



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

APR 26 2010
22-FEB-2010

Repository ☐

Reference No.
10312689

OWNER INFORMATION (Type or Print)

Name

Address

City PRESCOTT

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

TOYOTA

Model

CAMRY

Model Year

1983

Date Purchased

1993

Dealer's Name and Telephone Number

Maplewood Toyota 612-482-1322

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

Maplewood

State

WI

Zip Code

535109

Transmission Type

☐

Antilock Brakes

Powertrain

Multiple Failure:

Crash Control

Incident Date(s) Oct 4, 2004
09-OCT-2004

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage
199833

Failure Speed
55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1983 TOYOTA CAMRY. THE CONTACT STATED AS SHE WAS DRIVING 55MPH WITH THE VEHICLE SPEED CONTROL ACTIVATED, THE VEHICLE ACCELERATED AND WAS MOVING SIDE TO SIDE. SHE LOST CONTROL OF THE STEERING WHEEL AND THE VEHICLE WENT INTO A DITCH CAUSING IT TO ROLL OVER AND CRASH INTO THE WALL. THE VEHICLE WAS TOTALLED. THE CONTACT WAS THE ONLY PERSON INJURED. SHE HAD TO BE CUT OUT OF THE VEHICLE AND A HELICOPTER TOOK HER TO THE HOSPITAL. THERE IS A POLICE REPORT IF NEEDED. THE VEHICLE WAS TOWED AWAY FROM THE SCENE. NO MAINTENANCE WAS PERFORMED ON THE VEHICLE PRIOR TO THE FAILURE. THE CONTACT DID NOT CALL THE MANUFACTURER UNTIL RECENTLY. THE VIN NUMBER IS UNKNOWN. THE THE FAILURE MILEAGE WAS 199,833.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Was driving between River Falls, WI & Presque Isle, WI had cruise set at 55 (speed limit) straight road, all of a sudden car speeded up, my foot from side to side (no car coming) couldn't get brakes to work & have no control as to where the car went, rolled several times - went into a ditch which stopped the car - I was pinned in, had seat belt on had to be cut from the car - was taken to River Falls Hospital by ambulance from there helicoptered to Regent's Hospital, St Paul, MN. Had bad cut on the head and some bruising. They thought the head cut was worse than it was. Was released a few days later. At that time was having hand/leg joints problems & police didn't think it necessary to investigate.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Enclosed are all the papers,
reports and pictures about my
(1993) Toyota Cor accident of 10/9/64.
I'm sorry it has taken so
long to get this to you, but it
took some time to get it all
together, plus was in the
hospital.

I hope you can do
something with this company,
I had planned this would be
my last car - I feel they should
do something for reimbursement
other than compensate for all
the rest of the problems.

Sincerely,



Prescott, WI

Wisconsin Motor Vehicle Accident Report

INSTRUCTIONS

Please use a Black Ink Pen or #2 Pencil.

Mark Areas as shown:

Correct Mark
Incorrect Marks

Reportable Accident

County

MUN/TWP

Accident Date

MONTH DAY YEAR

Time of Accident (Military Time)

HOUR MIN.

Total Number

UNIT INJURED KILLED

Hit & Run

Government Property
Fire (Narrative)
Photos Taken (Narrative)
Trailer or Towed (Narrative)
Truck or Bus (Last Page)
Load Spillage
Construction Zone
Names Exchanged

Unit #

Sheet No. Of

1 1

ACCIDENT LOCATION

Public Highway, Intersection/Related
Public Highway, Non-Intersection
Parking Lot
Private Property or Road

LATITUDE (GPS) Degrees: 12 Minutes: Seconds: LONGITUDE (GPS) Degrees: 13 Minutes: Seconds:

ON Hwy No. and / Street Name Estimated FT. MI. FROM/AT Hwy No. and / Street Name

House # Fire # Other Utility # Railroad # Agency Space Special Study

Unit Number Unit Type Total Number of Occupants Direction of Travel (Before the Accident) Unit Number Unit Type Total Number of Occupants Direction of Travel (Before the Accident)

Speed Limit OPERATOR NAME ADDRESS Street & Number City & State ZIP Phone Number Driver's License Number State Exp. Year

Date of Birth Sex Operating Class Endorse On Duty Accident

Severity SEAT SAFETY AIRBAG EJECTED SEVERITY SEAT SAFETY AIRBAG EJECTED

TRAPPED/ EXTRICATED Not Applicable Trapped/Extricated Unknown Medical Transport

Vehicle Owner Last Name First Street Address

City & State ZIP Phone Number City & State ZIP Phone Number

Year of Vehicle Make Model Body Style Color Year of Vehicle Make Model Body Style Color

Vehicle ID Number License Plate Number State Exp. Year License Plate Number State Exp. Year

Policy Holder's Name Citation Policy Holder's Name

Liability Insurance Company Stat. # Liability Insurance Company Stat. #

Occupant Unit Number NAME Last First M.I. Date of Birth Sex

ADDRESS Street & Number City & State ZIP

Address Same as Operator EJECTED TRAPPED/ EXTRICATED Medical Transport Agency Space

EMS Number

MV4000 899

Police No. 0413009
Please Do Not Write In This Microfilm Space
Accident No.
Date 10-09-04
Location STH 29 2 M W OF CTH 00

Occupant Unit Number ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩	NAME Last First M.I.			Date of Birth	Sex (M) (F)	Severity (K) (N) (A) (B) (C)	SEAT Position (K) (N)	SAFETY Equipment	AIRBAG (1) Deployed (2) Non Deployed (3) Not Applicable (4) Unknown
	ADDRESS Street & Number			City & State		ZIP			
Address Same as Operator Yes ☐ No ☐	EJECTED (1) Not Applicable (2) Not Ejected (3) Totally Ejected (4) Partially Ejected (5) Unknown		TRAPPED/EXTRICATED (1) Not Applicable (2) Not Trapped (3) Trapped/Extricated (4) Trapped/Not Extricated (5) Unknown		Medical Transport (Y) (N)	Agency Space			

Occupant Unit Number ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩	NAME Last First M.I.			Date of Birth	Sex (M) (F)	Severity (K) (N) (A) (B) (C)	SEAT Position (K) (N)	SAFETY Equipment	AIRBAG (1) Deployed (2) Non Deployed (3) Not Applicable (4) Unknown
	ADDRESS Street & Number			City & State		ZIP			
Address Same as Operator Yes ☐ No ☐	EJECTED (1) Not Applicable (2) Not Ejected (3) Totally Ejected (4) Partially Ejected (5) Unknown		TRAPPED/EXTRICATED (1) Not Applicable (2) Not Trapped (3) Trapped/Extricated (4) Trapped/Not Extricated (5) Unknown		Medical Transport (Y) (N)	Agency Space			

Type of Accident

First Harmful Event (Unit #) **Most Harmful Event** (Unit #)

Unit Number	Unit Number
① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩	① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩

(select one per vehicle)

Collision With Object Not Fixed

- | | |
|---|---|
| ① Motor Vehicle in Transport | ① |
| ② Parked Motor Vehicle | ② |
| ③ Deer | ③ |
| ④ Pedalcycle | ④ |
| ⑤ Pedestrian | ⑤ |
| ⑥ Railway Train | ⑥ |
| ⑦ Other Animal | ⑦ |
| ⑧ Motor Vehicle in Transport In Other Roadway | ⑧ |
| ⑨ Other Object (Not Fixed) | ⑨ |

Collision With Fixed Object

- | | |
|----------------------|---|
| ⑩ Traffic Sign Post | ⑩ |
| ⑪ Traffic Signal | ⑪ |
| ⑫ Utility Pole | ⑫ |
| ⑬ Lum. Light Support | ⑬ |
| ⑭ Other Post | ⑭ |
| ⑮ Tree | ⑮ |
| ⑯ Mailbox | ⑯ |
| ⑰ Guardrail Face | ⑰ |
| ⑱ Guardrail End | ⑱ |
| ⑲ Median Barrier | ⑲ |
| ⑳ Bridge Parapet End | ⑳ |
| ㉑ Bridge/Pier/Abut. | ㉑ |
| ㉒ Impact Attenuator | ㉒ |
| ㉓ Overhead Sign Post | ㉓ |
| ㉔ Bridge Rail | ㉔ |
| ㉕ Culvert | ㉕ |
| ㉖ Ditch | ㉖ |
| ㉗ Curb | ㉗ |
| ㉘ Embankment | ㉘ |
| ㉙ Fence | ㉙ |
| ㉚ Other Fixed Object | ㉚ |
| ㉛ Unknown | ㉛ |

Non-Collision

- | | |
|-----------------------|---|
| ㉜ Overturn | ㉜ |
| ㉝ Fire/Explosion | ㉝ |
| ㉞ Immersion | ㉞ |
| ㉟ Jackknife | ㉟ |
| ㊱ Other Non-Collision | ㊱ |

Driver Condition

Unit Number	Unit Number
① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩	① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩

Driver Factors (Or Pedestrians)

- | | |
|---------------------|---|
| ① Appeared Normal | ① |
| ② Reduced Alertness | ② |
| ③ Ability Impaired | ③ |
| ④ Not Observed | ④ |

Presence

- | | |
|-------------------------------------|---|
| ⑤ Neither Alcohol nor Drugs Present | ⑤ |
| ⑥ Yes—Alcohol Present | ⑥ |
| ⑦ Yes—Drugs Present | ⑦ |
| ⑧ Yes—Alcohol & Drugs Present | ⑧ |
| ⑨ Unknown | ⑨ |

Alcohol

AC Value	AC Value
⑩ Test Not Given	⑩
⑪ Test Refused	⑪
⑫ Test Given, Alcohol Unknown	⑫
⑬ Test Given, No Alcohol Reported	⑬

Drugs

- | | |
|----------------------------------|---|
| ⑭ Test Not Given | ⑭ |
| ⑮ Test Refused | ⑮ |
| ⑯ Test Given, Drugs Unknown | ⑯ |
| ⑰ Test Given, No Drugs Reported | ⑰ |
| ⑱ Drugs Reported (Specify Below) | ⑱ |
| ⑲ Marijuana | ⑲ |
| ⑳ Cocaine | ⑳ |
| ㉑ Opiates | ㉑ |
| ㉒ Amphetamines | ㉒ |
| ㉓ PCP | ㉓ |
| ㉔ Other Drug Medication | ㉔ |
| ㉕ Type Unknown | ㉕ |

Unit

Pedestrian

- | Location | Action |
|------------------|----------------------------|
| ① In Crosswalk | Walking not Facing Traffic |
| ② In Roadway | Disregarded Signal |
| ③ Not in Roadway | Darting into Road |
| ④ On Sidewalk | Dark Clothing |
| | Walking Facing Traffic |

Manner of Collision

- ① No Collision with Motor Vehicle in Transport
- ② Rear-end
- ③ Head On
- ④ Rear to Rear
- ⑤ Angle
- ⑥ Sideswipe, Same Direction
- ⑦ Sideswipe, Opposite Direction
- ⑧ Unknown

Unit

Darken Numbered Area(s) of Vehicle Damage

- ① None
- ⑩ Undercarriage
- ⑫ Total (Damage to All Areas)
- ⑬ Other
- ⑭ Unknown

Extent of Damage

- | | |
|--------------|---------------|
| ① None | ⑤ Severe |
| ② Very Minor | ⑥ Very Severe |
| ③ Minor | ⑦ Unknown |
| ④ Moderate | |

Vehicle Towed Due to Damage ☐ (N) ☒ (Y) **Vehicle Removed By: AUTOWORKS**

Unit

Darken Numbered Area(s) of Vehicle Damage

- ① None
- ⑩ Undercarriage
- ⑫ Total (Damage to All Areas)
- ⑬ Other
- ⑭ Unknown

Extent of Damage

- | | |
|--------------|---------------|
| ① None | ⑤ Severe |
| ② Very Minor | ⑥ Very Severe |
| ③ Minor | ⑦ Unknown |
| ④ Moderate | |

Vehicle Towed Due to Damage ☐ (Y) ☒ (N) **Vehicle Removed By: 97**

Fixed Object Struck				PROPERTY Last First M.I.	
Unit #	Unit #	Unit #	Unit #	OWNER 84	
				ADDRESS Street & Number	
				City & State	ZIP
				Phone Number ()	87

Govt. Damage Tag # 83

Draw Diagram of Accident &
Indicate North with an
arrow in the circle.



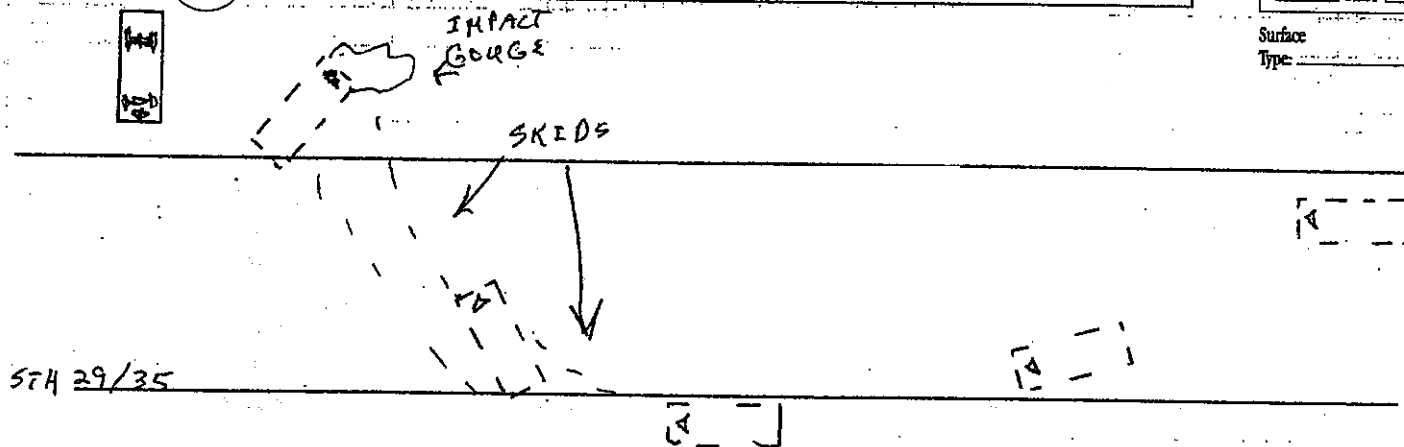
Pictorial Representation of Narrative

Supplemental Reports 101 ☒ (R) Witness Statements 102 ☒ (R) Measurements Taken 103 ☒ (Y) ☒

Skidmarks to Impact
Unit 1 100 Unit 2

FEET

Surface
Type:



N OPERATOR STATED SHE HAD CAR ON CRUISE
A AND IT SUDDENLY SPED UP AND PULLED
R LEFT. SHE LOST CONTROL. VEHICLE
R SKIDDED ACROSS FROM LEFT SHOULDER
A TO RIGHT DITCH WHERE IT ROLLED
T OVER. SHE ALSO STATED, "THE SUN WAS
I IN MY EYES."
V
E

Photos By: BFPD - 076274C
105. KULENKAMP

What Drivers Were Doing

Unit Number	Unit Number
1 2 3 4 5	1 2 3 4 5
6 7 8 9 10	6 7 8 9 10
119	
1. Going Straight	1
2. Making Left Turn	2
3. Making Right Turn	3
4. Slowing or Stopping	4
5. Stopped in Traffic	5
6. Legally Parked	6
7. Violating No Passing Zone	7
8. Illegally Parked	8
9. Parking Maneuver	9
10. Backing Maneuver	10
11. Changing Lanes	11
12. Overtaking on Left	12
13. Overtaking on Right	13
14. Making U Turn	14
15. Turning on Red	15
16. Merging	16
17. Negotiating Curve	17
18. Other	18

WITNESS 107	First
NAME 107	
ADDRESS 108	Date of Birth 109
City & State 110	Phone Number 111
PRESCOTT WI	

ACCESS CONTROL 112
☒ No Control (Unlimited Access)
☐ Full Control (Only Ramp Entry/Exit)
☐ Partial Control

ROAD TERRAIN 113
Part A
☒ Straight
☐ Curve
Part B
☒ Level/Flat
☐ Hill

LIGHT CONDITION 114
☒ Daylight
☐ Dark-Not Lighted
☐ Dark-Lighted
☐ Dawn
☐ Dusk
☐ Unknown

TRAFFIC WAY 115
☒ Not Physically Divided (2-Way Traffic)
☐ Divided Highway, Median Strip, without Traffic Barrier
☐ Divided Highway, Median Strip, with Traffic Barrier
☐ One-Way Traffic
☐ Parking Lot or Private Property

ROAD SURFACE CONDITION 116
☒ Dry
☐ Wet
☐ Snow/Slush
☐ Ice
☐ Sand, Mud, Dirt, Oil
☐ Other
☐ Unknown

RELATION TO ROADWAY 117
☐ On Roadway
☐ Parking Lot or Private Property
☐ Shoulder (Other Than Shoulder within Median or Gore)
☐ Median (Other Than Median within Gore)
☐ Outside Shoulder-Left
☐ Outside Shoulder-Right
☐ Off Roadway-Location Unknown
☐ On Ramp
☐ Gore (Area between Ramp & Highway)
☐ Unknown

WEATHER 118
☒ Clear
☐ Cloudy
☐ Rain
☐ Snow
☐ Fog, Smog, Smoke
☐ Sleet, Hail
☐ (Freezing Rain or Drizzle)
☐ Blowing Sand, Soil, Dirt, Snow
☐ Severe Crosswinds
☐ Other
☐ Unknown

Traffic Control

Unit Number	Unit Number
1 2 3 4 5	1 2 3 4 5
6 7 8 9 10	6 7 8 9 10
119	
1. No Control	1
2. Traffic Signal Operating	2
3. Traffic Signal Flashing	3
4. Stop Sign	4
5. Stop Sign with Flasher	5
6. Warning	6
7. Warn Sign with Flasher	7
8. Yield Sign	8
9. Traffic Control Person	9
10. RR-crossing Signal	10
11. Other	11

121

Highway Factors									
Unit Number	☒ 2 ☐ 3 ☐ 4 ☐ 5	124	Unit Number	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5					
☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10			☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10						
☒ N/A			☐ N/A						

①	Snow, Ice or Wet	①
②	Narrow Shoulder	②
③	Low Shoulder	③
④	Soft Shoulder	④
⑤	Loose Gravel	⑤
⑥	Rough Pavement	⑥
⑦	Debris From Prior Accident	⑦
⑧	Other Debris	⑧
⑨	Sign Obscured or Missing	⑨
⑩	Narrow Bridge	⑩
⑪	Construction Zone	⑪
⑫	Visibility Obscured	⑫
⑬	Other	⑬

MONTH	DAY	YEAR
Jan	1	84
Feb	15	84
Mar	0	0
Apr	2	1
May	2	2
June	3	3
July	4	4
Aug	5	5
Sept	6	6
Oct	7	7
Nov	8	8
Dec	9	9

(This Section Must Be Completed for Each Truck or Bus Involved in this Accident.).

Hazardous Material Information

137 • Hazardous Material Class Numbers (1-2digit):

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• Hazardous Material "UN" Numbers (4 digit):

--	--	--	--

• Hazardous Material Placard Displayed?

Y	N
---	---

• Hazardous Cargo was Released?

Y	N
---	---

List the Hazardous Material(s) by Name in this Load:

List the Name(s) of Released Hazardous Material(s):

Carrier Identification Numbers

• Interstate Carrier? ☒ (Y) ☐ (N) 138		US DOT 140	LC	☐ Vehicle Side ☐ Shipping Papers ☐ Trip Manifest ☐ Driver ☐ Log Book
Carrier Name 139		ICC MC	IC	
Carrier Address 142				

Gross Vehicle Weight Rating	142
-----------------------------	-----

Vehicle Configuration		Cargo Body Type
(1) Bus	(3) Single unit truck + 3 axles	(1) Bus
(2) Single unit truck, 2 axles, 6 tires	(4) Truck/Trailer	(2) Van/Enclosed box
	(5) Tractor/Semi-Trailer	(3) Cargo Tank
	(6) Tractor/Doubles	(4) Flatbed
	(7) Tractor/Triples	(5) Dump
	(8) Log Truck	(6) Concrete Mixer
	(9) Unknown Heavy Truck	(7) Auto Transporter
SEQUENCE OF EVENTS FOR THIS VEHICLE (Mark a total of one to four events in the order that they occurred.) (1) (2) (3) (4) Ran off Road (1) (2) (3) (4) Jackknife (1) (2) (3) (4) Overturn (Rollover) (1) (2) (3) (4) Downhill Runaway (1) (2) (3) (4) Cargo Loss or Shift (1) (2) (3) (4) Explosion or Fire (1) (2) (3) (4) Separation of Units (1) (2) (3) (4) Collision Involving Pedestrian		(1) (2) (3) (4) Collision Involving Motor Vehicle in Transp. (1) (2) (3) (4) Collision Involving Parked Motor Vehicle (1) (2) (3) (4) Collision Involving Train (1) (2) (3) (4) Collision Involving Pedalcycle (1) (2) (3) (4) Collision Involving Animal (1) (2) (3) (4) Collision Involving Fixed Object (1) (2) (3) (4) Collision Involving Other Object (1) (2) (3) (4) Other

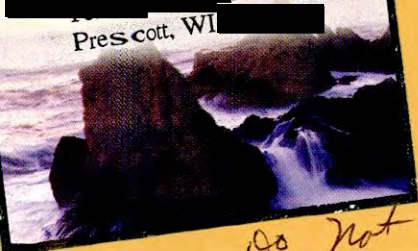








Prescott, WI



Do Not Bend

Pictures enclosed

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, D.C. 20590

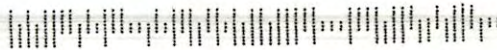
Defects
M



1000

20590

U.S. P
PAI
PRESCOT
540
APR 20
AMOU
\$1
0003



To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.