



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

Date Received: 19-FEB-2010  
 Repository:   
 Reference No.: 10312036

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
 Address: [REDACTED]  
 City: SAINT LOUIS State: MO Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
 Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4T1BG22K7WU [REDACTED]  
 Make: TOYOTA Model: CAMRY Model Year: 1998  
 Date Purchased: 2001 Dealer's Name and Telephone Number: Newbold Toyota Engine: No: Cylinders: 4 Fuel Type: Unleaded  
 Original Owner:  Dealer's City: [REDACTED] State: IL Zip Code: [REDACTED]  
 Transmission Type: auto Antilock Brakes:  Cruise Control:  Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 28-DEC-2009 to present

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Failure Mileage: 168000 Failure Speed: 15 VARIOUS SPEEDS

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
 DOT No. (Example: DOTMAL9ABC036): [REDACTED] Original Equipment:  Prior Repair:  Failure Location: [REDACTED]  
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
 Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1998 TOYOTA CAMRY. SHE STATED THAT WHILE DRIVING 15 MPH AND APPLYING THE BRAKE PEDAL TO STOP THE VEHICLE, THEN PRESSING THE ACCELERATOR PEDAL IT BECAME STUCK AND WOULDN'T MOVE AT ALL. SHE HAD TO STOMP ON IT SO THAT THE PEDAL WOULD COME LOOSE. THE FAILURE HAS OCCURRED FOR 3 MONTHS. TOYOTA HAS BEEN NOT CONTACTED BUT WILL BE CONTACTED TO REPORT THIS FAILURE. THERE HAVE BEEN NO REPAIRS AT THIS MOMENT. THE FAILURE MILEAGE WAS 168,000 AND CURRENT MILEAGE WAS 172,311. *You have my permission to provide my name to the manufacturer. I do not see an authorization box. See my signature below.*  
 \* My car continues to fail to accelerate when I press the gas pedal after stopping. It does it whether I'm driving at low or high speeds. On streets or highway. This happens all day long each and every day. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an investigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*See \* in box on questionnaire*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

**www.safercar.gov**

or call:

**Vehicle Safety Hotline  
888-327-4236**



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