

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JUN 28 2010 24-FEB-2010	Repository ☐ Reference No. 10313696
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City SEWICKLEY	State PA	Zip Code [REDACTED]	
Evening Telephone Number [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BE32K45U [REDACTED]		Make TOYOTA	Model CAMRY
		Model Year 2005	
Date Purchased 07/19/05	Dealer's Name and Telephone Number MIKE FOX 248 656 0400		Engine: No: Cylinders 4
Original Owner ☒	Dealer's City Rochester Hills	State MI	Zip Code 48307
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 20-JUN-2008 B Match - 2009
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage 10000	Failure Speed 5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 2005 TOYOTA CAMRY. ON JUNE 20, 2008 WHILE DRIVING 5 MPH IN REVERSE OUT OF THE DRIVEWAY IT BEGAN TO RAIN AND THE GAS PEDAL WAS STUCK. THE VEHICLE CONTINUED TO ACCELERATE AND ONLY STOPPED WHEN IT HIT A TREE. SHE PUT THE VEHICLE IN NEUTRAL AND TURNED THE VEHICLE OFF. ON MARCH 3 2009 SHE WAS TWO BLOCKS AWAY FROM HOME, HEARD A LOUD NOISE THEN THE VEHICLE SURGED AND LUNGED OVER THE CURB. SHE WAS ABLE CONTROL THE STEERING WHEEL AND TURN THE VEHICLE BACK ON THE ROAD. ALTHOUGH, THE FRONT PASSENGER TIRE BLEW OUT, SHE WAS ABLE TO DRIVE THE VEHICLE HOME. SHE WILL TAKE THE VEHICLE TO THE DEALER TO BE DIAGNOSED. THE FAILURE MILEAGE WAS 10,000 AND THE CURRENT MILEAGE WAS 15,000. <i>Read Letter - back</i>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SEE ATTACHED sheets & Bills
AFTER TAKING CAR TO KENNY ROSS PETE DOBBINS,
Service Sales Consultant. It was inspected and
I was advised to send my information to:
Motor Sales
Att: HQ 11 Claims
19001 South Western Ave.
Torrance, Ca. 90501 att: Adren

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

June 14, 2010

Enclosed are two narrative descriptions of the incidents of the events leading up to the failures, the consequences of the failures, the parts repaired or replaced, with bills enclosed.

The first accident June 20, 2008.
the second March 3, 2009.
both times it was acceleration and
brake failure.

Damage bills enclosed

Yours truly,



copies sent: US Dept of TRANSPORTATION

Toyota Motor Sales att: ANDREW

att: HQ II Claims

19001 South Wester AVE

Torrance, Ca 90501

June 14, 2010

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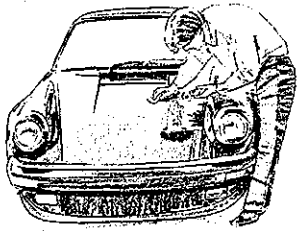
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[REDACTED]

copies sent: US Dept of TRANSPORTATION
Toyota Motor Sales att: ANDREW
att: HQ II Claims
19001 South Wester AVE-
Torrance, Ca 90501



MARCO'S AUTO DETAIL

741 C McCoy Road • McKees Rocks, PA 15136

(412) 777-4034

[REDACTED]		ADDRESS [REDACTED]	PHONE [REDACTED]	DATE 6-23-08
[REDACTED]		[REDACTED]	HOME [REDACTED]	
[REDACTED]		[REDACTED]	BUSINESS [REDACTED]	
MO. [REDACTED]	YEAR [REDACTED]	MODEL [REDACTED]	TRIM CODE [REDACTED]	MILEAGE [REDACTED]

WORK ORDER

PRICE

Replace Trunk lid
Replace Rt taillight
Repair Rt Quarter Panel
Blend Rt Door
Paint and labor

\$1378.00

Paid by ck # 1847 amt \$1378.00 Paid
Balance Due 0

Thank you and We Appreciate your Business



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(412) 777-4034

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MO. [REDACTED]		YEAR [REDACTED]		MAKE [REDACTED]		MILEAGE [REDACTED]	
MODEL [REDACTED]		BODY STYLE [REDACTED]		TRIM CODE [REDACTED]		LICENSE [REDACTED]	

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(a mainly nite about 8:30 PM)

ON June 20, 2008 while backing my
2005 Camry car into a parking space in my
driveway The car suddenly accelerated
I put my foot on the brake ^{and held it down} and
^{NO brakes} had NONE the car's back end swerved
into a tree and kept pushing on
the TREE. The car stopped accelerating
against the tree ^{neutral}
only when I put it in ~~neutral~~
and turned off the key. The breaks
were of NO USE in stopping the car.

damage. ^{See Bill description} New bumper - new TRUNK lid

car repair check \$1,378.00
repaired by Mark Carabba

(3:13 PM AFTERNOON)

ON March 3, 2009 I was driving
my TOYOTA Camry
on Woodland Rd about 400 ft. or

2 houses from my home on the opposite
side of the ~~ST~~ Rd. ^{to my house.} My car surged

~~and~~ I heard a loud noise my car
accelerated

SURGED and lunged over the curb the

breaks didn't work I pulled the car

off curb onto road the the front

PASSENGER tire blew ^{and was ripped} out I

put it in neutral TURNED off key

the car

~~it~~ Stopped. I started it again &

pulled it in front of my house and

called 3 A's. THEY CHANGED TIRE I ROK ^{blew} TIRE
TO Ambride's whole sale Tire. COST 72.02

[REDACTED]
Sewickley, Pa
[REDACTED]



U.S. Dept. of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, D.C. 20077-9982