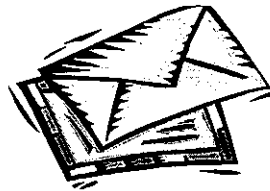


NHTSA ccmMercury Routing Slip



CL-10313301-9700

Printed: 12/2/2010

NHTSA #: ES10-007575
XREF #:
Delivery: MESSENGER ENV.

Rec'd Date: 12/1/2010
Doc Type: CNG
Address To: DOT/I

Referred By: NOA10
Doc Date: 1/30/2010
Due Date: 12/27/2010

S10 #:

DOT/I #: 2010-2219

RMP #:

Subject: LETTER FROM CONGRESSMAN CARDOZA ON BEHALF OF CONSTITUENT [REDACTED]
[REDACTED] REGARDING 2006 TOYOTA CAROLLA (DOT/I # 2010-2219)

Ack Date:
Sign Office: DIR. GOVT. AFFAIRS
Cleared Date:
File Loc:
Added By: TROGERS x62870

Ack By:
Signature: CHAN LIEU
Cleared By:
XREF File:
Modified By: TANAE.N.ROGERS

Signed For:
Cleared For:
Closed Date:

Most Recent Comment:

Author:

The Honorable DENNIS CARDOZA
U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	12/1/2010	12/27/2010	
NVS-010	INFORMATION	12/1/2010		12/1/2010
NIA-110	INFORMATION	12/1/2010		12/1/2010
I	INFORMATION	12/2/2010		12/2/2010


DEC 08 2010

RECEIVED - NHTSA
2010 NOV 30 A 8:26
EXECUTIVE SECRETARIAT

NH
120310
TRW

30-Nov-10

2010 House Report - Governmental Affairs (I-10) Correspondence Control Sheet - Room 10408

Control Number: 2010 — 2219
Date DOT Received: 1/30/2010
Date DOT Entered: 1/30/2010
Member's Date:
Member Last Name: Cardoza
Member First Name: Dennis A.
Member Organization: Member, U.S. House of Representatives
Address1: 1010 10th Street, Suite 5800
Address2:
City: Modesto
State: CA
Zip: 95354
Constituent File Name: 
Constituent Date:
Action Office: National Highway Traffic Safety
Administration
Subject: 2006 Toyota Corolla
Due Date: 12/27/2010
Action Office Code: NHTSA
Member Contact: Kori Hawkins
Pending: Yes
Member Contact Phone: (209) 527-1914
Closed Date:
Remarks:
Direct Reply/Comeback Copy: Yes
Congressional Affairs Contact: Maria Harrison at (202) 366-4573

DENNIS A. CARDOZA
18TH DISTRICT, CALIFORNIA

COMMITTEE ON RULES

COMMITTEE ON AGRICULTURE

CHAIRMAN, SUBCOMMITTEE ON
HORTICULTURE AND ORGANIC AGRICULTURE

SUBCOMMITTEE ON LIVESTOCK, DAIRY AND POULTRY

Congress of the United States
House of Representatives
Washington, DC 20515-0518

November 23, 2010

WASHINGTON OFFICE:
1224 LONGWORTH HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-6131

DISTRICT OFFICES:
2222 M STREET, SUITE 305
MERCED, CA 95340
(209) 383-4455
1010 10TH STREET, SUITE 5800
MODESTO, CA 95354
(209) 527-1914

137 EAST WEBER AVENUE
STOCKTON, CA 95202
(209) 946-0361

Robert Letteney
Deputy Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Robert,

I have been contacted by a constituent of mine, [REDACTED] in regards to his inability to garner requested information from The National Highway Traffic Safety Administration. [REDACTED] was involved in a vehicle collision in February of 2010 and claims that his 2006 Toyota Corolla malfunctioned, causing him to accelerate into another vehicle.

[REDACTED] has requested that his vehicle be investigated by the NHTSA but has yet to receive a response to his inquiry. While I am not urging the NHTSA to investigate [REDACTED] claims of vehicle malfunctions, I do hope that it can at the very least send a response to the constituent so that he and his insurance company may proceed forward in this case.

I would appreciate your assistance on this matter. Attached you will find [REDACTED] letter to my office explaining his situation, as well as correspondence letters to the NHTSA and Toyota. Please respond to Kori Hawkins of my staff at 1010 10th Street, Suite 5800, Modesto, CA 95354. Kori can also be reached by phone at (209) 527-1914 or preferably via email at kori.hawkins@mail.house.gov.

Sincerely,



Dennis Cardoza
Member of Congress

DENNIS A. CARDOZA
18TH DISTRICT, CALIFORNIA

COMMITTEE ON AGRICULTURE
SUBCOMMITTEE ON
DEPARTMENT OPERATIONS,
OVERSIGHT, NUTRITION AND FORESTRY
SUBCOMMITTEE ON
LIVESTOCK AND HORTICULTURE
COMMITTEE ON RESOURCES
SUBCOMMITTEE ON
FORESTS AND FOREST HEALTH
SUBCOMMITTEE ON WATER AND POWER

COMMITTEE ON INTERNATIONAL RELATIONS
SUBCOMMITTEE ON INTERNATIONAL TERRORISM AND
NONPROLIFERATION
SUBCOMMITTEE ON THE MIDDLE EAST AND CENTRAL ASIA

Congress of the United States
House of Representatives
Washington, DC 20515-0518

WASHINGTON OFF
435 CANNON HOUSE OFFICE
WASHINGTON, DC 205
(202) 225-6131

DISTRICT OFFICE
2222 M STREET, SUITE
MERCED, CA 95341
(209) 383-4455

1321 I STREET, SUITE
MERCED, CA 95321
(209) 527-1914

137 EAST WEBER AVE
STOCKTON, CA 952
(209) 946-0381

PRIVACY RELEASE AUTHORIZATION

In accordance with Title 5, Section 552(a), of the United States Code (Privacy Act), I hereby authorize Congressman Dennis Cardoza to request assistance on my behalf, and to receive information from the below named government agency.

(Agency)

[Redacted]

(Name - printed)

[Redacted]

(Address)

MERCED CA [Redacted]

(City, State, Zip)

[Redacted]

[Redacted]

(Social Security Number)

[Redacted]

Nov. 22, 2010
Date)

[REDACTED]
Merced, California
[REDACTED]

November 15, 2010

Representative Dennis Cardoza
2222 M Street, Suite 305
Merced, CA 95340

RE: National Highway Traffic Safety Administration (NHTSA) ODI # 10313301
Toyota Case #: 01-1HM5520-01
AAA Insurance Claim # [REDACTED]
VIN #: 1NXBR30E36Z [REDACTED]
Make: Toyota Corolla
Plate: [REDACTED]
Incident Date: February 7, 2010

Dear Representative Cardoza:

The purpose of this letter is to ask your help in getting a response from the NHTSA. In February 2010 I reported to them that my Toyota caused me to get into an accident involving another vehicle. My Toyota experienced acceleration, steering failure, braking failure, and the airbags failed to deploy, which the Toyota inspector neglected to address in his report. He only looked at brake pads and floor mats.

I would like the NHTSA to investigate this case. I believe my car should be included in this investigation because it had a history of the electronic control module failing and being replaced prior to this accident. The replacement module is from the stock of modules that is part of the recent Toyota Corolla failures.

Please intercede on my behalf to have NHTSA accept my car for their study. Although people were injured, it was a miracle no one was killed in this accident. If this cannot be done, can you please ask them to at least acknowledge my request for an explanation as to why they do not accept it?

The vehicle is being held by my insurance company until they have a response as to whether or not it will be included in the research of these Toyota failures.

Please let me know if you can help with this situation, or if you know of the right agency that can assist me.

[REDACTED]

Enclosures: Letters to the NHTSA describing accident with details

[REDACTED]
Merced, CA [REDACTED]

August 25, 2010

Mr. Randy Reid
NHTSA
1200 New Jersey Avenue SE
Washington, DC 20590

RE: ODI # 10313301
Date of Loss: February 7, 2010
Make: 2006 Toyota Corolla
VIN #: 1NXBR30E36Z [REDACTED]
Toyota Case #: 1002147319
AAA Insurance Claim #: [REDACTED]
California Plate: [REDACTED]

Dear Mr. Reid:

I am sorry for the delay in addressing this matter. During this time I considered my options in dealing with this and came to a conclusion that this matter needed to be addressed in consideration of public safety.

I request your assistance in asking American Automobile Association (AAA) to release and submit my car to your agency for review. This car exhibited steering, brake, acceleration, and airbag deployment failures. In addition, it has a history of control module failures.

I also request that you analyze the tires and rule out the factor they may have contributed to the incident because they were new Michelin Hydro Edge tires, placed on the vehicle in November 2009, and were rated by *Consumer Report* magazine as the number one safety tires in dry or wet conditions.

I have enclosed a photograph of the scene where you can see where my car left the ramp and continued and continued on for approximately 40 feet. If my brakes worked, I should have been able to stop somewhere in that field and not enter into the freeway.

I began braking immediately as soon as I realized the car was not going in the direction I was steering it. If my brakes worked, there should have been skid marks but there were none.

Mr. Randy Reid
RE: ODI #10313301
Page 2 of 2

Another very important point is that I had no protection for the impact because the airbags did not deploy.

Also enclosed is Toyota's standard denial letter. My vehicle may not be in any special service campaign. That does not mean these things did not happen or could not happen.

The inspector looked at brake pads, floor mats, and pedals. None of this addresses any aspect of my claims. It does not address the problem connected with electronic control module.

I appreciate your consideration and assistance to this matter. Please provide me with a written notice of your decision. I also request a written explanation if you choose not to inspect my car.

Sincerely,

Enclosure: Photos and Toyota denial letter (These will arrive with the original letter sent via U.S. Postal Service)

TOYOTA

Carlos A. Garcia
Direct Phone (310) 468-7514
Fax (310) 361-4009
carlos_garcia@toyota.com

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
310 468-4000

May 14, 2010

[REDACTED]
Merced, CA [REDACTED]

RE: Date of Loss: 2/7/2010
 Vehicle: 2006 Toyota Corolla
 VIN: 1NXBR30E36Z [REDACTED]

Dear [REDACTED]

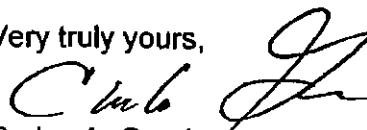
This letter will acknowledge the receipt of complaint with our Customer Relations Department in regards to the above referenced incident.

It is our understanding that you were traveling on road you attempted to brake, but vehicle kept accelerating causing you to collide with another vehicle.

Although your vehicle is not involved in any Special Service Campaign involving the accelerator pedal or the ABS braking systems on certain Toyota models, an inspection of your vehicle was nonetheless completed on April 5, 2010 at Co-Part lot at Vallejo. An inspection of the brake system, throttle system and floor mats was completed. The brake pads were of adequate thickness and the rotors were in good condition. The accelerator pedal showed normal wear and tear and moved freely with no hesitation or obstruction. The accelerator pedal was tested at wide open throttle and back to idle position and no abnormalities were found. The Driver's side floor mat was from factory, but not properly secured.

We are very sorry to hear about this unfortunate incident, however, our inspection determined that this incident was not the result of any type of manufacture design or defect. Thank you for allowing us to address your concerns.

Very truly yours,


Carlos A. Garcia
Toyota Motor Sales, U.S.A., Inc.

On line 22, he writes [REDACTED] letter included a revised statement indicating his steering, brakes, and airbags failed." While I do not presently recall having said that the airbags failed to deploy at that time, it is in fact what happened. My letter was written after the incident and that information was added as a piece of the history of that night.

I do protest his comment that I revised information about the steering and brakes. I definitely remember without a doubt in my mind that I told the officer I was keeping a right turning direction to follow the curve of the onramp when the car seemed to stop turning and went straight. I told him I immediately hit my brakes but the car would not slow down and did not stop until I collided with the other vehicle broadside.

On lines 26 and 27 he writes, from his original report, that I stated I was "braking and steering at the same time." I recall him asking me questions about this and my response. I remember being puzzled by the question because I had just told him I was in a right turning direction and I had applied the brakes with no result. When this happened my hands remained on the steering wheel the entire time up to the point of impact. In my mind this meant I was braking and steering at the same time. It was his assumption that led him to attribute this incident as a front wheel skid or understeer as a result of speed.

Speed may have been a factor, but not because I was driving at a high rate of speed while making a right turning motion on this particular onramp. The steering failure and acceleration seemed to occur simultaneously,

On line 30 he writes that I did not indicate there were mechanical problems with the vehicle. Technically I cannot disagree with this. I did not tell him in a direct manner that I experienced a mechanical problem. However, of this I am certain, I told him my steering seemed to fail and my brakes did not work to stop my car.

On line 31 he correctly writes that while on the scene I did not indicate I was injured. In my letter to the CHP office I did not provide proof of having been injured or of being under treatment of a physician. My injuries were realized within the following 24 hours and thereafter. I received medical treatment after I was able to return to my home town. This was mentioned in my letter as additional information of fact. My injuries were severe to prevent me from returning to work for two months. Even though I have recently returned to work, I still suffer from it.

My automobile insurance company has been storing this vehicle in their holding yard. They have settled the property damage for this claim under my policy. However, they are anxious to clear this car out of their yard to make room for new ongoing claims. They have agreed to hold onto this Toyota for a short while longer. My insurance company and I are hoping to hear from Toyota concerning the results of their technician's report to see if perhaps they are entitled to reimbursement from Toyota. Otherwise, they will have the vehicle destroyed or salvaged in some other manner. If this happens, Toyota gets away with another defective vehicle and I get stuck losing my \$500 deductible as well as paying excess premiums over the next few years for being blamed for this accident.

[REDACTED]
Merced, CA
[REDACTED]

April 23, 2010

Mr. Randy Reid
NHTSA
1200 New Jersey Avenue SE
Washington, DC 20590

RE: ODI # 10313301
Toyota Case #: 1002147319
AAA Insurance Claim #: [REDACTED]
VIN#: 1NXBR30E36Z [REDACTED]
Make: Toyota Corolla
Plate: [REDACTED]
Incident Date: 7, 2010

Dear Mr. Reid:

This letter is to provide additional information regarding this incident and to give you an update on the status of my claim with Toyota.


Toyota has been negligent and very slow to respond to my claim. I reported this matter to them around February 23, 2010. At that time I was told they would have a field technician inspect the vehicle within the following week and that I would hear from them within 30 days. I have made several calls to Toyota in an effort to know what they are doing about this. More often they do not call back as they tell you they will do and I have had to place the call to them for follow-up. Their phone system is tedious to endure. They take an extraordinary amount of time to answer. The entire time you are forced to endure a scratchy broken up computerized recording that constantly repeats itself. I have literally wasted hours over the many calls I have made to Toyota just waiting to speak to someone. To date I have not received any written correspondence from them concerning my claim. Toyota has assigned a case number and, as far as I know, that is all they have done. It seems their intention is to discourage the public from receiving the attention or assistance they deserve.

Enclosed is a copy of the California Highway Patrol (CHP) traffic collision report #1002033. Numerous errors were in the original report. I sent a letter, also enclosed, to the CHP's office asking for corrections and to clarify what occurred that night and to contest the conclusions made by the reporting officer. Enclosed, as well, is the CHP officer's Narrative Supplemental that was made in response to my letter. I would like to comment on the statements made by the officer in his Narrative Supplemental.

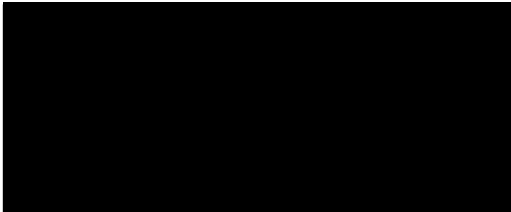
For the reasons explained above, I feel I cannot wait any longer for Toyota's response and findings. Even if I should get a letter from them this week, it is almost certain they will deny this claim because they have continually denied any design or electrical defect, attributing these types of occurrences to driver error.

I am asking that NHTSA take this vehicle and include it as part of your investigation. It is my understanding, having heard about it in the news, that you are having NASA and the National Academy of Science research these vehicles for electrical problems. I believe my car would be an excellent specimen for this project for the following reasons:

- 1) This specific vehicle has a history of the check engine light having come on several times. The original owner and the dealer decided to remove and replace the engine control module in June 2008. Enclosed is a copy of the repair invoice.
- 2) The steering mechanism failed
- 3) The brakes failed
- 4) The airbags failed to deploy
- 5) Injuries were sustained

Please ask my insurance company to preserve the vehicle until you are able to conduct your investigation. The name of my claim adjuster is Katie Potts. She can be reached at (888) 900-6520, ext. 3332. I am ready to assist you in any manner to help clarify what happened. I can be reached at 

Thank you for attention to this matter.



Enclosures

c: Mr. Jim Lentz, President Toyota N.A.
Toyota Motor Sales, USA
19001 S. Western Avenue
Dept. W C 11
Torrance, CA 90509

Ms. Katie Potts
AAA, California State Automobile Association
P.O. Box 920
Suisun City, CA 94585

Hi [redacted] Yahoo! Mail Sign Out

Web Search

Check Mail New

Search Mail... Go

Inbox (783)

Drafts (4)

Sent

Spam (2)

Trash

Empty

Empty

Contacts

Add

0 online

Folders

Add

Applications

Attach Large Files

Automatic Organizer

Calendar

Edit Photos

Evite

Flickr

My Drive

What's New Inbox 1444 \$59 fare sal Bird listenii Acknowled

Delete Reply Forward Spam Move Print Actions

FW: NHTSA: Follow up to ODI Complaint: 10313301

Thu, Mar 18

From: "Kristin.Berry.CTR@dot.gov" <Kristin.Berry.CTR@dot.gov... Add to Contacts

To: [redacted]

4 Files Download All

image001.gif (2KB); image002.gif (12KB); EVOQ EMAIL RESPONSE.doc (51KB);

Please see the attached copy of your recent complaint and instructions. Please send your comments, corrections, and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint. NHTSA/Office of Defects Investigation

5/18/2010

my cell # : [redacted]
work # [redacted]

Dear Kristin,
when I downloaded the 4 files you attached, only 2 opened. These are enclosed with this fax. The first 2 files did not open to any kind of document.

TODAY: 5/18 4-23-10
I sent a letter and various enclosures to Randy Reid, Chief at the 1200 New Jersey address. Can you tell me if it has been received? I requested that my Toyota be included in NHTSA's investigation by NASA and the N.A.S. My car had the engine control module removed and replaced in 2008 due to the check engine light coming on repeatedly. My insurance company keeps calling because they want to dispose of the vehicle. I've asked them to wait until I get NHTSA's response to my request. Can you tell me the status of my case and this request, please. Thank you.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-2166b

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the driver's door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.


If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.


Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
	Date Received 23-FEB-2010		Repository <input type="checkbox"/> Reference No. 10313301		
OWNER INFORMATION (Type or Print)					Daytime Telephone Number [REDACTED]
Name [REDACTED]					E-mail Address [REDACTED]
Address [REDACTED]					Evening Telephone Number
City MERCED	State CA	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make TOYOTA	Model COROLLA	Model Year 2006	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 07-FEB-2010	
	<input type="checkbox"/> Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage 59276	Failure Speed 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths	Reported to Police Y	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2006 TOYOTA COROLLA. THE CONTACT STATED WHILE DRIVING 35 MPH THE VEHICLE SUDDENLY ACCELERATED AND CRASHED INTO ANOTHER VEHICLE. THE VEHICLE WAS DESTROYED AND THE CONTACT SUFFERED MINOR INJURIES. THE CONTACT HAS NOT INFORMED THE MANUFACTURER OF THE CRASH AND THE VEHICLE ACCELERATED WITHOUT WARNING. THE CONTACT STATED THAT THE ACCELERATOR PEDAL STUCK AND CAUSED THE VEHICLE TO SUDDENLY ACCELERATE. THE FAILURE MILEAGE WAS 59,276.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
	Date Received 23-FEB-2010		Repository <input type="checkbox"/> Reference No. 10313301		
OWNER INFORMATION (Type or Print)					Daytime Telephone Number [REDACTED]
Name [REDACTED]					E-mail Address [REDACTED]
Address [REDACTED]					Evening Telephone Number [REDACTED]
City MERCED	State CA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side INXBR30E36Z [REDACTED]		Make TOYOTA	Model COROLLA	Model Year 2006	
Date Purchased 01-09-2010	Dealer's Name and Telephone Number (Original owner I bought car from) Deborah McGeech		Engine: No. Cylinders	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City 407 Browns Valley Rd. NAPA	State CA	Zip Code 94558		
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Unintended acceleration, steering, brakes, air bags		Incident Date(s) 07-FEB-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage 59276	Failure Speed 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make Michelin	Tire Model (Name or Number) Hydroedge		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police Y	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2006 TOYOTA COROLLA. THE CONTACT STATED WHILE DRIVING 35 MPH THE VEHICLE SUDDENLY ACCELERATED AND CRASHED INTO ANOTHER VEHICLE. THE VEHICLE WAS DESTROYED AND THE CONTACT SUFFERED MINOR INJURIES. THE CONTACT HAS NOT INFORMED THE MANUFACTURER OF THE CRASH AND THE VEHICLE ACCELERATED WITHOUT WARNING. THE CONTACT STATED THAT THE ACCELERATOR PEDAL STUCK AND CAUSED THE VEHICLE TO SUDDENLY ACCELERATE. THE FAILURE MILEAGE WAS 59,276.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					