

CL-10313196-7708

to who it may concern.

My name is [REDACTED] I had brought an 1997 Dodge Caravan on October 13, 2008 from William's Auto Repair and Sales 317 Harbor Street Rocky Mount NC 27801, his phone number is (252) 266-6242. The serial number of the van is 2B4EP253XVA [REDACTED]

The reason why I am writing you is because my girlfriend, her kids and I was driving down the street and we started smelling gas on the inside of the van but we didn't think nothing of it, so we still drove trying to get to the place where we was going. But we stop by the store to get some gas and when I put the gas in it, the quicker it was running out. So we went back to the gas station to put some more gas in the van, then we get to the stop light on the corner of Church Street and East Grand Avenue. Then the van just caught on fire up under the hood of the van. So I stop and put the car in park, then I got out the van, went over to the passenger side. Help my girlfriend and the kids get out the van. Or

Edison
1/22/2010
CW

soon as we got out the van and got away from the van, the fire got bigger. So that was when some people come over to see was we alright and they call the police. That was when the police and the firemen came to put the fire out. After they put the fire out, they waited awhile and then they checked out the van and that was when they told me that my fuel rail had burst. It caused the fire because the fuel rail had some loss and the fuel to leak. I also heard about the recall on the Dodge Caravans, that is why I am writing you all. The following Monday, I had went to my insurance company and told them about what had happen to the van and they told me that it wasn't anything for them to do because I didn't have full coverage and for me to go back to the dealer where I had brought the van from. So I went to the dealer and told him what happen. Then him and I went to the shop of where the van is at and that is Chevy Used Cars. Then he told me that the engine was burned completely up and it wasn't anything for him to do and that he can't do anything with a burned van. So I asked him could he give me another car to drive and he told me no because I still owe him payments for the van. Now I can't get back and forward to work.

and some days missing work because I don't have a car or no money for me to buy a car. I also went on the internet and did some researches and that is how I found out about the recalls on 1996 through 2000 model year on Dodge Caravan / Grand Caravan, Plymouth Voyager / Grand Voyagers and Chrysler Town. I also wanted to know if theres anything that you all can do to help me.

Thank you for your convenience

Signed: [REDACTED]

Elm City NC. [REDACTED]

House Phone [REDACTED]

Cell Phone [REDACTED]

B Location* Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B "Alternative Location Specification". Use only for Wildland fires. Census Tract 101

Street address Intersection In front of Rear of Adjacent to Directions

535 N CHURCH ST Rocky Mount NC 27801

Number/Milepost Prefix Street or Highway Street Type Suffix

Apt./Suite/Room City State Zip Code

Cross street or directions, as applicable

C Incident Type * 131 Passenger vehicle fire

E1 Date & Times Midnight is 0000

Check boxes if dates are the same as Alarm ALARM always required

Date Alarm * 03/19/2009 22:00:56

ARRIVAL required, unless canceled or did not arrive

Arrival * 03/19/2009 22:04:55

CONTROLLED Optional, Except for wildland fires

Controlled 03/19/2009 22:14:22

LAST UNIT CLEARED, required except for wildland fires

Last Unit Cleared 03/19/2009 22:28:54

E2 Shift & Alarms Local Option C 01 F2A

Shift or Alarms District Platoon

E3 Special Studies Local Option

Special Study ID# Special Study Value

D Aid Given or Received*

1 Mutual aid received Their FDID Their State

2 Automatic aid recv.

3 Mutual aid given

4 Automatic aid given

5 Other aid given

N None Their Incident Number

F Actions Taken *

81 Incident command Primary Action Taken (1)

11 Extinguishment by fire Additional Action Taken (2)

86 Investigate Additional Action Taken (3)

G1 Resources *

Check this box and skip this section if an Apparatus or Personnel form is used.

Apparatus Personnel

Suppression 0001 0004

EMS

Other

Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires. None

Property \$ 004,000

Contents \$ 000,000

PRE-INCIDENT VALUE: Optional

Property \$ 004,000

Contents \$ 001,000

Completed Modules

Fire-2

Structure-3

Civil Fire Cas.-4

Fire Serv. Cas.-5

EMS-6

HazMat-7

Wildland Fire-8

Apparatus-9

Personnel-10

Arson-11

H1 * Casualties None

Deaths Injuries

Fire Service

Civilian

H2 Detector Required for Confined Fires.

1 Detector alerted occupants

2 Detector did not alert them

U Unknown

H3 Hazardous Materials Release

N None

1 Natural Gas: slow leak, no evacuation or HazMat actions

2 Propane gas: <21 lb. tank (as in home BBQ grill)

3 Gasoline: vehicle fuel tank or portable container

4 Kerosene: fuel burning equipment or portable storage

5 Diesel fuel/fuel oil: vehicle fuel tank or portable

6 Household solvents: home/office spill, cleanup only

7 Motor oil: from engine or portable container

8 Paint: from paint cans totaling < 55 gallons

0 Other: Special HazMat actions required or spill > 55gal., Please complete the HazMat form

I Mixed Use Property

NN Not Mixed

10 Assembly use

20 Education use

33 Medical use

40 Residential use

51 Row of stores

53 Enclosed mall

58 Bus. & Residential

59 Office use

60 Industrial use

63 Military use

65 Farm use

00 Other mixed use

J Property Use* Structures

131 Church, place of worship

161 Restaurant or cafeteria

162 Bar/Tavern or nightclub

213 Elementary school or kindergarten

215 High school or junior high

241 College, adult education

311 Care facility for the aged

331 Hospital

341 Clinic, clinic type infirmary

342 Doctor/dentist office

361 Prison or jail, not juvenile

419 1-or 2-family dwelling

429 Multi-family dwelling

439 Rooming/boarding house

449 Commercial hotel or motel

459 Residential, board and care

464 Dormitory/barracks

519 Food and beverage sales

539 Household goods, sales, repairs

579 Motor vehicle/boat sales/repair

571 Gas or service station

599 Business office

615 Electric generating plant

629 Laboratory/science lab

700 Manufacturing plant

819 Livestock/poultry storage (barn)

882 Non-residential parking garage

891 Warehouse

936 Vacant lot

938 Graded/care for plot of land

946 Lake, river, stream

951 Railroad right of way

960 Other street

961 Highway/divided highway

962 Residential street/driveway

981 Construction site

984 Industrial plant yard

Lookup and enter a Property Use code only if you have NOT checked a Property Use box:

Property Use 963

Street or road in commercial

NFIRS-1 Revision 03/11/99

K1 Person/Entity Involved

Local Option: Business name (if applicable): _____ Area Code: _____ Phone Number: _____

Check This Box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name: _____ MI: _____ Last Name: _____ Suffix: _____

Number: _____ Prefix: _____ Street or Highway: _____ Street Type: _____ Suffix: _____

Post Office Box: _____ Apt./Suite/Room: _____ City: _____

State: _____ Zip Code: _____

More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

K2 Owner Same as person involved? Then check this box and skip the rest of this section.

Local Option: Business name (if Applicable): _____ Area Code: _____ Phone Number: _____

Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name: _____ MI: _____ Last Name: _____ Suffix: _____

Number: _____ Prefix: _____ Street or Highway: _____ Street Type: ST Suffix: _____

Post Office Box: _____ Apt./Suite/Room: _____ City: Elm City

State: NC Zip Code: _____

L Remarks

Local Option

On 03/19/2009 at 22:00:56 dispatched To 535 N CHURCH ST /Rocky Mount, NC 27801. The location is a Street or road in commercial area. The incident was determined to be a(n) Passenger vehicle fire.

22:04:55 arrived on scene. Found flames coming from the front of the engine compartment. We pulled an 1 3/4 attack line, forced entry to the engine compartment, and extinguished the fire. The fire was confined to the engine compartment. The cause of the fire was undetermined after investigation.

The following involvements were noted:

Name/Business Name	Involvement Type
_____	Driver/Owner

The following actions were performed on scene:

- Incident command
- Extinguishment by fire service personnel
- Investigate

Units responding were:

Unit E2 responded.

22:28:54 all units back in service.

L Authorization

1228	Winstead, David Lee	FC		03	19	2009
Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year

Check Box if same as Officer Member making report ID in charge.

1228	Winstead, David Lee	FC		03	19	2009
Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year

03306

NC

MM DD YYYY

3

19

2009

2

09-9002018

000

Complete Narrative

Narrative:

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