

# NHTSA ccmMercury Routing Slip



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Printed: 4/20/2010

<b>NHTSA #:</b> ES10-002764	Rec'd Date: 4/20/2010	Referred By: NPO-011
XREF #:	Doc Type: CNG	Doc Date: 4/13/2010
Delivery: REG	Address To: NIA110	<b>Due Date: 4/29/2010</b>
S10 #:	DOT/I #:	RMP #:
<b>Subject: LETTER FROM CONGRESSMAN KANJORSKI ON BEHALF OF CONSTITUENT [REDACTED] RE SAFETY DEFECT IN THE 1999 - 2004 JEEP GRANT CHEROKEE LEFT SIDE DRIVER SEAT BREAKING</b>		
Ack Date:	Ack By:	Signed For:
Sign Office: ADMINISTRATOR	Signature: STRICKLAND	Cleared For:
Cleared Date:	Cleared By:	<b>Closed Date:</b>
File Loc:	XREF File:	
Added By: BMILLINGS x65470	Modified By: BERNADETTE.MILLINGS	
Most Recent Comment:		

**Author:**

CL-10312958-8196

PAUL E KANJORSKI U.S HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515  
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	4/20/2010	4/29/2010	
NVS-010	INFORMATION	4/20/2010		4/20/2010
I	INFORMATION	4/20/2010		4/20/2010
NIA-110	INFORMATION	4/20/2010		4/20/2010
NOA-010	INFORMATION	4/20/2010		4/20/2010
NOA02	INFORMATION	4/20/2010		4/20/2010
NPO-011	INFORMATION	4/20/2010		4/20/2010

RECEIVED NHTSA  
2010 APR 22 A 11:40  
EXECUTIVE SECRETARIAT

APR 23 2010

MC  
042310  
TGW

PAUL E. KANJORSKI  
11TH DISTRICT, PENNSYLVANIA

COMMITTEE ON  
FINANCIAL SERVICES

CHAIRMAN:

SUBCOMMITTEE ON CAPITAL MARKETS, INSURANCE  
AND GOVERNMENT SPONSORED ENTERPRISES

COMMITTEE ON OVERSIGHT AND  
GOVERNMENT REFORM

WASHINGTON OFFICE:

2188 RAYBURN HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515-3811  
(202) 225-6511

Mr. William Otero  
Department of Congressional Affairs  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590-0001

Dear Mr. Otero:

Enclosed please find correspondence from one of my constituents, [REDACTED]  
Consistent with all applicable laws and regulations, please respond to his concerns to my  
Washington office by fax at (202) 225-0764.

Thank you in advance for your attention to this matter.

Sincerely,

  
Paul E. Kanjorski  
Member of Congress

PEK/mp



Congress of the United States

Washington, DC 20515-3811

April 13, 2010

DISTRICT OFFICES:

THE STEGMAIER BUILDING  
7 NORTH WILKES-BARRE BOULEVARD  
SUITE 400 M  
WILKES-BARRE, PA 18702-5283  
(570) 825-2200

546 SPRUCE STREET  
SCRANTON, PA 18503-1808  
(570) 496-1011

102 POCONO BOULEVARD  
MOUNT POCONO, PA 18344-1412  
(570) 895-4176

TOLL FREE HELP-LINE  
(800) 222-2346

Website: <http://kanjorski.house.gov>  
E-mail: [paul.kanjorski@mail.house.gov](mailto:paul.kanjorski@mail.house.gov)

RECEIVED - MEMSA  
2010 APR 19 A 11:43  
EXECUTIVE SECRETARIAT

Congressman Paul E. Kanjorski  
2188 Rayburn House Office Building  
Washington, DC 20515-3811

MAR 10 2010

**RE: JEEP GRAND CHEROKEE SAFETY DEFECT**

I'm writing this to seek your assistance in what I believe is a major Safety Defect in the 1999 thru 2004 Jeep Grand Cherokee left side driver seat breaking.

I have owned my 2004 Jeep Grand Cherokee since new, March of 2004, and have had a seat failure on it at about 37000 miles.

The problem is that the seat brakes and causes it to shift and become unstable.

I had this welded by a friend of mine and now once again, at 67,800 miles, it has broken in the same place.

In the past I have worked as a sales and sales manager for a Jeep dealer so I am familiar with this problem in past years in the mid 1990's and in fact had my 1995 Jeep Grand Cherokee seat fail in the same spot. I also have a brother that has a 2002 Jeep Grand Cherokee that the same thing has happened to it.

In calling Chrysler/Jeep (800-853-1403) on February 22, 2010 I opened a case file #19334440 with them. They had a representative call me by the name of Bryon who could not give me any logical explanation for this. He stated I had to take it to a Jeep dealer which I did on Friday February 29, 2010, Rentschler, Chrysler/Jeep in Slatington, PA.

Upon the service manager's inspection he focused on the weld and my impression was he did not care about the part breaking first. He took pictures of it for his records.

Upon my calling Jeep again I was told by Bryon that they would not do anything because they felt it broke due to the weld. Not being satisfied I asked to have a higher superior person contact me. I then received a call from a Mary Beth and we went around on this problem and she kept her focus on the weld.

I tried to explain to her that the weld did not cause the seat to break and that this has been an on going problem with this type of seat since 1995.

I stated to her does a person get a cast on their hand before they break it or do you get a cast after the break. Just as this seat broke and was welded after the break it was not welded before the break.

I also have filed a complaint with the National Transportation Safety Board, case file #10312958, and I am awaiting paper work from them so they can follow up on this.

ES 10-002764

Attached is a copy of 21 complaints of problems with this seat that have been filed with them relating to this seat breaking the same as mine.

To make this as short as possible Jeep has turned me down on replacing the seat because it was welded by a non Jeep dealer and they do not see the fact that seat was cracked before it was welded.

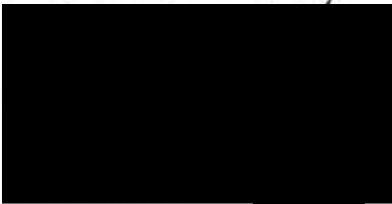
I am looking for you to pass this on to the appropriate safety investigation committee and to see if you can contact Jeep to assist me in have them replace this seat at no expense to me. They tell me the cost of the seat track which is broken is about \$495 and cost of labor.

I have checked with at least five (5) salvage yards in our area and they tell me they can not keep this seat in stock as they have a lot of people looking for this seat because of them breaking.

Since this has failed on not only mine but others one can tell this is a major problem that can cause an accident or if your involved in an accident that you may end up in the back seat of you vehicle.

I look forward to your response to this and any help you may be able to provide.

Respectfully

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Albrightsville, PA

A black rectangular redaction box covering the address area.



## OFFICE OF DEFECTS INVESTIGATION (ODI)

### Complaints - Search Results

21 Record(s) Displayed.

Report Date : **February 24, 2010 at 08:06 AM**  
Search Type : **VEHICLE**  
Year : **2004**  
Make : **JEEP**  
Model : **GRAND CHEROKEE**

**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0

**ODI ID Number :** 10312958                      **Number of Deaths:** 0

**Date of Failure:** June 20, 2007

**VIN :** 1J4GW48S74C...

**Component:** SEATS

**Summary:**

TL-THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE PLATFORM FRAME OF THE DRIVER'S SEAT HAD BROKEN THREE TIMES. WHEN DRIVING DOWN THE ROAD, THE SEAT WOULD WOBBLE WHICH ALERTED HIM TO THE PROBLEM. THE FIRST TWO TIMES, HE WELDED THE SEAT BACK INTO PLACE AND THE THIRD TIME, HE MADE AN APPOINTMENT WITH THE DEALERSHIP FOR 02/26/2010. HE CALLED THE MANUFACTURER AND FILED A COMPLAINT WITH A REPRESENTATIVE AND WAS INSTRUCTED TO TAKE THE VEHICLE TO THE DEALERSHIP. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT. THE CURRENT MILEAGE WAS APPROXIMATELY 67,750. THE FAILURE MILEAGE WAS APPROXIMATELY 39,000-BK

**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0

**ODI ID Number :** 10305009                      **Number of Deaths:** 0

**Date of Failure:** January 29, 2010

**VIN :** 1J4GW48S34C...

**Component:** SEATS

**Summary:**

2004 JEEP GRAND CHEROKEE. 76,000 MILES. PURCHASED NEW, I AM THE ONLY OWNER. WHILE TURNING INTO WORK, THE DRIVER SEAT BRACKET (THE BRACKET THAT CONNECTS THE SEAT TO THE FLOOR) BROKE IN THE FRONT LEFT (IF LOOKING FORWARD). NOW THE SEAT SWAYS AND ALL OF THE WEIGHT IS STRESSED ON JUST ONE CORNER OF THE BRACKET. ACCORDING TO ONLINE REPORTS, THIS COSTS UP TO \$1000 TO GET FIXED AT A DEALER. OTHER REPORTS OF THE BRACKET BREAKING WHILE PEOPLE ACCELERATING AND FALLING INTO THE BACK SEAT.

**Make :** JEEP                    **Model :** GRAND CHEROKEE                    **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                    **Fire :** No                    **Number of Injuries:** 0  
**ODI ID Number :** 10299756                    **Number of Deaths:** 0  
**Date of Failure:** January 7, 2010  
**VIN :** 1J4GW58N34C...  
**Component:** SEATS

**Summary:**

I HAVE A 2004 JEEP GRAND CHEROKEE THAT HAS THE HEATED SEAT ISSUE, RECALL J14 AND CALLED THE DEALERSHIP 3 WEEKS AGO WITHOUT A RESPONSE. THEY SET UP AN APPOINTMENT FOR ME TO GO IN JAN. 7TH TO GET IT FIXED AND WHEN I WENT IN THEY NEVER EVEN HAD THE PARTS TO FIX IT. SO THEY GOT MY INFORMATION AND SAID THEY WOULD CALL ME WITH AN ETA AND IT HAS BEEN OVER A WEEK NOW WITHOUT ANY CONTACT FROM THEM. WHEN I CALLED TODAY I GAVE THEM MY INFORMATION AGAIN AND THEY TOLD ME ONLY 300 PARTS WERE BEING SHIPPED TO THE WHOLE STATE ON MONDAY AND THAT I MAY OR MAY NOT GET IT DONE EVEN AFTER THAT. TO ME, HAVING HEATED SEATS THAT MAY EXPLODE AND CAUSE FIRES IS A PRETTY BIG SAFETY ISSUE THAT SHOULD NOT TAKE OVER A MONTH (WHEN ALL SAID AND DONE) TO FIX ESPECIALLY LIVING IN A COLD STATE LIKE COLORADO WHERE THESE SEATS ARE NEEDED. BY SCHEDULING AN APPOINTMENT TO FIX IT, THEN NOT HAVING THE PARTS TO DO IT, THEN NEVER CALLING ME BACK TO SET UP A NEW TIME THAT IS COMPLETELY UNACCEPTABLE AND WELL OUTSIDE OF A REASONABLE TIME FOR SOMETHING AS SERIOUS AS THIS. \*TR

**Make :** JEEP                    **Model :** GRAND CHEROKEE                    **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                    **Fire :** No                    **Number of Injuries:** 0  
**ODI ID Number :** 10298141                    **Number of Deaths:** 0  
**Date of Failure:** January 4, 2010  
**VIN :** 1J4GX48N54C...  
**Component:** SEATS

**Summary:**

RE: 2004 JEEP CHEROKEE DRIVER SIDE SEAT FRAME BROKE AGAIN AFTER DEALER SO CALLED REPAIR.  
\*TR

**Make :** JEEP                    **Model :** GRAND CHEROKEE                    **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                    **Fire :** No                    **Number of Injuries:** 0  
**ODI ID Number :** 10297990                    **Number of Deaths:** 0  
**Date of Failure:** May 1, 2009  
**VIN :** Not Available  
**Component:** SEATS

**Summary:**

DRIVER'S SIDE SEAT BRACKET HAS BROKEN. I HAVE WELDED ONCE AND IT HAS BROKEN AGAIN. I AM NOT A LARGE MAN (ABOUT 185LBS) AND FEEL THIS SHOULD NOT HAVE HAPPENED UNDER NORMAL USE. MANY JEEP OWNERS HAVE COMPLAINTS ON THIS. \*TR

**Make :** JEEP                      **Model :** GRAND CHEROKEE

**Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** Yes                      **Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10295034

**Number of Deaths:** 0

**Date of Failure:** November 26, 2009

**VIN :** 1J4GW48S64C...

**Component:** SEATS

**Summary:**

DRIVER'S SIDE SEAT TRACK SUFFERED MATERIAL FATIGUE FRACTURE. SEAT FRAME IS A STAMPED METAL FRAME. THE CRACK HAPPENED ON THE FRONT LEFT LEG THAT ATTACHES THE SEAT TO THE FLOORBOARD. THE SEAT TRACK IS STAMPED BY A CHRYSLER DIRECTED SUPPLIER AND SHIPPED TO JCI FOR ASSEMBLY. SUGGEST CHRYSLER TO INVESTIGATE SEAT MOVEMENT (CAUSING FATIGUE IN THE BEND), MATERIAL THICKNESS AND THE POSSIBILITY OF ADDING A GUSSET (OR BRACE) ACROSS THE BOTTOM OF THIS BEND IN THE TRACK. THIS HAPPENED ON MY PERSONAL VEHICLE. I NOTICED SOME MOVEMENT IN THE SEAT BUT I THOUGHT IT WAS COMING FROM THE RECLINE FUNCTION. I WAS BACKING DOWN A HILL WHEN IT SNAPPED CAUSING ME (THE DRIVER) TO SUDDENLY TILT BACKWARD. I WAS STARTLED AND THE TRUCK BUMPED INTO THE MAILBOX AT THE END OF THE DRIVEWAY CAUSING A DAMAGED BUMPER. \*TR

**Make :** JEEP                      **Model :** GRAND CHEROKEE

**Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** No                      **Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10292895

**Number of Deaths:** 0

**Date of Failure:** November 1, 2009

**VIN :** 1J4GW48S24C...

**Component:** SEATS

**Summary:**

I HAVE A 2004 JEEP GRAND CHEROKEE AND MY DRIVERS SEAT STARTED LEANING ABOUT A YEAR AGO THEN THIS YEAR IS STARTED SQUEAKING WHEN I SAT IN IT, BUT NEVER THOUGHT ANYTHING OF IT SINCE I HAVE 120,000 MILES. THEN ALL OF A SUDDEN AS I AM DRIVING AT 65 MPH THE SEAT MAKES A LOUD POP NOISE AND I ALMOST WOUND UP IN THE BACK SEAT. I STOPPED THE CAR AND LOOKED UNDER THE SEAT TO FIND THE FRAME CRACKED. I GOT HOME TOOK THE SEAT APART AND FOUND IT HAD CRACKED ON ALL THE WELD JOINTS AND WHERE THE BOLTS WHERE THAT HELP IT TO THE METAL FRAME. I SEARCHED ONLINE ONLY TO FIND OUT THAT THIS IS A VERY COMMON PROBLEM AND 100'S OF PEOPLE ARE HAVING THE SAME ISSUE. THIS IS VERY DANGEROUS AND COULD CAUSE A TRAGIC ACCIDENT. I HAD THE SEAT WELDED BY A FRIEND SINCE YOU CANNOT BUY THE PARTS TO REPAIR. AFTER 3 WEEKS NOW MY STEEL FRAME ON THE SEAT HAS CRACKED. THESE SEATS ARE DEATH TRAMPS AND CHRYSLER SHOULD HAVE TO FIX THEM. VERY DANGEROUS, DO PEOPLE HAVE TO DIE IN ORDER FOR THIS TO BE RECTIFIED? \*TR

**Make :** JEEP                      **Model :** GRAND CHEROKEE

**Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** No                      **Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10280769

**Number of Deaths:** 0

**Date of Failure:** May 1, 2005

**VIN :** Not Available

**Component:** SEATS

**Summary:**

THE HEADRESTS IN MY 2004 JEEP GRAND CHEROKEE OVERLAND DO NOT PROVIDE PROTECTION FROM WHIPLASH. AS I SIT IN THE SEAT, THE HEADREST IS AT LEAST 8-12 INCHES FROM MY HEAD. IF I WERE HIT FROM BEHIND, MY NECK WOULD BREAK BEFORE MY HEAD WOULD COME INTO CONTACT WITH THE HEAD REST. THIS IS CONTRARY TO THE 2005 AND NEWER JEEPS IN WHICH THE HEADREST IS DIRECTLY BEHIND THE HEAD (ABOUT AND INCH OR TWO). THE HEADRESTS SHOULD BE MODIFIED TO PROVIDE PROTECTION FROM WHIPLASH. \*TR

**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10276759                      **Number of Deaths:** 0  
**Date of Failure:** July 8, 2009  
**VIN :** 1J4GW48N14C...  
**Component:** SEATS  
**Summary:**

MY FRONT DRIVER SIDE SEAT OF MY 2004 JEEP GRAND CHEROKEE HAS BROKEN TWICE SINCE I HAVE OWNED IT. THE METAL LITERALLY SNAPPING. I HAVE BEEN READING SITES ON THE INTERNET AND THIS APPEARS TO BE AN EXTREMELY COMMON OCCURRENCE. IT MAKES ME WONDER IF IT JUST BREAKS DUE TO EVERY DAY DRIVING WHAT WOULD HAPPEN IN A CRASH?

**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10273774                      **Number of Deaths:** 0  
**Date of Failure:** November 1, 2005  
**VIN :** 1J4GW48S84C...  
**Component:** SEATS  
**Summary:**

2004 JEEP GRAND CHEROKEE, THE DRIVER'S SEAT PIVOT POST ON 3 OCCASIONS HAVE BROKEN. 2 OF THE OCCURRENCES HAPPENED WHILE BRAKING AND 1 WHILE LEANING BACK TO REMOVED ITEMS FROM MY REAR PACKETS. THE 1ST TWO WERE REPAIRED VIA SPOT WELDS AFTER THE THIRD I HAD TO REPLACE LOWER SECTION OF THE SEAT. \*TR

**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10272643                      **Number of Deaths:** 0  
**Date of Failure:** May 29, 2009  
**VIN :** 1J4GW48N24C...  
**Component:** SEATS  
**Summary:**

2004 JEEP GRAND CHEROKEE LAREDO -- FRONT SEAT BRACKET/RAIL BROKEN/SNAPPED OFF--THIS CREATED A SAFETY SITUATION WITH SEAT NOT SECURE--RAISES QUESTIONS AS TO WHAT WOULD HAVE

HAPPENED IF IN ACCIDENT AND SEAT BROKE LOOSE. \*TR

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**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10268353                      **Number of Deaths:** 0  
**Date of Failure:** November 1, 2008  
**VIN :** Not Available  
**Component:** SEATS

**Summary:**  
METAL SEAT BRACKET THAT HOLDS DRIVER'S SEAT TO FLOOR ON MY 2002 AND MY 2004 JEEP GRAND CHEROKEES BROKE. SEATS ARE NOW DETACHED FROM THE FLOOR AND ROCK BACK AND FORTH. \*TR

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**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10266568                      **Number of Deaths:** 0  
**Date of Failure:** June 1, 2008  
**VIN :** 1J4GW48N84C...  
**Component:** SEATS

**Summary:**  
DRIVER'S SIDE SEAT BRACKET BROKEN ON MY 2004 JEEP GRAND CHEROKEE. AFTER RESEARCHING ON THE INTERNET, IT SEEMS THAT IT IS A COMMON PROBLEM WITH GRAND CHEROKEES. THERE IS A STEEL TUBE THAT GOES FROM SIDE TO SIDE THAT IS ENTIRELY TOO THIN AND IT SHEARS OFF AT THE BRACKET. IT WAS NOT INVOLVED IN ANY ACCIDENT, IT JUST BREAKS FROM NORMAL USE, WHICH FOR A SEAT BRACKET, SHOULD NOT HAPPEN. I FIXED IT ONCE LAST SUMMER AND NOW ANOTHER PART IS BROKEN. THE SEAT IS NOW BASICALLY A ROCKING CHAIR AND IF I WERE TO GET IN A CRASH, THERE IS NO DOUBT IN MY MIND THAT THE BRACKET WOULD FAIL FURTHER AND POSSIBLY CAUSE SERIOUS INJURY. \*TR

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**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10266107                      **Number of Deaths:** 0  
**Date of Failure:** November 15, 2008  
**VIN :** Not Available  
**Component:** SEATS

**Summary:**  
DRIVERS SEAT BRAKES AT BOTTOM AND THEN SEAT FRAME BRAKES. IT IS NOW LIKE YOU ARE DRIVING IN A ROCKING CHAIR. JEEP KNOWS ABOUT THIS PROBLEM, SOME SEATS HAVE BROKEN AWAY. THIS IS A VERY UNSAFE CONDITION. \*TR

**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10260791                      **Number of Deaths:** 0  
**Date of Failure:** November 27, 2008  
**VIN :** Not Available  
**Component:** SEATS  
**Summary:**  
SEAT TRACK FOR 2004 JEEP GRAND CHEROKEE CRACKED, CAUSING SEAT TO MOVE IN A RECLINING FASHION WITHOUT THE SEAT ACTUALLY RECLINING. \*TR

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**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10260548                      **Number of Deaths:** 0  
**Date of Failure:** March 2, 2009  
**VIN :** 1J4GW48S74C...  
**Component:** SEATS  
**Summary:**  
TL\*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE CONTACT SLIGHTLY RECLINED THE FRONT DRIVER'S SEAT AND THE SEAT FRAME FRACTURED. THE SEAT COULD HAVE COMPLETELY FAILED WHILE DRIVING, THUS INCREASING THE RISK OF A CRASH. THE DEALER STATED THAT HE WOULD BE RESPONSIBLE FOR REPLACING THE SEAT FRAME. THE REPAIR WOULD COST \$600. THE CONTACT IS IN THE PROCESS OF HAVING THE VEHICLE REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 109,000.

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**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004  
**Manufacturer :** CHRYSLER GROUP LLC  
**Crash :** No                      **Fire :** No                      **Number of Injuries:** 0  
**ODI ID Number :** 10256992                      **Number of Deaths:** 0  
**Date of Failure:** January 30, 2009  
**VIN :** 1J4GW58N94C...  
**Component:** SEATS  
**Summary:**  
TL\*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. WHILE THE VEHICLE WAS IDLING AT A TRAFFIC LIGHT, THE CONTACT SMELLED SOMETHING BURNING AND ROLLED DOWN THE WINDOW. HE NOTICED THAT THE ODOR WAS NOT COMING FROM OUTSIDE OF HIS VEHICLE, SO HE CONTINUED TO DRIVE. APPROXIMATELY 30 SECONDS LATER, HE FELT A BURNING SENSATION ON HIS LOWER BACK. HE PULLED INTO A PARKING LOT AND OBSERVED A HOLE IN THE DRIVER'S SEAT SURROUNDED BY AN ORANGE RING. THERE WAS A CHARRED MARK ON HIS LEATHER BELT AND THE SEAT WAS SMOKING. THE DEALER AND THE MANUFACTURER WERE NOT NOTIFIED. THE CAUSE OF THE FAILURE WAS NOT DETERMINED. THE CURRENT AND FAILURE MILEAGES WERE 66,800. UPDATED 04-17-09 UPDATED 04/20/09.\*JB

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**Make :** JEEP                      **Model :** GRAND CHEROKEE                      **Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** No                      **Fire :** Yes

**Number of Injuries:** 0

**ODI ID Number :** 10252632

**Number of Deaths:** 0

**Date of Failure:** December 21, 2008

**VIN :** 1J4GW48S24C...

**Component:** SEATS

**Summary:**

TL\*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. WHILE DRIVING 25 MPH, THE DRIVER'S SIDE SEAT HEATER MALFUNCTIONED AND BURNED THROUGH THE SEAT. THE CONTACT SMELLED A BURNING ODOR AND IMMEDIATELY PULLED THE VEHICLE OVER TO THE SIDE OF THE ROAD. HE EXITED THE VEHICLE AND NOTICED A BURN HOLE APPROXIMATELY THE SIZE OF A QUARTER. NHTSA CAMPAIGN ID NUMBER 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER) WAS SPECIFICALLY FOR THE PASSENGER SIDE SEAT HEATER, AND WOULD NOT INCLUDE THE DRIVER'S SIDE SEAT HEATER. THE DEALER AND MANUFACTURER WERE NOT NOTIFIED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 92,000.

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**Make :** JEEP

**Model :** GRAND CHEROKEE

**Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** No                      **Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10215984

**Number of Deaths:** 0

**Date of Failure:** January 10, 2008

**VIN :** 1J4GW58N44C...

**Component:** SEATS

**Summary:**

SEAT TRAC AND FRAME FAILED ON 2004 JEEP GRAND CHEROKEE. \*TR

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**Make :** JEEP

**Model :** GRAND CHEROKEE

**Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** Yes                      **Fire :** No

**Number of Injuries:** 2

**ODI ID Number :** 10102314

**Number of Deaths:** 0

**Date of Failure:** December 5, 2004

**VIN :** Not Available

**Component:** SEATS

**Summary:**

MY HUSBAND AND I WERE IN A 2003 JEEP GRAND CHEROKEE, STOPPED AT A STOP LIGHT AND REAR ENDED BY A TOYOTA CELICA TRAVELING ABOUT 40 MPH ACCORDING TO THE POLICE STATEMENT. OUR JEEP THEN HIT THE CAR IN FRONT OF US (IT WAS A FOUR CAR CHAIN REACTION COLLISION). THE DRIVERS AND FRONT PASSENGER SEATS RECLINED ON IMPACT. HAD OUR GRANDSON BEEN IN HIS CHILD SAFETY SEAT, HIS LEGS WOULD HAVE BEEN CRUSHED, IF NOT WORSE. FURTHER, THE SHOULDER RESTRAINT DID NOT HOLD ON THE PASSENGER SIDE, RESULTING IN MY HEAD SMASHING INTO THE DASHBOARD. THE AIR BAGS DID NOT DEPLOY.\*AK

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**Make :** JEEP

**Model :** GRAND CHEROKEE

**Year :** 2004

**Manufacturer :** CHRYSLER GROUP LLC

**Crash :** No

**Fire :** No

**Number of Injuries:** 1

**ODI ID Number :** 10098628

**Number of Deaths:** 0

**Date of Failure:** February 20, 2004

**VIN :** 1J4GW58J84C...

**Component:** SEATS

**Summary:**

ON OR ABOUT FEBRUARY 20, 2004, MATTHEW BELLER SUFFERED SEVERE BURNS FROM A SEAT HEATER IN THE DRIVER'S SEAT OF A 2004 JEEP GRAND CHEROKEE LIMITED. HE IS A PARAPLEGIC AND DID NOT FEEL THE BURN OCCURING. THE SEAT HEATER DID NOT TURN OFF AFTER REACHING NORMAL TEMPERATURES. A PRODUCT LIABILITY ACTION IS BEING BOUGHT IN THE UNITED STATES DISTRICT COURT OF OREGON.

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U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515-3811

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OFFICIAL BUSINESS

JQ

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