

CC-10307796-3511

MAR 01 2010

smart center Chandler

7450 W. Orchid L 2010 MAR -1 PM 11:57
Chandler, AZ 85226
480-421-4300

CUSTOMER NO. 1918	ADVISOR [REDACTED]	TAG NO. 33210	INVOICE DATE 02/10/10	INVOICE NO. SCCS5491
CITYWIDE COURIER SERVICE INC [REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	MILEAGE 82,929	COLOR TRIDION SIL
SCOTTSDALE, AZ	YEAR / MAKE / MODEL 08/SMART/PASSION/2DR	DELIVERY DATE 10/21/08	DELIVERY MILES 64	STOCK NO. S1653
	VEHICLE I.D. NO. W M E E J 3 1 X 7 8 K	SELLING DEALER NO. [REDACTED]	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/08/10	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		
MO: 82930				

LABOR & PARTS

J# 1 04SCZRC RENTAL VEHICLE TECH(S):99998 0.00
RENTAL CAR PROVIDED TO CUSTOMER
RENTAL
RENTAL CAR TO CUSTOMER

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 27SCZ AUTO TRANSMISSION TECH(S):2089 156.00
CUSTOMER STATES VEHICLE OFTEN WONT GO INTO REVERSE- MORE SO
WHEN HOT AND AFTER STOP AND GO TRAVEL
CLUTCH MOTOR--INTERNAL
NOTE: NEEDED TO START W/ MOTOR DUE TO CODES.
POSSIBLE MAY ALSO NEED A CLUTCH.
PERFORMED SHORT TEST CODES--P0900 AND P0805
CHECKED AND FOUND NO UPDATED SOFTWARE, TRIED TO RELEARN
CLUTCH--FAIL. INSPECTED ELECTRICAL CONN. --OK. TESTED CLUTCH
MOTOR--USING DAS ACTUATIONS--FAILED-- REPLACED CLUTCH MOTOR
RELEARNED TRANS AND CLUTCH. ERASED CODES. TEST DRIVE--OK
GOES INTO REV AND DR. W/O PROBLEMS. 2089

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 2 1 A-451-250-00-62 ACTUATOR 944.08 944.08
JOB # 2 TOTAL PARTS 944.08
JOB # 2 TOTAL LABOR & PARTS 1100.08

J# 3 82SCZ10 EXTERIOR LIGHTS TECH(S):2089 15.00
CUSTOMER STATES DRIVERS SIDE HEADLIGHT INOP
DR. HEADLIGHT BULB
BURNT
REPLACED DR HEADLIGHT BULB. 2089

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 3 1 N-400809-000007 BULB 20.67 20.67
JOB # 3 TOTAL PARTS 20.67
JOB # 3 TOTAL LABOR & PARTS 35.67

J# 4 99SCZ80 MULTIPPOINT INSPECT TECH(S):2089 INTERNAL
PERFORM MULTI POINT INSPECTION
PERFORM MULTI POINT INSPECTION
PERFORM MULTI POINT INSPECTION
DECLINED--WIPER BLADES LEAVING STREAKS.-- TRAND FLUID
FLUSH--DIRTY.-- A/C FILTER DIRTY. 2089

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 4 TOTAL PARTS 0.00
JOB # 4 TOTAL LABOR & PARTS 0.00

Thank you for
this opportunity to
serve you.
If our service was
satisfactory tell your
friends: if not please
tell us immediately.

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CUSTOMER NO. 1918	ADVISOR 33210	TAG NO. 6900	INVOICE DATE 02/17/10	INVOICE NO. SCCS5521
CITYWIDE COURIER SERVICE INC	LABOR RATE	LICENSE NO.	MILEAGE 83,147	COLOR TRIDION SIL
SCOTTSDALE, AZ	YEAR / MAKE / MODEL 08/SMART/PASSION/2DR	DELIVERY DATE 10/21/08	DELIVERY MILES 64	STOCK NO. S1653
VEHICLE I.D. NO. W M E E J 3 1 X 7 8 K	SELLING DEALER NO.	PRODUCTION DATE		
E.T.E. NO.	P.O. NO.	R.O. DATE 02/11/10		
BUSINESS PHONE	COMMENTS	MO: 83153		

TOTALS

TOTAL LABOR 332.50
TOTAL PARTS 1026.58
TOTAL SUBLET 0.00
TOTAL G.O.G. 0.00
TOTAL MISC CHG. 25.00
TOTAL MISC DISC 0.00
TOTAL TAX 82.03

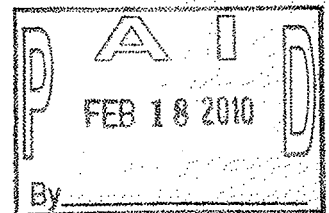
TOTAL INVOICE \$ 1466.11

CUSTOMER SIGNATURE

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SCOTTSDALE, AZ		YEAR / MAKE / MODEL	08/SMART/PASSION/2DR			DELIVERY DATE	10/21/08	DELIVERY MILES	64
		VEHICLE I.D. NO.	W M E E J 3 1 X 7 8 K			SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.				R.O. DATE	02/11/10		
		BUSINESS PHONE				COMMENTS	MO: 83153		

LABOR & PARTS
J# 1 25SCZ CLUTCH TECH(S):2089 332.50

CUSTOMER STATES AFTER REPLACING CLUTCH MOTOR VEH. STILL NOT ENGAGING INTO REVERSE-ESPECIALLY WHILE VEHICLE IS HOT CLUTCH, FLYWHEEL AND PRESSURE PLATE. AND THROW OUT BEARING OVERHEATED
3.5HR
CODE P0805. R&R TRANS R&R/ REPLACED CLUTCH FOUND CLUTCH MOTOR CAUSED OVERHEATING OF FLYWHEEL. PRESSURES PLATE. CLUTCH H. AND THROW OUT BEARING. REPLACED THROWOUT BEARING. CLUTCH AND PRESSURE PLATE AND FLYWHEEL. FLYWHEEL BOLTS AND GUIDES FOR PRESSURE PLATE. ERASED CODES AND TEST DRIVE OK. 2089 R&R AND SET PADDLE SHIFTERS IN CAR. 2089

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1		A-001-252-66-05	CLUTCH PLATE	230.20	230.20
JOB # 1	1		A-001-989-36-51-10	GREASE	32.93	32.93
JOB # 1	1		A-451-250-00-04	CLUTCH PRESSUR	212.31	212.31
JOB # 1	1		A-454-254-01-08	RELEASE LEVER	185.76	185.76
JOB # 1	1		A-132-030-00-05	FLYWHEEL	348.79	348.79
JOB # 1	3		A-000-991-24-52	CYLINDRICAL PI	1.98	5.94
JOB # 1	5		A-017-990-26-01	PLUG	2.13	10.65
				CLUTCH PLATE & FLYWHEEL		

JOB # 1 TOTAL PARTS 1026.58

JOB # 1 TOTAL LABOR & PARTS 1359.08

J# 2 04SCZCW COURTESY WASH TECH(S):99998 INTERNAL
PERFORM COURTESY VEHICLE WASH.
PERFORMED COURTESY VEHICLE WASH FOR OUR VALUED MERCEDES BENZ OF CHANDLER CUSTOMER.
"OUR MISSION IS TO BE SIMPLY THE BEST AUTOMOTIVE RETAIL EXPERIENCE AND BECOME YOU CAR COMPANY FOR LIFE"

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
						JOB # 2 TOTAL PARTS 0.00
						JOB # 2 TOTAL LABOR & PARTS 0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES		25.00
			TOTAL - MISC	25.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$1466.11 (+TAX)
COMMENTS
COMEBACK - LARRY- ASAP
PICK UP 2-18-10 AM

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RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

MO: 82930

LABOR & PARTS
J# 5 04SCZCW COURTESY WASH TECH(S):99998 INTERNAL
PERFORM COURTESY VEHICLE WASH.
PERFORMED COURTESY VEHICLE WASH FOR OUR VALUED MERCEDES BENZ
OF CHANDLER CUSTOMER.
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PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 5 TOTAL PARTS				0.00
JOB # 5 TOTAL LABOR & PARTS				0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SS	SHOP SUPPLIES	
TOTAL - MISC			17.10

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$1229.44 (+TAX)
TOTALS

TOTAL LABOR	171.00
TOTAL PARTS	964.75
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	17.10
TOTAL MISC DISC	0.00
TOTAL TAX	76.59

TOTAL INVOICE \$ 1229.44

CUSTOMER SIGNATURE



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