



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAR 25 2010

25-FEB-2010

Repository ☐

Reference No.
10314188

OWNER INFORMATION (Type or Print)

Name

Address

City

PARAMUS

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5N1AR18W750

Make

NISSAN

Model

PATHFINDER

Model Year

2005

Date Purchased

4/05

Dealer's Name and Telephone Number

LOW. HALLENSPEK NISSAN

877-225-3644

Engine:

No: Cylinders

6

Fuel Type:

REG.

Original Owner

☒

Dealer's City

HALLENSPEK

State

NJ

Zip Code

07601

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

2 WL FRONT WL
4 WL ON DEMAND

Multiple Failure:

VIBRATION STICKY
REAR AXLE TRANS

Incident Date(s)

04-JAN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION

1. RADIATOR, TRANSMISSION, TRANSCOLLECTORS ETC.

Failure Mileage

39000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN PATHFINDER. HE STATED THAT THE VEHICLE WAS TAKEN INTO THE DEALER FOR MAINTENANCE AND THEY ADVISED HIM THAT FLUID WAS LEAKING FROM THE RADIATOR INTO THE TRANSMISSION WHICH CAUSED TRANSMISSION FLUID TO LEAK INTO THE RADIATOR. THE VEHICLE WAS REPAIRED AT THE OWNERS EXPENSE. HE ALSO STATED THAT THE DEFECTIVE PART SHOULD BE RECALLED. THE FAILURE MILEAGE WAS 39000. THE CURRENT MILEAGE WAS 40350.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NOTICED RUMR AND VIBRATION SEVERAL MONTHS AGO. AT FIRST I THOUGHT IT WAS UNPAVED ROAD. IT PERSISTED, GOT WORSE. TRANS/REAR AXLE, TRANSFER CASE STICKLING. HEARD LOUD BANG NOISE OCCASIONALLY.

COMPLAINED TO DEALER. INITIALLY NOTHING FOUND. THEN HAD COOLANT SYSTEM FLUSH AND DEALER FOUND TRANS FLUID IN RADIATOR & RADIATOR COOLANT TRENDS. CALLED TRANS PLACE I KNOW, PAT BARRETT TRANSMISSIONS. THEY ADVISED ME TO HAVE DEALER REPLACE RADIATOR & TRANS UNDER WARRANTY. I INFORMED DEALER & CALLED NISSAN NORTH AMERICA. WITHIN A MONTH NISSAN NA AGREED TO REPLACE TRANS & RADIATOR IF I PAY \$450 LABOR. I TOLD THEM I SHOULDN'T HAVE TO PAY ANYTHING; BUT AGREED TO DO IT. I WAS TOLD BY NISSAN THAT RADIATORS WERE DEFECTIVE.

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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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UNITED STATES

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IT WOULD BE FOR IT

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

