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**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

CL-10313301-5302

[REDACTED]
Merced, CA [REDACTED]
[REDACTED]

April 23, 2010

Mr. Randy Reid
NHTSA
1200 New Jersey Avenue SE
Washington, DC 20590

RE: ODI # 10313301
Toyota Case #: 1002147319
AAA Insurance Claim #: [REDACTED]
VIN#: 1NXBR30E36Z [REDACTED]
Make: Toyota Corolla
Plate: [REDACTED]
Incident Date: /7, 2010
Feb

Dear Mr. Reid:

This letter is to provide additional information regarding this incident and to give you an update on the status of my claim with Toyota.

Toyota has been negligent and very slow to respond to my claim. I reported this matter to them around February 23, 2010. At that time I was told they would have a field technician inspect the vehicle within the following week and that I would hear from them within 30 days. I have made several calls to Toyota in an effort to know what they are doing about this. More often they do not call back as they tell you they will do and I have had to place the call to them for follow-up. Their phone system is tedious to endure. They take an extraordinary amount of time to answer. The entire time you are forced to endure a scratchy broken up computerized recording that constantly repeats itself. I have literally wasted hours over the many calls I have made to Toyota just waiting to speak to someone. To date I have not received any written correspondence from them concerning my claim. Toyota has assigned a case number and, as far as I know, that is all they have done. It seems their intention is to discourage the public from receiving the attention or assistance they deserve.

Enclosed is a copy of the California Highway Patrol (CHP) traffic collision report #1002033. Numerous errors were in the original report. I sent a letter, also enclosed, to the CHP's office asking for corrections and to clarify what occurred that night and to contest the conclusions made by the reporting officer. Enclosed, as well, is the CHP officer's Narrative Supplemental that was made in response to my letter. I would like to comment on the statements made by the officer in his Narrative Supplemental.

On line 22, he writes "[REDACTED] letter included a revised statement indicating his steering, brakes, and airbags failed." While I do not presently recall having said that the airbags failed to deploy at that time, it is in fact what happened. My letter was written after the incident and that information was added as a piece of the history of that night.

I do protest his comment that I revised information about the steering and brakes. I definitely remember without a doubt in my mind that I told the officer I was keeping a right turning direction to follow the curve of the onramp when the car seemed to stop turning and went straight. I told him I immediately hit my brakes but the car would not slow down and did not stop until I collided with the other vehicle broadside.

On lines 26 and 27 he writes, from his original report, that I stated I was "braking and steering at the same time." I recall him asking me questions about this and my response. I remember being puzzled by the question because I had just told him I was in a right turning direction and I had applied the brakes with no result. When this happened my hands remained on the steering wheel the entire time up to the point of impact. In my mind this meant I was braking and steering at the same time. It was his assumption that led him to attribute this incident as a front wheel skid or understeer as a result of speed.

Speed may have been a factor, but not because I was driving at a high rate of speed while making a right turning motion on this particular onramp. The steering failure and acceleration seemed to occur simultaneously,

On line 30 he writes that I did not indicate there were mechanical problems with the vehicle. Technically I cannot disagree with this. I did not tell him in a direct manner that I experienced a mechanical problem. However, of this I am certain, I told him my steering seemed to fail and my brakes did not work to stop my car.

On line 31 he correctly writes that while on the scene I did not indicate I was injured. In my letter to the CHP office I did not provide proof of having been injured or of being under treatment of a physician. My injuries were realized within the following 24 hours and thereafter. I received medical treatment after I was able to return to my home town. This was mentioned in my letter as additional information of fact. My injuries were severe to prevent me from returning to work for two months. Even though I have recently returned to work, I still suffer from it.

My automobile insurance company has been storing this vehicle in their holding yard. They have settled the property damage for this claim under my policy. However, they are anxious to clear this car out of their yard to make room for new ongoing claims. They have agreed to hold onto this Toyota for a short while longer. My insurance company and I are hoping to hear from Toyota concerning the results of their technician's report to see if perhaps they are entitled to reimbursement from Toyota. Otherwise, they will have the vehicle destroyed or salvaged in some other manner. If this happens, Toyota gets away with another defective vehicle and I get stuck losing my \$500 deductible as well as paying excess premiums over the next few years for being blamed for this accident.

For the reasons explained above, I feel I cannot wait any longer for Toyota's response and findings. Even if I should get a letter from them this week, it is almost certain they will deny this claim because they have continually denied any design or electrical defect, attributing these types of occurrences to driver error.

I am asking that NHTSA take this vehicle and include it as part of your investigation. It is my understanding, having heard about it in the news, that you are having NASA and the National Academy of Science research these vehicles for electrical problems. I believe my car would be an excellent specimen for this project for the following reasons:

- 1) This specific vehicle has a history of the check engine light having come on several times. The original owner and the dealer decided to remove and replace the engine control module in June 2008. Enclosed is a copy of the repair invoice.
- 2) The steering mechanism failed
- 3) The brakes failed
- 4) The airbags failed to deploy
- 5) Injuries were sustained

Please ask my insurance company to preserve the vehicle until you are able to conduct your investigation. The name of my claim adjuster is Katie Potts. She can be reached at (888) 900-6520, ext. 3332. I am ready to assist you in any manner to help clarify what happened. I can be reached at [REDACTED]

Thank you for attention to this matter.

Sincerely,

[REDACTED]

Enclosures

c: Mr. Jim Lentz, President Toyota N.A.
Toyota Motor Sales, USA
19001 S. Western Avenue
Dept. W C 11
Torrance, CA 90509

Ms. Katie Potts
AAA, California State Automobile Association
P.O. Box 920
Suisun City, CA 94585



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216fb

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-FEB-2010

Repository

Reference No.
10313301

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Number	[REDACTED]	E-mail Address	[REDACTED]
Address	[REDACTED]			Evening Telephone Number	[REDACTED]		
City	MERCED	State	CA	Zip Code	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of		Make	Model	Model Year
INXBR30E36Z [REDACTED]		TOYOTA	COROLLA	2006
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
01-09-2010	Deborah McGeath (original owner I bought car from)		No: Cylinders	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
	4072 Browns Valley Rd. NAPA	CA	94558	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control		unintended acceleration, steering, brakes, Air bags	07-FEB-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage	Failure Speed
	59276	35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
Michelin	Hydroedge	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		1	0	Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 TOYOTA COROLLA. THE CONTACT STATED WHILE DRIVING 35 MPH THE VEHICLE SUDDENLY ACCELERATED AND CRASHED INTO ANOTHER VEHICLE. THE VEHICLE WAS DESTROYED AND THE CONTACT SUFFERED MINOR INJURIES. THE CONTACT HAS NOT INFORMED THE MANUFACTURER OF THE CRASH AND THE VEHICLE ACCELERATED WITHOUT WARNING. THE CONTACT STATED THAT THE ACCELERATOR PEDAL STUCK AND CAUSED THE VEHICLE TO SUDDENLY ACCELERATE. THE FAILURE MILEAGE WAS 59,276.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

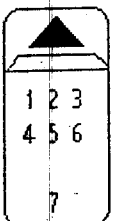
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SPECIAL CONDITIONS		NUMBER INJURED 0	HIT & RUN FELLOW <input type="checkbox"/>	CITY PETALUMA	JUDICIAL DISTRICT SANTA ROSA	LOCAL REPORT NUMBER 1002033	
		NUMBER KILLED 0	HIT & RUN MISDEMEANOR <input type="checkbox"/>	COUNTY SONOMA	REPORTING DISTRICT 60	BEAT 60	DAY OF WEEK SUNDAY
				TOW AWAY <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
LOCATION	COLLISION OCCURRED ON: US-101 N/B				MO 02/07/2010	DAY 2205	YEAR 2205
	MILEPOST INFORMATION: 200 FEET SOUTH OF 101 SON 7.651				GPS COORDINATES LATITUDE 38.27182°		LONGITUDE - 122.66937°
	AT INTERSECTION WITH: <input checked="" type="checkbox"/> OR: 200 FEET SOUTH OF PETALUMA BLVDN				STATE HWY REL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		PHOTOGRAPHS BY: <input checked="" type="checkbox"/> NONE
							NCIC # 9360
						OFFICER I.D. 018196	
PARTY 1	DRIVER'S LICENSE NUMBER	STATE CA	CLASS C	AIR BAG M	SAFETY EQUIP. G	VEH. YEAR 06	MAKE / MODEL / COLOR HOND COROLLA BLK <i>2006 Corolla Blue</i>
DRIVER	OWNER'S NAME <input type="checkbox"/> SAME AS DRIVER						LICENSE NUMBER STUN453
PEDES TRIAN	OWNER'S ADDRESS <input type="checkbox"/> SAME AS DRIVER						STATE CA
PARKED VEHICLE	CITY / STATE / ZIP SANTA ROSA CA						DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DRIVER <input type="checkbox"/> OTHER
BICY-CLIST	SEX M	HAIR BLK	EYES BRN	HEIGHT 5-10	WEIGHT 170	BIRTHDATE MO 07/04/1954 DAY YEAR W	BAY BRIDGE GARAGE - (707)763-4933
OTHER	HOME PHONE						PRIOR MECH. DEFECTS <input checked="" type="checkbox"/> NONE APP. <input type="checkbox"/> REFER TO NARRATIVE
	BUSINESS PHONE						VEHICLE IDENTIFICATION NUMBER: 5FN1F28616B
	INSURANCE CARRIER AAA						VEHICLE TYPE 01
	DIR OF TRAVEL ON STREET OR HIGHWAY N US-101						DESCRIBE VEHICLE DAMAGE <input checked="" type="checkbox"/> UNK <input type="checkbox"/> NONE <input type="checkbox"/> MINOR <input checked="" type="checkbox"/> MOD <input type="checkbox"/> MAJOR <input type="checkbox"/> ROLL-OVER
	SPEED LIMIT 65						SHADE IN DAMAGED AREA
PARTY 2	DRIVER'S LICENSE NUMBER	STATE CA	CLASS C	AIR BAG	SAFETY EQUIP.	VEH. YEAR 02	MAKE / MODEL / COLOR HYUN SONATA
DRIVER	OWNER'S NAME <input checked="" type="checkbox"/> SAME AS DRIVER						LICENSE NUMBER 4ZAJ756
PEDES TRIAN	OWNER'S ADDRESS <input checked="" type="checkbox"/> SAME AS DRIVER						STATE CA
PARKED VEHICLE	CITY / STATE / ZIP SANTA ROSA CA						DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DRIVER <input type="checkbox"/> OTHER
BICY-CLIST	SEX M	HAIR GRA	EYES BLU	HEIGHT 5-09	WEIGHT 195	BIRTHDATE MO 04/29/1950 DAY YEAR W	BAY BRIDGE GARAGE - (707)763-4933
OTHER	HOME PHONE						PRIOR MECHANICAL DEFECTS <input checked="" type="checkbox"/> NONE APP. <input type="checkbox"/> REFER TO NARRATIVE
	BUSINESS PHONE						VEHICLE IDENTIFICATION NUMBER: KMHWF35HX2A
	INSURANCE CARRIER AAA						VEHICLE TYPE 01
	DIR OF TRAVEL ON STREET OR HIGHWAY N US-101						DESCRIBE VEHICLE DAMAGE <input checked="" type="checkbox"/> UNK <input type="checkbox"/> NONE <input type="checkbox"/> MINOR <input checked="" type="checkbox"/> MOD <input type="checkbox"/> MAJOR <input type="checkbox"/> ROLL-OVER
	SPEED LIMIT 65						SHADE IN DAMAGED AREA
PARTY 3	DRIVER'S LICENSE NUMBER	STATE	CLASS	AIR BAG	SAFETY EQUIP.	VEH. YEAR	MAKE / MODEL / COLOR
DRIVER	NAME (FIRST, MIDDLE, LAST)						LICENSE NUMBER
PEDES TRIAN	STREET ADDRESS						STATE
PARKED VEHICLE	CITY / STATE / ZIP						DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DRIVER <input type="checkbox"/> OTHER
BICY-CLIST	SEX	HAIR	EYES	HEIGHT	WEIGHT	BIRTHDATE MO DAY YEAR	RACE
OTHER	HOME PHONE						PRIOR MECHANICAL DEFECTS <input type="checkbox"/> NONE APP. <input type="checkbox"/> REFER TO NARRATIVE
	BUSINESS PHONE						VEHICLE IDENTIFICATION NUMBER: DO NOT DUPLICATE
	INSURANCE CARRIER						VEHICLE TYPE
	DIR OF TRAVEL ON STREET OR HIGHWAY						DESCRIBE VEHICLE DAMAGE <input type="checkbox"/> UNK <input type="checkbox"/> NONE <input type="checkbox"/> MINOR <input type="checkbox"/> MOD <input type="checkbox"/> MAJOR <input type="checkbox"/> ROLL-OVER
	SPEED LIMIT						SHADE IN DAMAGED AREA
PREPARER'S NAME MARCUS A HAWKINS 018196				DISPATCH NOTIFIED <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> N/A		REVIEWER'S NAME SEH 10936	
						DATE REVIEWED 2-9-10	

CALIFORNIA HIGHWAY PATROL
CONTROLLED
DOCUMENT
DO NOT DUPLICATE

DATE OF COLLISION (MO. DAY YEAR) 02/07/2010	TIME(2400) 2205	NCIC # 9360	OFFICER I.D. 018196	NUMBER
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OWNER	OWNER ADDRESS	NOTIFIED <input type="checkbox"/> YES <input type="checkbox"/> NO
PROPERTY DAMAGE		DESCRIPTION OF DAMAGE

SEATING POSITION  <p>1 - DRIVER 2 TO 6 - PASSENGERS 7 - STA. WGN REAR 8 - RR. OCC TRK. OR VAN 9 - POSITION UNKNOWN 0 - OTHER</p>	OCCUPANTS A - NONE IN VEHICLE B - UNKNOWN C - LAP BELT USED D - LAP BELT NOT USED E - SHOULDER HARNESS USED F - SHOULDER HARNESS NOT USED G - LAP/SHOULDER HARNESS USED H - LAP/SHOULDER HARNESS NOT USED J - PASSIVE RESTRAINT USED K - PASSIVE RESTRAINT NOT USED	SAFETY EQUIPMENT L - AIR BAG DEPLOYED M - AIR BAG NOT DEPLOYED N - OTHER P - NOT REQUIRED CHILD RESTRAINT Q - IN VEHICLE USED R - IN VEHICLE NOT USED S - IN VEHICLE USE UNKNOWN T - IN VEHICLE IMPROPER USE U - NONE IN VEHICLE	M/C BICYCLE - HELMET DRIVER PASSENGER V - NO X - NO W - YES Y - YES	INATTENTION CODES A - CELL PHONE HANDHELD B - CELL PHONE HANDSFREE C - ELECTRONIC EQUIPMENT D - RADIO / CD E - SMOKING F - EATING G - CHILDREN H - ANIMALS I - PERSONAL HYGIENE J - READING K - OTHER
	EJECTED FROM VEHICLE 0 - NOT EJECTED 1 - FULLY EJECTED 2 - PARTIALLY EJECTED 3 - UNKNOWN			

ITEMS MARKED BELOW FOLLOWED BY AN ASTERISK (*) SHOULD BE EXPLAINED IN THE NARRATIVE.

PRIMARY COLLISION FACTOR LIST NUMBER (#) OF PARTY AT FAULT	TRAFFIC CONTROL DEVICES	1 2 3			SPECIAL INFORMATION	1 2 3			MOVEMENT PRECEDING COLLISION
		1	2	3		1	2	3	
1 A VC SECTION VIOLATED: CITED 22350	A CONTROLS FUNCTIONING				A HAZARDOUS MATERIAL				A STOPPED
	B CONTROLS NOT FUNCTIONING*				B CELL PHONE HANDHELD IN USE	X	X		B PROCEEDING STRAIGHT
B OTHER IMPROPER DRIVING*	C CONTROLS OBSCURED				C CELL PHONE HANDSFREE IN USE				C RAN OFF ROAD
	D NO CONTROLS PRESENT / FACTOR*	X	X		D CELL PHONE NOT IN USE				D MAKING RIGHT TURN
C OTHER THAN DRIVER*	TYPE OF COLLISION				E SCHOOL BUS RELATED				E MAKING LEFT TURN
D UNKNOWN*	A HEAD - ON				F 75 FT MOTORTRUCK COMBO				F MAKING U TURN
	B SIDE SWIPE				G 32 FT TRAILER COMBO				G BACKING
	C REAR END				H				H SLOWING / STOPPING
WEATHER (MARK 1 TO 2 ITEMS)	D BROADSIDE				I				I PASSING OTHER VEHICLE
X A CLEAR	E HIT OBJECT				J				J CHANGING LANES
B CLOUDY	F OVERTURNED				K				K PARKING MANEUVER
C RAINING	G VEHICLE / PEDESTRIAN				L				L ENTERING TRAFFIC
D SNOWING	H OTHER*:				M				M OTHER UNSAFE TURNING
E FOG / VISIBILITY FT.	MOTOR VEHICLE INVOLVED WITH				N				N XING INTO OPPOSING LANE
F OTHER*:	A NON - COLLISION				O				O PARKED
G WIND	B PEDESTRIAN				P				P MERGING
LIGHTING	C OTHER MOTOR VEHICLE				Q				Q TRAVELING WRONG WAY
A DAYLIGHT	D MOTOR VEHICLE ON OTHER ROADWAY	1	2	3	OTHER ASSOCIATED FACTORS (MARK 1 TO 2 ITEMS)				
B DUSK - DAWN	E PARKED MOTOR VEHICLE				A VC SECTION VIOLATED: CITED	<input type="checkbox"/> YES			
X C DARK - STREET LIGHTS	F TRAIN				<input type="checkbox"/> NO				
D DARK - NO STREET LIGHTS	G BICYCLE				B VC SECTION VIOLATED: CITED	<input type="checkbox"/> YES			
E DARK - STREET LIGHTS NOT FUNCTIONING*	H ANIMAL:				<input type="checkbox"/> NO				
ROADWAY SURFACE	I FIXED OBJECT:				C VC SECTION VIOLATED: CITED	<input type="checkbox"/> YES			
X A DRY	J OTHER OBJECT:				<input type="checkbox"/> NO				
B WET	PEDESTRIAN'S ACTIONS				D	X	X		A HAD NOT BEEN DRINKING
C SNOWY - ICY	X A NO PEDESTRIANS INVOLVED				E VISION OBSCUREMENT:				B HBD - UNDER INFLUENCE
D SLIPPERY (MUDDY, OILY, ETC.)	B CROSSING IN CROSSWALK AT INTERSECTION				F INATTENTION*:				C HBD - NOT UNDER INFLUENCE*
ROADWAY CONDITION(S) (MARK 1 TO 2 ITEMS)	C CROSSING IN CROSSWALK - NOT AT INTERSECTION				G STOP & GO TRAFFIC				D HBD - IMPAIRMENT UNKNOWN*
A HOLES, DEEP RUT*	D CROSSING - NOT IN CROSSWALK				H ENTERING / LEAVING RAMP				E UNDER DRUG INFLUENCE*
B LOOSE MATERIAL ON ROADWAY*	E IN ROAD - INCLUDES SHOULDER				I PREVIOUS COLLISION				F IMPAIRMENT - PHYSICAL*
C OBSTRUCTION ON ROADWAY*	F NOT IN ROAD	X	X		J UNFAMILIAR WITH ROAD				G IMPAIRMENT NOT KNOWN
D CONSTRUCTION - REPAIR ZONE	G APPROACHING / LEAVING SCHOOL BUS				K DEFECTIVE VEH. EQUIP.: CITED	<input type="checkbox"/> YES			H NOT APPLICABLE
E REDUCED ROADWAY WIDTH					<input type="checkbox"/> NO				I SLEEPY / FATIGUED
F FLOODED*					L UNINVOLVED VEHICLE				
G OTHER*:					M OTHER*:				
X H NO UNUSUAL CONDITIONS					N NONE APPARENT				
					O RUNAWAY VEHICLE				

SKETCH FOR SKETCH DIAGRAM, SEE PAGE 3


 INDICATE NORTH

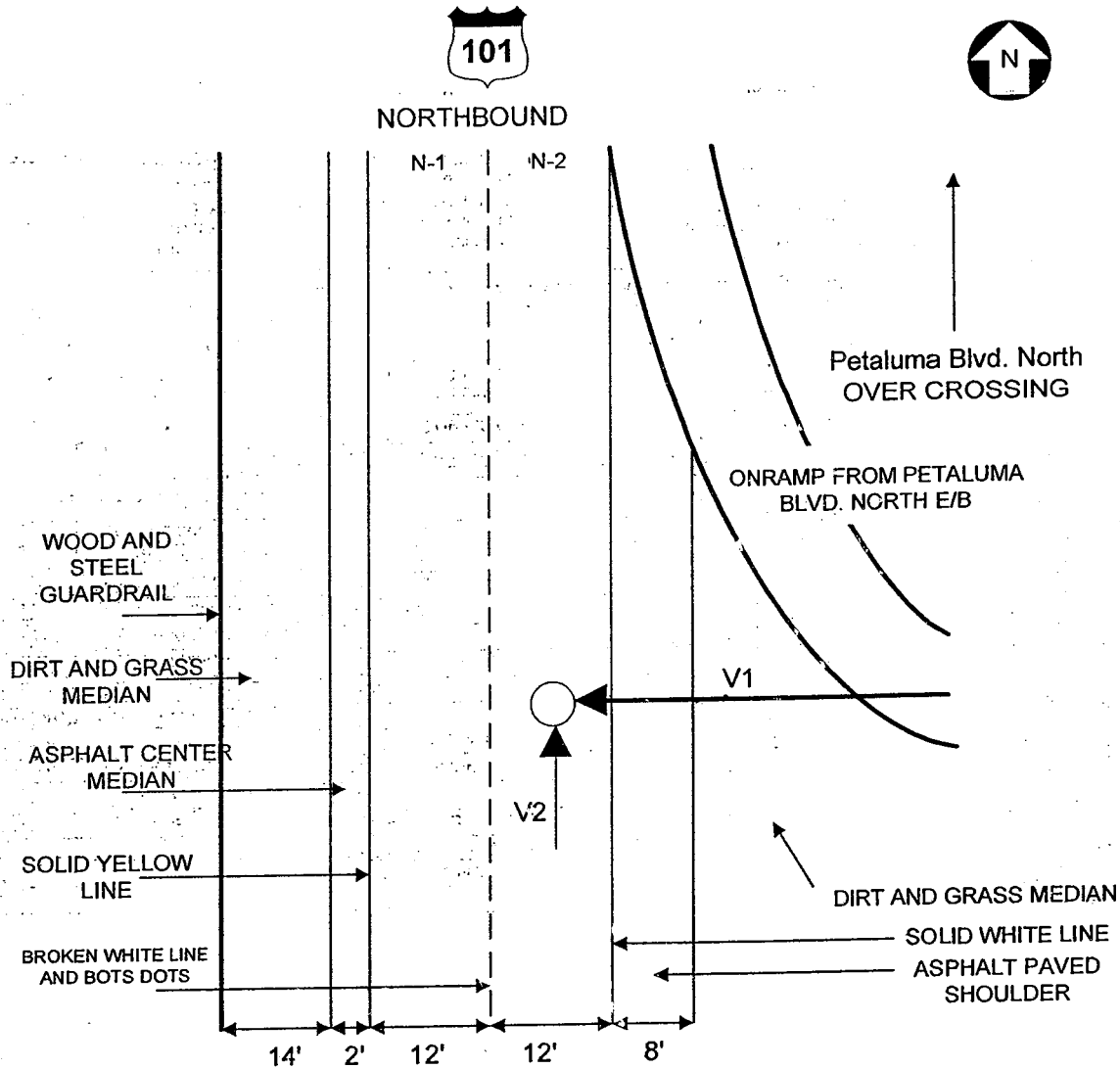
MISCELLANEOUS

STATE OF CALIFORNIA
SKETCH DIAGRAM

CHP 555 Page 4 (Rev. 8-97) OPI 042

DATE OF INCIDENT 02/07/2010	TIME 2205	NCIC NUMBER 9360	OFFICER I.D. 018196	NUMBER
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ALL MEASUREMENTS ARE APPROXIMATE AND NOT TO SCALE UNLESS STATED (SCALE=)



PREPARED BY MARCUS A HAWKINS	I.D. NUMBER 018196	DATE 02/07/2010	REVIEWER'S NAME	DATE
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DATE OF INCIDENT	TIME	NCIC NUMBER	OFFICER I.D. NUMBER
02/07/2010	2205	9360	018196

1 NOTIFICATION:

2 On 02/07/2010, at approximately 2205 hours, I was dispatched to a collision on northbound US-
3 101 at Petaluma Blvd. North. I responded from Lakeville Road at Casa Grande Road and arrived
4 on scene at approximately 2210 hours. All times, speeds, and measurements are approximate.
5 Measurements were obtained by visual estimation.

7 STATEMENTS:

8 Party #1 (P1, [REDACTED]) related he was driving Vehicle #1 (V1, Toyota) from the eastbound
9 Petaluma Blvd North onramp to Northbound US-101. P1 was traveling at approximately 25 MPH
10 as he entered a curve in the roadway and attempted to slow V1. V2 began to under steer and did
11 not respond to P1's steering input. V1 left the roadway and traveled directly west. V1 entered the
12 roadway of US-101 northbound where it collided with the side of Vehicle #2 (V2, Hyundai). After
13 the collision, P1 placed V1 in reverse and cleared the roadway. P1 awaited CHP response.

15 Party #2 (P2, [REDACTED]) related he was driving Vehicle #2 (V2, Hyundai) northbound on US-101, in
16 the #2 lane, at approximately 60 MPH. P2 observed Vehicle #1 (V1, Toyota) as it approached the
17 freeway from the onramp. P2 then felt and heard V1 collide into the right side of V2. V2 spun out
18 of control and came to rest on the right shoulder of US-101 northbound. After the collision, P2
19 awaited CHP assistance.

21 SUMMARY:

22 Party #1 (P1, [REDACTED]) was driving Vehicle #1 (V1, Toyota) from the eastbound Petaluma Blvd
23 North onramp to Northbound US-101. Party #2 (P2, [REDACTED]) was driving Vehicle #2
24 (V2, Hyundai) northbound on US-101, in the #2 lane, at approximately 60 MPH.

25 P1 was traveling at approximately 45 MPH as he entered a curve in the roadway. V1 left the
26 roadway and traveled directly west. V1 entered the roadway of US-101 northbound where it
27 collided with the side of Vehicle #2 (V2, Hyundai).

28 After the collision, both parties awaited CHP assistance.

PREPARED BY	I.D. NUMBER	DATE	REVIEWER'S NAME	DATE
MARCUS A HAWKINS	018196	02/07/2010		

NARRATIVE/SUPPLEMENTAL

DATE OF INCIDENT	TIME	NCIC NUMBER	OFFICER I.D.	NUMBER
02/07/2010	2205	9360	018196	

1 AREA OF IMPACT (AOI):

2 The AOI, where the front of Vehicle #1 (V1, Toyota) collided with the right side of Vehicle #2 (V2,
3 Hyundai), was located 6 feet west of the east roadway edge and 200 feet south of the south
4 roadway edge of Petaluma Blvd. North.

5 The AOI was established by damage to the involved vehicles and statements of the involved
6 parties.

7

8 CAUSE:

9 Party #1 (P1, [REDACTED]) caused this collision by driving Vehicle #1 (V1, Volvo) in violation of
10 California Vehicle Code section 22350; Basic Speed, which states, in part, no person shall drive a
11 vehicle upon a highway at a speed greater than is reasonable or prudent having due regard for
12 weather, visibility, the traffic on, and the surface and width of the highway, and in no event at a
13 speed which endangers the safety of persons or property.

14 P1 drove V1 at a speed which prevented him from maintaining his lane; which resulted in V1
15 entering the traffic lanes of northbound US-101. Based on P1's statement that he was attempting
16 to turn V1 while braking, a situation of under steer, was an indication that P1 was driving V1 at a
17 speed greater than reasonable for the curve in the roadway.

18 The cause was established by damage to the involved vehicles, and statements of the involved
19 parties.

PREPARED BY	I.D. NUMBER	DATE	REVIEWER'S NAME	DATE
MARCUS A HAWKINS	018196	02/07/2010		

CHP
6100 LaBath Ave.
Rohnert Park, CA
94928-7915

March 1, 2010

Merced, CA

To: CHP, Rohnert Park, CA Office,

I am Party #1 and this letter is to ask that corrections be made to traffic collision report # 1002033, NCIC # 9360. First, though, I would like to thank and commend CHP Officer Marcus Hawkins, ID # 018196, for responding to my accident on the night of February 7th. He was professional, helpful, and very considerate. He certainly made me think highly of him and very positive of all CHP professionals. So, thank you Officer Hawkins. I really appreciate your work and service that evening.

These are the corrections I am requesting:

1. On page one, for Party # 1, please change Honda Corolla Blk, to: Toyota Corolla S blue.
2. For V1, I am the registered owner, not [REDACTED]. Please see the enclosed copy of the Certificate of Title. The owner's address should be changed to: [REDACTED] Merced, CA [REDACTED].
3. Also for Party # 1, the vehicle identification number should be changed to: 1NXBR30E36Z [REDACTED].
4. On page four, regarding Party # 1 statements at line #10, V2 should be amended to: V1.
5. Also on page four, on lines # 8 and # 22, as well as on page five at line # 9, please correct the spelling of my name to: [REDACTED].
6. On page five, on line # 9, V1, Volvo should be changed to: V1, Toyota.
7. I also ask that this letter be attached as a supplement to the traffic collision report. I realize that Officer Hawkins is quoting from the vehicle code regarding the basic speed. Although it makes sense what he writes, it does not reflect what really happened.

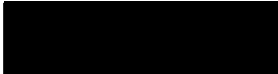
I entered the eastbound Petaluma Blvd. North on ramp, traveling at approximately 25-30 mph. As I approached near the half-way point of this circular on ramp, before it goes parallel to the 101 North freeway lanes, my steering seemed to fail and the car went straight instead of maintaining a right banking turn and began to accelerate. I immediately applied my brakes. However, the brakes did not work. The brakes did not stop or even slow the vehicle. The car continued to accelerate as it crossed over about 30 or 40 feet of grassy field and 8 feet of the highway shoulder and several feet into lane # 2. My car came to a stop in the middle of lane # 2 only after impacting vehicle # 2. Also, the airbags failed to deploy. Fortunately I was able to place the car in reverse and got out of the freeway traffic. I just barely escaped being smashed broadside by a cargo truck. I was injured and my car was totaled in this accident.

I would like to add that I purchased this vehicle only about four weeks prior to this incident and I'm the second owner. The first owner told me that he had trouble with the check engine light repeatedly coming on over the first few years, but the dealer's computer analysis was inconclusive, showing varying error codes, which could not be validated. Ultimately, they decided to change out and replace the engine control module in early 2009. This is one of the years in question for faulty Toyota Corolla acceleration and electronic failures and problems.

I have reported this incident to the N.H.T.S.A and received an ODI confirmation # 10313301. I also reported it to Toyota USA Headquarters. They have assigned case # 1002147319.

Thanks you for your consideration of my requests.

Sincerely,

A solid black rectangular redaction box covering the signature area.

NARRATIVE/SUPPLEMENTAL

DATE OF INCIDENT	TIME	NCIC NUMBER	OFFICER I.D.	NUMBER
02/07/2010	2205	9360	018196	1002033

REPORT #1002033

SUPPLEMENTAL

The purpose of this supplemental report is to respond to and address report discrepancies submitted by party #1 [REDACTED] dated March 1, 2010.

Page 1, Party #1:

Address should be changed from [REDACTED] Santa Rosa CA [REDACTED] to [REDACTED] Merced CA [REDACTED]

Page 1, Vehicle #1:

License plate should be changed from [REDACTED] to [REDACTED]
VIN should be changed from 5FNYF28616B [REDACTED] to 1NXBR30E36Z [REDACTED]
Vehicle make/model/color should be changed from Honda Corolla Black to Toyota Corolla Blue
Registered owner should be changed from [REDACTED] to 'SAME AS DRIVER'
Owner's Address should be changed to 'SAME AS DRIVER'

Page 4, line 10 should be changed from "V2 began to..." to "V1 began to..."

For the purposes of this report, [REDACTED] is the correct spelling for Party #1.

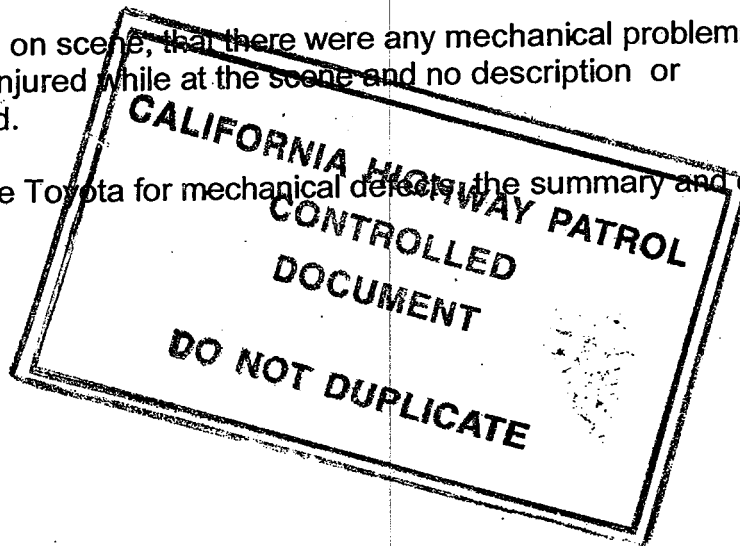
On Page 5, Line 9, "V1, Volvo" should be changed to "V1, Toyota"

[REDACTED] letter included a revised statement indicating his steering, brakes, and airbags failed. [REDACTED] wrote that his Toyota Corolla accelerated on its own. [REDACTED] indicated that he was injured as a result of this collision.

[REDACTED] did indicate that his Toyota Corolla did not turn prior to the collision. [REDACTED] stated he was braking and steering at the same time. I attributed this to a front wheel skid or understeer scenario as a result of his speed.

[REDACTED] did not indicate, while I was on scene, that there were any mechanical problems with the vehicle. He did not indicate he was injured while at the scene and no description or substantiation of the injury was submitted.

Pending an independent inspection of the Toyota for mechanical defects, the summary and cause will remain unchanged.



CHP
6100 LaBath Ave.
Rohnert Park, CA
94928-7915

March 1, 2010

Merced, CA

To: CHP, Rohnert Park, CA Office,

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Thanks you for your consideration of my requests.

Sincerely,



STATE OF CALIFORNIA

CERTIFICATE OF TITLE

82510012358

AUTOMOBILES

LNXBRS0E35Z

HD



2006 TOYOTA

SEMINES

01/09/00

4715

01/07/00

2006 BU 2010 KH

01/27/00

01/09/2010

5498 33



MERCED CA

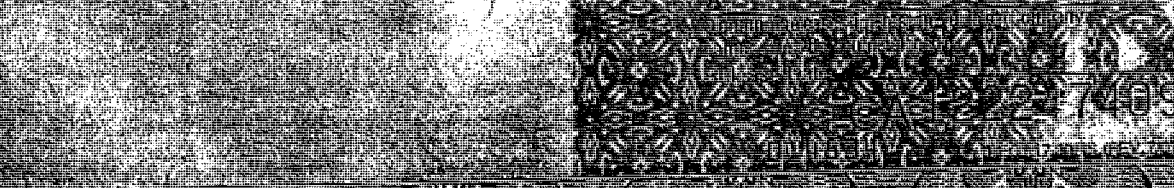
VOID WITHOUT BEAR WATERMARK. HOLD TO LIGHT TO VIEW

VOID WITHOUT BEAR WATERMARK. HOLD TO LIGHT TO VIEW



SIGNATURE(S) BELOW RELEASES

STATE OF CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS... I hereby certify that the information on this certificate is true and correct to the best of my knowledge and reflects the actual description of the following statement is checked... I have approved the odometer reading...



KEEP IN A SAFE PLACE - VOID IF ALTERED

1005424 **WARRANTY**

12207



466 Soscol Ave. * P.O. Box 820
Napa, California 94559
(707) 927-4467

INVOICE

PAGE 1

SERVICE ADVISOR: 42 NICK CARVALHO

NAPA, CA
HOME: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLUE	06	TOYOTA COROLLA	1NXBR30E36Z [REDACTED]	[REDACTED]	35887/35887	T3025

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01 JAN 06 DD			17:00 03 JUN 08		0.00	CASH	03 JUN 08

R.O. OPENED: 03 JUN 08
DATE CUST. NOTIFIED: 03 JUN 08
OPTIONS: ENG: 1ZZ-FE

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
CUST STATES THE CHECK ENGINE LIGHT IS ON AT THE DASH							
CAUSE: INTERNAL FAILURE							
895011 ENGINE CONTROL MODULE R&R							
92 WT93 (N/C)							
1 89661-02K21 COMPUTER, ENGINE CON (N/C)							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

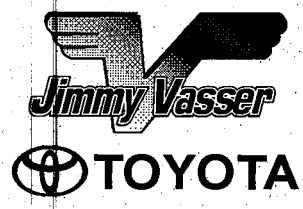
35887 INTERNAL FAILURE TECH INSPECTED AND FOUND CODE SET OF P2716
STORED IN HISTORY TECH PERFORMED TSB FOR UPDATE ON ECU REPLACED ECU
TESTED ALL OPERATION ALL OK

B							
CUST STATES THE LOW TIRE LIGHT IS ON AT THE DASH							
CAUSE: LOW AIR PRESSURE							
38 * ACCESSORIES & RELATED REPAIRS							
92 WT93 (N/C)							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

35887 LOW AIR PRESSURE CHECKED TIRES FOUND LOW ON PRESSURE ADDED
AIR RESET LIGHT ALL OPERATION OK

AT JIMMY VASSER OUR GOAL IS TO HAVE ALL OF
OUR CUSTOMERS COMPLETELY SATISFIED. PLEASE
CONTACT OUR CUSTOMER RELATIONS MANAGER IF
YOU HAVE ANY QUESTIONS OR CONCERNS.
THANK YOU FOR YOUR PATRONAGE FROM THE STAFF
AT JIMMY VASSER TOYOTA.

ORIGINAL ESTIMATE \$		FINAL REVISED ESTIMATE \$		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	0.00
REASON				PARTS AMOUNT	0.00
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	0.00
				TOTAL CHARGES	0.00
				ADJUSTMENTS	0.00
				SALES TAX	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				PLEASE PAY THIS AMOUNT	0.00
X					
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.					
X					



BAR # AC252575 EPA # CAL 000325459

CUSTOMER COPY



moving forward ▶

DESCRIPTION: **COROLLA
4-DOOR S SEDAN**

YEAR/MODEL: 2006/1812C

COLOR: INDIGO INK PEARL/FC12

VIN: **1NXBR30E36Z** (08P4/12)

PORT/PLANT: Fremont, CA/NUMMI

MECHANICAL & PERFORMANCE

- 1.8L 4CYL DOHC 16V VVT-i SFI Engine
- 4 Speed ECT Automatic Transmission
- Engine Immobilizer
- Power Assisted Rack & Pinion Steering
- MacPherson Strut Front Suspension
- Semi-Independent Rear Suspension
- Front and Rear Stabilizer Bars
- Power Front Disc and Rear Drum Brakes
- P195/65R15 All-Season Tires

SAFETY

- Dr & Fr Pass Dual Stage Airbags (SRS)
- Fr Seat Belt Pretensioners & Force Limiters
- Rear Center Shoulder Belt
- Child Protected Rear Door Locks
- Internal Trunk Safety Handle
- Side-Impact Door Beams

EXTERIOR

- Multi-Reflector Halogen Headlamps
- Daytime Running Lights w/Twilight Sensor
- Color-keyed Side Moulding & Rocker Panel
- Dual Color-Keyed Power Outside Mirrors

The New Vehicle Limited Warranty provides 36-month/36,000-mile comprehensive coverage, 5-year/60,000-mile powertrain coverage plus 5-year body panel corrosion perforation warranty. See Owner's Warranty Information booklet for details. An extended service contract may be available for this vehicle. Ask dealer for details.

Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service, Gasoline, license and title (tax, applicable federal, state and local taxes and dealer and distributor installation, options and accessories are not included in the manufacturer's suggested retail price.

STANDARD EQUIPMENT

- Color-Keyed Outside Door Handles
 - Front & Rear Underbody Spoiler
 - Fog Lamps
 - Full Wheel Covers
- COMFORT & CONVENIENCE**
- Air Conditioner with Clean Air Filter
 - AM/FM/CD with 6 Speakers
 - Leather Wrapped Tilt Steering Wheel
 - 60/40 Split Rear Seat
 - Intermittent Front Windshield Wipers
 - Heavy Duty Rear Defogger with Timer
 - Inner Chrome Door Handles
 - Sport Grade Speedometer
 - Tachometer w/Outside Temp Gauge
 - Dual LCD Tripmeter and Digital Clock
 - Front & Rear Cupholders
 - Remote Trunk Hood & Fuel Releases
 - Power Door Locks w/Auto Lock
 - ***Full Tank of Gas

**MANUFACTURER'S SUGGESTED RETAIL PRICE
OPTIONAL EQUIPMENT**

- FE 50 State Emissions
- BE Driver & Passenger Side & Curtain Airbags
- AB Anti-Lock Brake System with Tire Pressure Monitor
- VP Extra Value Package #1 Includes:
15" Alloy Wheels w/P195/65P15 Tires,
Rear Spoiler, Power Windows, Keyless
Entry and Cruise Control
- CT Carpet Floor Mats/Cargo Mat (5pc)
- WL Alloy Wheel Locks

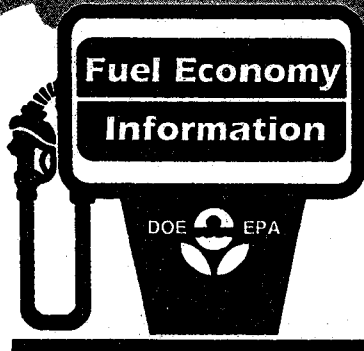
Compare this vehicle to others in the FREE FUEL ECONOMY GUIDE available at the dealer.

CITY MPG

30

HIGHWAY MPG

38



Actual Mileage will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority

2006 COROLLA
4-CYL., 1.8 LITER DISP.,
VVT-I, DOHC, SFI ENGINE.

For Comparison Shopping,
all vehicles classified as

COMPACT
have been issued

DELIVERY, PROCESSING AND HANDLING FEE
SUB-TOTAL BEFORE DISCOUNT

EXTRA VALUE PACKAGE

MERCED, CA

WV8-208
NVS-200
PM

Mr. Randy Reid
% NHTSA
1200 New Jersey Ave. SE
Washington, DC 20590

