

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

September 16, 2010

[REDACTED]
[REDACTED]
Marietta, GA [REDACTED]

NVS-216 et
Ref. No. 10306586

Dear [REDACTED]

Thank you for your correspondence concerning your 1993 Ford F-250 truck. We apologize for any inconvenience our delayed response may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In your letter you inquired as to why your MY 1993 Ford F-250 truck is not included in NHTSA Campaign No. 00V-424 though it exhibits similar symptoms as vehicles included in the recall.

On December 18, 2000, Ford notified NHTSA that it would conduct a safety recall (NHTSA Campaign No. 00V-0424) of certain 1993 Ford F-series vehicles to remedy a defect determined to exist in vehicles equipped with dual fuel tanks and 4.9, 5.0, 5.8, or 7.5 liter engines. In certain vehicles the fuel pressure regulator was found to be defective. The affected vehicles were produced in specific plants and during a specific period of time. For your information, we have enclosed a copy of Ford's letters dated June 2001. We suggest you continue to work with Ford to resolve this matter.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq> or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Randy Reid". The signature is written in a cursive style with a large, stylized "R" and "D".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure



A.R. O'Neill
Director
Vehicle Service and Programs
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

June 2001

TO: All Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall 00S57: Certain 1993 Model Year F-Series Vehicles
Equipped with Dual Fuel Tanks and 4.9, 5.0, 5.8 or 7.5 Liter Engines – Fuel
Pressure Regulator

AFFECTED VEHICLES

The following 1993 model year Ford F-Series Trucks equipped with dual fuel tanks and 4.9, 5.0, 5.8 or 7.5 Liter engines produced at the following assembly plants:

- Kansas City Assembly Plant from November 13, 1992 through August 21, 1993
- Michigan Truck plant from November 23, 1992 through August 13, 1993
- Norfolk Assembly Plant from November 12, 1992 through August 2, 1993
- Chassis Cab vehicles built at Ontario Assembly Plant from November 11, 1992 through August 24, 1993

SAFETY CONCERN

The affected vehicles have a carbon steel fuel pressure regulator in the fuel system that may wear out during the life of the vehicle. If this should occur, the vehicle may experience a cross tank fuel flow condition. Fuel may be supplied from one tank and some or all of the unused fuel may be returned to the other tank. Should this occur, the capacity of the receiving tank may be exceeded and fuel may overflow from the filler cap. Fuel spillage in the presence of an ignition source could potentially result in a fire.

SERVICE ACTION

To correct this condition, the fuel pressure regulator will be replaced on all affected vehicles.

OTHER COVERAGE

All of the vehicles affected by Safety Recall 00S57 (Fuel Pressure Regulator Replacement) are also affected by Owner Notification Program 01M05 (extended coverage for the cross-flow condition). For this reason, 00S57 is being launched concurrently with Owner Notification Program 01M05. If an affected customer reports fuel cross-flow, always complete Safety Recall 00S57 first and release the vehicle. Program 01M05 only applies if the customer reports fuel cross-flow after Safety Recall 00S57 has been completed.

PLEASE NOTE

Correct all vehicles in stock before delivery. Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle.

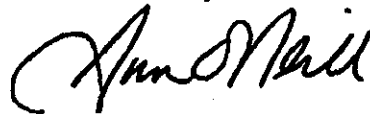
ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter

QUESTIONS?

Claims Information:.....1-800-423-8851
Other (Dealer Only) Recall Questions:.....1-800-325-5621

Sincerely,



Ann O'Neill
Director
Vehicle Service and Programs