

APR 19 2010



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Attorney General

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CHRIS CHRISTIE
Governor

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Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs
Consumer Service Center - Complaint Review Unit
124 Halsey Street, 3rd Floor, Newark, NJ 07102

March 30, 2010

[Redacted]
TEANECK NJ [Redacted]

Re: DODGE HYUNDAI OF PARAMUS
File Number: 03-30-10G0000049480

Dear [Redacted]

Thank you for contacting the New Jersey Division of Consumer Affairs. Because the allegations you made in your letter are not within the Division's jurisdiction, we are referring this matter to:

NHTSA Headquarters
1200 New Jersey Avenue SE
West Building
Washington, DC 20590

All future correspondence, including inquiries and copies of additional documents, should be addressed to them.

Sincerely,
Complaint Review Unit

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New Jersey Office of the Attorney General

Division of Consumer Affairs
P.O. Box 45025
Newark, New Jersey 07101
(973) 504-6200
(800)-242-5846

E-Mail: AskConsumerAffairs@lps.state.nj.us

Please be advised that any information you supply on this complaint form may be subject to public disclosure. If an investigation into the matter is conducted, the information is subject to public disclosure only after the investigation is closed. You are also advised that the completed complaint form is a "government record," subject to disclosure under the Open Public Records Act (OPRA).

COMPLAINT REPORTED BY:

COMPLAINT REPORTED AGAINST:

NAME: _____ ADDRESS: _____ CITY: <u>TEANECK</u> STATE: <u>NJ</u> ZIP: _____ HOME TELEPHONE NUMBER: _____ WORK TELEPHONE NUMBER: _____ E-MAIL ADDRESS: _____	BUSINESS: _____ ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____ TELEPHONE NUMBER (1): _____ TELEPHONE NUMBER (2): _____
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For statistical and informational purposes only. Your age: 18-29 30-44 45-59 60 or older

1. Nature of complaint (please check the appropriate box(es)):

- | | | | |
|--|---|---|--|
| <input checked="" type="checkbox"/> Automotive | <input type="checkbox"/> Automotive Repairs | <input type="checkbox"/> Banking | <input type="checkbox"/> Credit Card |
| <input type="checkbox"/> Charity | <input type="checkbox"/> Direct Mail/Sweepstakes | <input type="checkbox"/> Home Repair | <input type="checkbox"/> Internet/Cyberspace |
| <input type="checkbox"/> Professional Service | <input type="checkbox"/> Stocks/Securities | <input type="checkbox"/> Telemarketing | <input type="checkbox"/> Telecommunications |
| <input type="checkbox"/> Bingo/Raffle | <input type="checkbox"/> Health Club | <input type="checkbox"/> Warranty | <input type="checkbox"/> Advertising |
| <input type="checkbox"/> Wheelchair Lemon Law | <input type="checkbox"/> Weighing/Measuring Devices | <input type="checkbox"/> Used Car Lemon Law | <input type="checkbox"/> New Car Lemon Law |
| <input type="checkbox"/> Home Furnishings | <input type="checkbox"/> Other (specify) _____ | | |

2. If your complaint involves a motor vehicle, please provide the following information:

- a. New Used
- b. Purchased Leased
- c. Purchase Price 18,000⁰⁰ Current Mileage 5,197
- d. Date of purchase 4/2008 With Warranty With Service Contract As Is
- e. Make HYUNDAI Model SEDAN (SONATA) Year 2008

3. Name of company with which you dealt: PARAMUS (N.J.) Dodge, Hyundai
RTE 4, PARAMUS N.J. 201-488-9000

4. Name and title of company agents or employees with whom you dealt: SALESMAN - NECTOR - NO LONGER
THERE, ERIC BENNET, SUNDRY OTHERS.

5. Describe the facts of your complaint in the order in which they happened. Please print clearly. Use additional sheets of paper, if necessary. Attach readable copies (NO ORIGINALS) of any complaint-related contracts, bills, receipts, cancelled checks, correspondence or any other documents you feel are related to your complaint.

I was parking my car into a handicapped space, moving about 1-2 MPH. Before I could brake, the car surged forward at a tremendous rate of speed into the wall of the building, knocking down a post holding the handicap sign.

The airbag deployed, striking me in my right breast. I was taken to Hackensack Hospital E.R.

I have witnesses as to my speed. Also a witness who heard the roar of my engine, and raced over to me.


This has been very traumatic to say the least. My car front was completely totaled, but insurance co. is paying for that plus car rental. I am 57 years old. Never had a driving or speeding ticket.

Hyundai must be having the same problems as Toyota!

6. The amount of loss involved in this complaint: \$ 900.⁰⁰ ^{50 FAR}. Please provide a breakdown of these losses:

Car rental, doctor + Hosp, (does not include 2800⁰⁰ from E.R. yet)
misc expenses,

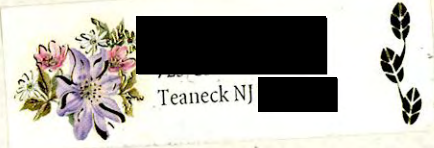
I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment. I authorize the New Jersey Division of Consumer Affairs to send this complaint form to the company or to interested parties and to use the information in any way that is necessary.


Signature*

3/1/10
Date

* This certification must be signed by the person completing the form.

12/2/05



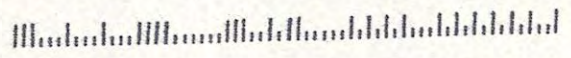
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NJ Office of the Attorney General

DIVISION OF CONSUMER AFFAIRS
CONSUMER SERVICE CENTER
P.O. BOX 45025
NEWARK, NJ 07101



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04/13/2010

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US POSTAGE

US Dept. of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave SE
Washington DC 20590

