600 pounds. With the motorhome loaded as specified in the *Fleetwood Owner's Manual*, the front axle is overloaded WITHOUT any cargo. This loading includes full fuel and fresh water tanks, empty waste water tanks, two people having a combined weight of 308 pounds and ZERO cargo. The total gross vehicle weight (GVW) under these conditions, as weighed, is 39,000 pounds with a design rating of 44,600 pounds. Therefore, we should be able to carry over 5,000 pounds of cargo. None of the design capacities can be attained with the present front axle configuration. As stated above, we are over gross on the front axle with zero cargo (clothes, food, pots, pans, bedding, etc. Also, the motorhome is designed and advertised to sleep 6 people. The front axle will not even accommodate 2 people and the required cargo.

Fleetwood Motor Homes of Indiana, Inc., was aware of this problem at least as early as November, 2007, according to Eric Dick, engineer in charge of weights and balances for Fleetwood Motorhomes. They were working with Tuthill Transport Technologies to upgrade the 14,600 axle to a higher carrying capacity. In addition, to correct this deficiency, the new motorhome models coming through production right behind our new coach were built with a front axle rating of 16,600 pounds.

The cost to replace our current front axle with a front axle that has a design and certification load rating of 16,600 pounds is approximately \$25,000.

Now I must travel with 1/2 fuel and minimum water to stay under the 14,600 rated axle limit.