



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

10314295

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City LANSDALE State PA Zip Code _____

Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 2/23/09

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) J H L R D 6 8 5 4 6 C		(Located at bottom of windshield on driver's side)		Make HONDA	Model CR-V	Year 2006
Purchased Date 3-28-2006	Dealer's Name J. L. FREED		215-368-1840		Engine Size (CID/CC/L) 2.4L	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	Dealer's City LANSDALE		State PA	Zip Code 19446	No. Cylinders 4	☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other
Manufacture Date (on driver's door or pillar) JAN. 2006	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt		Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) VALVE COVER GASKET	Location ☐ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

- FOUND AN ENGINE OIL LEAK. TOOK CAR TO DEALER
JULY 17, 2008. SERVICE FOUND THE VALVE COVER WAS
LEAKING AND THEY REPLACED THE VALVE COVER GASKET.

- AGAIN, FOUND AN ENGINE OIL LEAK. TOOK CAR TO DEALER
DECEMBER 23, 2008. SERVICE FOUND OIL LEAK FROM THE
ENGINE AREA AND REPLACED THE ENGINE VALVE
ASSEMBLY.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

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- ON DECEMBER 24, 2008; FOUND THE JUST REPAIRED OIL LEAK DONE ON DECEMBER 23, 2008 WAS STILL LEAKING. IN ADDITION; TO THE LEAK; FOUND THE CRUISE CONTROL WAS NOT SCREWED BACK DOWN AND THE BREATHER HOSE WAS CRACKED.
- TOOK CAR BACK TO DEALER DECEMBER 31, 2008. SERVICE TOLD ME "NO DETERMINATION COULD BE MADE AS TO WHERE THE OIL WAS LEAKING FROM BUT SEEPAGE WAS FOUND AT THE RIGHT REAR VALVE COVER CORNER."

THE SERVICE MANAGER - STEVE DITTY - TOLD ME THERE WERE ONGOING OIL LEAK PROBLEMS WITH SEVERAL HONDA CAR MODELS THAT USE 2.4 L ENGINE