


**INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

Form Approved O.M.B. No. 2127-0008

 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148	
	Date Received 16-FEB-2010	Repository <input type="checkbox"/> Reference No. 10310740	
<b>OWNER INFORMATION (Type or Print)</b> Name: [REDACTED] Address: [REDACTED] City: HERNDON State: VA Zip Code: [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JT8BF28GX10 [REDACTED]	Make LEXUS	Model ES300	Model Year 2001
Date Purchased MAY 2001	Dealer's Name and Telephone Number Pohanka Lexus Chantilly, VA 1-800-459-6319	Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City State Zip Code		
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Front Wheel	Multiple Failure: Accelerator and Brakes
		Incident Date(s) 03-FEB-2007	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage 50000 41014	Failure Speed 45
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make N/A	Tire Model (Name or Number) N/A	Tire Size (Example P215/65R15) N/A	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make: N/A	Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:	
Child Seat Component Code:		Failed Part:	
<b>APPLICABLE INCIDENT INFORMATION</b>			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2001 LEXUS ES 300. THE CONTACT STATED WHILE DRIVING AT 45 MPH THE CONTACT APPLIED THE BRAKES (THE VEHICLE CONTINUED TO ACCELERATE. THE CONTACT APPLIED BOTH FEET TO THE BRAKE PEDAL AND THE VEHICLE STILL WOULD NOT SLOW DOWN. THE VEHICLE CRASHED INTO A WALL CAUSING DAMAGE TO THE FRONT-DRIVER SIDE OF THE VEHICLE. THE CONTACT DID NOT SUFFER ANY INJURIES DURING THE CRASH. THE CONTACT FEELS THE ACCELERATOR PEDAL STUCK AND CAUSED THE VEHICLE TO ACCELERATE AND CRASH. THE CONTACT HAS NOT CALLED THE MANUFACTURER AT THIS TIME. FAILURE MILEAGE WAS 50,000. 41,014			
The contact used both feet to press brake pedal which went to the floor trying to stop vehicle. Contact provided auto body repair invoice and car care invoice to check brakes. Only prior brake problem was some squeal when in reverse and applying brakes. No cause ever discovered by auto care and dealer service. After crash, contact asked local Lexus dealer about reported problems & service bulletins, Dealer Service said "No."			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

THE BRAKES WERE INSUFFICIENT.

# AUTO BODY REPAIR

Ref# 10310740

RO#: B2554

Invoice

Page: 1

TRIANGLE FRONT-END & FRAME SERVICE, INC.  
18265 JEFF DAVIS HIGHWAY  
DUMFRIES, VA 22026  
(703)221-1577 (703)221-1176

DATE : 3/26/07

RO NUMBER : B2554

HERNDON, VA

Insurer : USAA  
Claim No :  
Policy No :  
Adjuster : STARS

Res Phone :  
Bus Phone : (000)000-0000 0000

Phone 1 : (000)000-0000 0000  
Phone 2 : (000)000-0000 0000

Year : 01  
Make : LEXUS  
Model : ES300  
Type :  
Style : 4D SEDAN  
Color : BLACK  
License :

Mileage : 41014  
Wrtn By : BARRY  
Received : 2/16/07  
Last Pmt : 3/26/07  
Del. Date : / /  
Date Paid : / /  
VIN : JT8BF28GX10

DESCRIPTION OF WORK	PRICE
BODY LABOR	2,192.00
BODY MATERIAL	
PAINT LABOR	1,012.00
PAINT MATERIAL	450.00
PARTS	3,690.40
FRONT END LABOR	
FRAME LABOR	423.00
MECHANICAL LABOR	497.55
GLASS LABOR	
ELEC. LABOR	
FRT-END REP	
TAXABLESUBLT	166.10
TOWING & SUBLET	64.00
MISC. CHARGES	
SUBTOTAL	8,495.05
TAXABLE AMOUNT	4,306.50
STATE SALES TAX	215.33
GRAND TOTAL	8,710.38

### PAYMENTS & CREDITS

Date	Description	Payment/Credit
3/26/07	USAA CHECK	7,067.94
3/26/07	CHRG TO USAA	1,142.44
	TOTAL PAYMENTS	8,210.38
	BALANCE	500.00

Signature \_\_\_\_\_

Date 03-27-07

Pd cc

**TRIANGLE FRONT END & FRAME SERVICE INC.**  
Certified First Network Shop  
18265 JEFFERSON DAVIS HWY  
DUMFRIES, VA 22026  
(703)221-1577

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**

Written By: Barry Johnson  
Adjuster: 00007

Insured: [REDACTED]  
Owner: [REDACTED]  
Address: [REDACTED]  
HERNDON, VA [REDACTED]  
Day: [REDACTED]

Claim [REDACTED]  
Policy # [REDACTED]  
Deductible: \$500.00  
Date of Loss: 02/03/2007  
Type of Loss: Collision  
Point of Impact: 7. Left Rear

Inspect TRIANGLE FRONT END & FRAME SERVI  
Location: 18265 JEFFERSON DAVIS HWY  
DUMFRIES, VA 22026

Business: (703)221-1577

Insurance USAA  
Company:

26 Days to Repair

2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

VIN: JT8BF28GX10 [REDACTED] Lic: [REDACTED] VA Prod Date: 02/2001 Odometer: 41014

Condition: Good

- |                        |                       |                           |
|------------------------|-----------------------|---------------------------|
| Air Conditioning       | Rear Defogger         | Tilt Wheel                |
| Cruise Control         | Intermittent Wipers   | Climate Control           |
| Keyless Entry          | Theft Deterrent/Alarm | Dual Mirrors              |
| Roof Console           | Traction Control      | Fog Lamps                 |
| Clear Coat Paint       | Power Steering        | Power Brakes              |
| Power Windows          | Power Locks           | Power Driver Seat         |
| Power Passenger Seat   | Power Mirrors         | Power Trunk/Tailgate      |
| AM Radio               | FM Radio              | Stereo                    |
| Cassette               | Search/Seek           | Anti-Lock Brakes (4)      |
| Driver Air Bag         | Passenger Air Bag     | Front Side Impact Air Bag |
| 4 Wheel Disc Brakes    | Cloth Seats           | Bucket Seats              |
| Automatic Transmission | Aluminum/Alloy Wheels |                           |

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		REAR BUMPER				
2*	Repl	Bumper cover - NO CAPA OR RECOND AVA	1	253.52	1.5	3.0
3		Add for Clear Coat				1.2
4# S01	Refn	Add for Two-Tone				0.7
5	Repl	Energy absorber	1	63.50	Incl.	
6*	Rpr	Reinf beam			1.0	
7	Repl	Bumper cover clip	2	3.74		
8	Repl	Upper retainer	1	34.44		
9	Repl	LT Lower retainer	1	14.40		

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
10	Repl	LT Side bracket	1		4.77		
11	Repl	LT Corner support	1		2.46		
12		REAR LAMPS					
13*	Repl	LKQ LT Tail lamp assy	1		<u>156.25</u>	<u>Incl.</u>	
14* S01	Repl	LKQ RT Tail lamp assy	1		<u>156.25</u>	<u>Incl.</u>	
15*	R&I	RT Tail lamp assy - ON DECK				0.4	
		LID					
16*	R&I	LT Tail lamp assy - ON DECK				0.4	
		LID					
17		REAR BODY & FLOOR					
18	Repl	Panel below lid	1	303.79		5.7	1.5
19		Add for Clear Coat					0.6
20		Add for Inside					0.8
21* S01	Rpr	Rear floor pan				<u>6.0</u>	1.5
22	Repl	LT Side extn	1	49.93		2.5	
23	Repl	LT Side cover	1	16.83			
24		TRUNK LID					
25*	Rpr	Trunk lid				<u>1.0</u>	2.3
26		Overlap Major Adj. Panel					-0.4
27		Add for Clear Coat					0.4
28	Repl	Emblem black pearl	1	166.71		0.3	
29* S01	R&I	Nameplate black pearl "LEXUS"				<u>0.2</u>	
30# S01	Repl	Clean & Re-Tape "LEXUS" nameplate	1	6.00 X		<u>0.3</u>	
31		PILLARS, ROCKER & FLOOR					
32	R&I	RT Rocker molding				0.5	
33*	Rpr	RT Rocker panel - FRAME CLAMP				<u>0.5</u>	<u>1.0</u>
		DAMAGE - BLEND					
34		Overlap Major Adj. Panel					-0.4
35		Add for Clear Coat					0.1
36	R&I	LT Rocker molding				0.5	
37*	Rpr	LT Rocker panel - FRAME CLAMP				<u>0.5</u>	<u>1.0</u>
		DAMAGE - BLEND					
38		Overlap Major Adj. Panel					-0.4
39		Add for Clear Coat					0.1
40		QUARTER PANEL					
41	Repl	LT Quarter panel	1	387.68		17.5	3.0
42		Overlap Major Adj. Panel					-0.4
43		Add for Clear Coat					0.5
44		Deduct for Rear Bumper R&I				-1.1	
45		Deduct for Overlap				-2.0	
46#	Repl	Structural Adhesive	1	41.86			
47	Repl	LT Lamp housing	1	65.82		2.0	0.5
48		Overlap Minor Panel					-0.2
49		Add for Clear Coat					0.1
50	Repl	Fuel door	1	47.59		<u>Incl.</u>	0.3
51		Add for Clear Coat					0.1
52	Repl	Pocket	1	20.49			

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
53#		*** CHECK FILLER PIPES FOR PHD ***	1				
54	Repl	LT Protector	1	62.48		0.2	
55	Repl	LT Outer wheelhouse	1	171.76		2.5	
56*	S01 Rpr	<u>LT Inner wheelhouse ( Inc Cut Out &amp; Reweld Back In)</u>				4.0	
57*	Rpr	<u>RT Quarter panel - WELD DAMAGE</u>				1.0	2.2
58		Overlap Major Adj. Panel					-0.4
59		Add for Clear Coat					0.4
60*	S01 Rpr	LT Inner panel				2.0	
61		REAR DOOR					
62*	Rpr	LT Outer panel				4.0	2.0
63		Overlap Major Adj. Panel					-0.4
64*		Add for Clear Coat					0.3
65#		Add for Inside	1				0.5
66*	R&I	LT Body side mldg gray code 1B2				0.3	
67#		CLEAN & RETAPE MLDG	1	12.50		0.5	
68	R&I	LT Belt w'strip				0.3	
69	R&I	LT Handle, outside black				0.5	
70	R&I	LT R&I trim panel				0.4	
71		ROOF					
72	Refn	Roof panel w/sunroof					3.2
73		Overlap Major Adj. Panel					-0.4
74*		Add for Clear Coat					0.6
75	R&I	RT Drip w'strip				0.3	
76	R&I	LT Drip w'strip				0.3	
77	S01	WHEELS					
78*	S01 Repl	<u>LT/Rear Wheel, alloy type 1, 15x6 w/o chrome- Recon &amp; LKQ NA</u>	1	378.41	m	0.3	M
79		BACK GLASS					
80	R&I	Back glass Lexus				Incl.	
81#	Rpr	CLEAN OFF OLD ADHESIVE				0.5	
82#	Repl	URETHANE KIT	1	25.00			
83#		TIRE BALANCE	1	15.00			M
84**		A/M VALVE STEM	1	2.50			
85	S01 Repl	Reveal molding	1	112.66		Incl.	
86		REAR SUSPENSION					
87		LT O/H suspension one side			m	3.5	M
88	Repl	LT Hub & bearing	1	301.31	m	Incl.	
89	Repl	LT Knuckle	1	169.16	m	Incl.	
90	Repl	LT Ft lateral arm	1	120.95	m	Incl.	
91		Deduct for Overlap				Incl.	
92#	S01 Repl	Mounting Bolts	4	8.44			
93	S01 Repl	LT Backing plate	1	246.24	m	Incl.	
94	Repl	LT Rr lateral arm w/o H.I.D. lamps	1	143.36	m	Incl.	

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
95		Deduct for Overlap				Incl.	
96	Repl	LT Strut standard suspension	1	192.25	m	Incl.	
97		Deduct for Overlap				Incl.	
98#		*** CHECK X-MEMBER FOR PHD ***	1				
99#	Rpr	SET-UP & MEASURE FRAME/UNIBODY				2.0	F
100#	Rpr	FRAME SIDESWAY, REAR				4.0	F
101#	Rpr	PULL & ALIGN UNIBODY				3.0	F
102#		Four Wheel Alignment	1	79.95	X		M
103#	Refn	INTERIOR JAMB MASK - TRUNK					0.4
104#	Subl	CAR COVER EXTERIOR	1	8.00	X		
105#	Subl	HAZARDOUS WASTE REMOVAL	1	4.00	T		
106#	Subl	FLEX-ADDITIVE & ADHESION PROMOTER	1	12.00	T		
107#	Repl	RUST - PROOFING	1	10.00	T	0.3	
108#	Repl	Under Coating	1	10.00	T		
109#	Repl	Weld Thru Primer	1	5.00	X		
110#	Repl	Two-Part Seam Sealer	1	33.24			
111*	S01	Rpr <u>Susp crossmember -Loosen &amp; Drop Down for Access-</u>				s	<u>2.0</u> M
112	S01	FUEL SYSTEM					
113	S01	Repl Shield	1	35.21			
114		OTHER CHARGES					
115#		Towing	1	45.00			
Subtotals ==>				4000.45		69.6	25.3

Estimate Notes:

CUSTOMER GIVEN COPY OF ESTIMATE & QRP BROCHURE D/A 2/5 D/C 2/5 D/I 2/6 ERT  
26 DAYS / DRV - NO  
O/D ! WINDSHIELD CHIPS / RT 1/4 DING / DECK LID DING !  
Per Keystone - AMY - NO CAPA OR RECOND REAR BUMPER COVER AVA  
M & M Auto Parts - Dee - QUOTE # 647809  
\*\*\* BOTH LICENSE PLATES ARE MISSING \*\*\*

SUPPLEMENT: HIDDEN DAMAGE & PARTS PRICE INCREASE - Lexus Nameplate  
Discontinued

Prior Damage Notes:

none

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

Parts			3820.50
Body Labor	54.8 hrs @ \$ 40.00/hr		2192.00
Paint Labor	25.3 hrs @ \$ 40.00/hr		1012.00
Mechanical Labor	5.8 hrs @ \$ 72.00/hr		417.60
Frame Labor	9.0 hrs @ \$ 47.00/hr		423.00
Paint Supplies			450.00
Sublet/Misc.			134.95
Other Charges			45.00
-----			
SUBTOTAL			\$ 8495.05
Sales Tax	\$ 4306.50 @ 5.0000%		215.33
-----			
GRAND TOTAL			\$ 8710.38
ADJUSTMENTS:			
Deductible			500.00
-----			
CUSTOMER PAY			\$ 500.00
INSURANCE PAY			\$ 8210.38

Please Present A Copy Of This Estimate To A Repair Facility Of Your Choice  
\*USAA Subsidiaries include: United Services Automobile Association(USAA), USAA Casualty Insurance Company(CIC), USAA General Indemnity Company(GIC) USAA County Mutual Insurance(CMI) and Garrison Property Casualty Insurance Company. Garrison Property and Casualty Insurance Company, a subsidiary of USAA Casualty Insurance Company, is authorized to use the USAA logo, a registered trademark of United Services Automobile Association.

This is not an authorization to repair. Failing to present this estimate to the repairing garage before repair may result in additional expenses to you. A USAA appraiser must authorize any supplement to this estimate. Repairs to this vehicle may require specific welding equipment as recommended by the manufacturer.

If alternative quality replacement parts have been included in this appraisal, the source for these parts has also been disclosed. If alternative quality replacement parts as listed on the appraisal are ultimately used in the repair of your vehicle, the warranty on such parts will be equal to, or greater than, the parts being replaced, as stated in USAA's limited parts warranty. USAA warrants that the parts used on your vehicle will be of like kind and quality, function, fit, safety and corrosion protection as the part or parts they replace. USAA identifies capa-certified parts for sheet metal replacement parts subject to capa-certification.

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

IF ALTERNATIVE QUALITY REPLACEMENT PARTS HAVE BEEN INCLUDED IN THIS APPRAISAL, THE SOURCE FOR THESE PARTS HAS ALSO BEEN DISCLOSED. IF ALTERNATIVE QUALITY REPLACEMENT PARTS AS LISTED ON THIS APPRAISAL ARE ULTIMATELY USED IN THE REPAIR OF YOUR VEHICLE, THE WARRANTY ON SUCH PARTS WILL BE EQUAL TO, OR GREATER THAN, THE PARTS BEING REPLACED, AS STATED IN USAA'S LIMITED PARTS WARRANTY. USAA WARRANTS THAT THE PARTS USED ON YOUR VEHICLE WILL BE OF LIKE KIND AND QUALITY, FUNCTION, FIT, SAFETY AND CORROSION PROTECTION AS THE PART OR PARTS THEY REPLACE. USAA IDENTIFIES CAPA-CERTIFIED PARTS FOR SHEET METAL REPLACEMENT PARTS SUBJECT TO CAPA-CERTIFICATION.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. PARTS USED IN THE REPAIR OF YOUR VEHICLE BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE AT LEAST EQUAL IN LIKE KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

Estimate calculated using a preset user threshold amount for the paint and material cost.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. PARTS USED IN THE REPAIR OF YOUR VEHICLE BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE AT LEAST EQUAL IN LIKE, KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARB8908 Database Date 03/2007, CCC Data Date 03/2007, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

03/26/2007 at 02:39 PM  
75722

Job Number: 3274

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

CCC Pathways - A product of CCC Information Services Inc.

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
----- CHANGED ITEMS -----							
19*	Rpr	Rear floor pan				-4.0	-1.5
21* S01	Rpr	Rear floor pan				6.0	1.5
53*	Rpr	LT Inner wheelhouse				-2.0	
56* S01	Rpr	LT Inner wheelhouse ( Inc Cut Out & Reweld Back In)				4.0	
----- DELETED ITEMS -----							
13	R&I	RT Tail lamp assy				Incl.	
28	Repl	Nameplate black pearl "LEXUS"	1	-71.20		-0.2	
78		WHEELS					
79*	Repl	LKQ LT/Rear Wheel, alloy type 1, 15x6 w/o chrome	1	-187.50	m	-0.3	M
----- ADDED ITEMS -----							
4# S01	Refn	Add for Two-Tone					0.7
14* S01	Repl	LKQ RT Tail lamp assy	1	156.25		Incl.	
29* S01	R&I	Nameplate black pearl "LEXUS"				0.2	
30# S01	Repl	Clean & Re-Tape "LEXUS" nameplate	1		6.00 X	0.3	
60* S01	Rpr	LT Inner panel				2.0	
77 S01		WHEELS					
78* S01	Repl	LT/Rear Wheel, alloy type 1, 15x6 w/o chrome- Recon & LKQ NA	1	378.41	m	0.3	M
85 S01	Repl	Reveal molding	1	112.66		Incl.	
92# S01	Repl	Mounting Bolts	4	8.44			
93 S01	Repl	LT Backing plate	1	246.24	m	Incl.	
111* S01	Rpr	Susp crossmember -Loosen & Drop Down for Access-				s	2.0 M
112 S01		FUEL SYSTEM					
113 S01	Repl	Shield	1	35.21			
Subtotals ==>				684.51		8.3	0.7

Estimate Notes:

CUSTOMER GIVEN COPY OF ESTIMATE & QRP BROCHURE D/A 2/5 D/C 2/5 D/I 2/6 ERT  
26 DAYS / DRV - NO  
O/D ! WINDSHIELD CHIPS / RT 1/4 DING / DECK LID DING !  
Per Keystone - AMY - NO CAPA OR RECOND REAR BUMPER COVER AVA  
M & M Auto Parts - Dee - QUOTE # 647809  
\*\*\* BOTH LICENSE PLATES ARE MISSING \*\*\*

SUPPLEMENT: HIDDEN DAMAGE & PARTS PRICE INCREASE - Lexus Nameplate  
Discontinued

**PRELIMINARY SUPPLEMENT 1 WITH SUMMARY**  
2001 LEXU ES 300 6-3.0L-FI 4D SED Black Int:

-----  
Prior Damage Notes:  
none

Parts		678.51
Body Labor	6.3 hrs @ \$ 40.00/hr	252.00
Paint Labor	0.7 hrs @ \$ 40.00/hr	28.00
Mechanical Labor	2.0 hrs @ \$ 72.00/hr	144.00
Paint Supplies	0.7 hrs @ \$ 26.00/hr	18.20
Additional Supplement Materials/Supplies		-18.20
Sublet/Misc.		6.00
-----		
SUBTOTAL		\$ 1108.51
Sales Tax	\$ 678.51 @ 5.0000%	33.93
-----		
TOTAL SUPPLEMENT AMOUNT		\$ 1142.44
NET COST OF SUPPLEMENT		\$ 1142.44

Estimate	7567.94	Barry Johnson
Supplement S01	1142.44	Barry Johnson

Job Total           \$ 8710.38

CUSTOMER PAY \$	500.00
INSURANCE PAY \$	8210.38

Please Present A Copy Of This Estimate To A Repair Facility Of Your Choice  
\*USAA Subsidiaries include: United Services Automobile Association(USAA), USAA Casualty Insurance Company(CIC), USAA General Indemnity Company(GIC) USAA County Mutual Insurance(CMI) and Garrison Property Casualty Insurance Company. Garrison Property and Casualty Insurance Company, a subsidiary of USAA Casualty Insurance Company, is authorized to use the USAA logo, a registered trademark of United Services Automobile Association.

This is not an authorization to repair. Failing to present this estimate to the repairing garage before repair may result in additional expenses to you. A USAA appraiser must authorize any supplement to this estimate. Repairs to this vehicle may require specific welding equipment as recommended by the manufacturer.

If alternative quality replacement parts have been included in this appraisal, the source for these parts has also been disclosed. If alternative quality replacement parts as listed on the appraisal are ultimately used in the repair of your vehicle, the warranty on such parts will be equal to, or greater than, the parts being replaced, as stated in USAA's limited parts warranty. USAA warrants that the parts used on your vehicle will be of like kind and quality, function, fit, safety and corrosion protection as the part or parts they replace. USAA identifies capa-certified parts for sheet metal replacement parts subject to capa-certification.

CAR CARE CHECKOUT & REPAIR

Ref # 10310740

DANIELS AUTO CARE & TIRE CENTER

17711 FRALEY BLVD (ROUTE 1,N)  
PO BOX 668

DUMFRIES VA 22026  
(703)221-4523

PAID  
Cash \_\_\_\_\_ Check \_\_\_\_\_ CC MC

Serving The Community Since 1983  
All repairs guaranteed for 4,000 miles or 90 days  
No guarantee on commercial vehicles.

Thank You  
DANIELS AUTO CARE

Invoice #34698

Eve Phone [REDACTED]

HERDON VA [REDACTED]

Vehicle : 2001 Lexus ES 300 3.0 L 2995 CC V6 DOHC 24 Valve  
VIN : JT8BF28GX10 [REDACTED]  
Created : 3/27/2007 10:01:38 AM  
Complete : 3/28/2007 5:53:11 PM  
Invoiced : 3/28/2007 5:53:11 PM  
Contact : CELL [REDACTED]

Tag/State : [REDACTED]  
Color : Black  
Odometer In : 41029  
Odometer Out : 41029

Labor/Notes

Code/Tech*	Reference	Description	Price
-	PROBLEM	CUSTOMER'S REQUESTS AND CONCERNS	
		CHECK BRAKES CAREFULLY-NOISE WHILE BACKING UP CUST FEELS BRAKES ARE SPONGY 45K SERVICE	
1*	LOF	FULL SERVICE OIL, FILTER & CHASSIS LUBE	\$12.46
		Includes: Change engine oil & filter, lubricate chassis, check & adjust all tire pressures, check belts & hoses, top off all other fluids.	
15*	INSP	VA SAFETY INSPECTION	\$12.80
		VISUAL INSPECTION OF VARIOUS AUTOMOTIVE COMPONENTS AFFECTING SAFETY. INCLUDES REMOVAL OF ONE FRONT WHEEL AND ONE REAR WHEEL FOR PARTIAL INSPECTION OF BRAKES.	
15*	EMIS	EMISSIONS TEST	\$22.40
1*	ROT	ROTATE WHEELS & BRAKE CHECK	\$0.00
		ROTATE WHEELS-AUTOMOBILE TIRES UP TO 15 INCH & -BRAKE INSPECTION	
1*	BAL16	BALANCE 16" OR LARGER TIRES/PER TIRE	\$43.20
		ROTATE AND BALANCE	
1*	NOTE	*****	\$0.00
		REMOVE STICKERS FROM NEW PARTS ON LEFT REAR SUSPENSION	
1*	BGBF	BG PREMIUM BRAKE FLUSH AND BLEED BRKS	\$47.96
1*	GUIDE	CABIN AIR FILTER - R&R	\$26.24
		NOTE 1: Times shown DO NOT include recover, evacuate and charge system. If necessary to open refrigerant system; refer to System Charge (Complete) for appropriate time. NOTE 2: Times listed are for Factory and Dealer dash installed Integral Type air condi	

Parts

Qty	Code/Tech*	Reference	Description	Condition	Unit Price	Price
1	XXX	OF	OIL FILTER & UP TO 5QT. OIL		\$14.36	\$14.36
1	-BG	BGBFL	BG BRAKE FLUID		\$16.79	\$16.79
1	6	DEN 453-1002	CABIN AIR FILTER	New	\$41.48	\$41.48

Note: M - Labor Database, Copyright, Mitchell International, All Rights Reserved

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Invoice #34698

Vehicle : 2001 Lexus ES 300 3.0 L 2995 CC V6 DOHC 24 Valve

Labor	\$242.32	less discount : \$77.26	\$165.06
Parts	\$90.79	less discount : \$18.16	\$72.63
Sublet/Misc.		.....	\$0.00
EPA & Shop supplies		.....	\$6.49
Charges		.....	\$0.00
Sales Tax		Tax @ \$79.12 * 5.0000%	\$3.96
<b>Total Due</b>			<b>\$248.14</b>

Tech                      Certification #

1  
15

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control. Any vehicle left over 7 days will be subject to storage fees.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_