



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

1-888-DASH-2-DOT
(1-888-327-4286)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-FEB-2010

Repository ☐

Reference No.
10305731

OWNER INFORMATION (Type or Print)

Name

Address

City

ORLANDO

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1AK52F857

Make

CHEVROLET

Model

COBALT

Model Year

2005

Date Purchased

1/23/2010

Dealer's Name and Telephone Number

Universal Nissan 877-794-9569

Engine:

No: Cylinders

4

Fuel Type:

Unleaded

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

04-FEB-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage

55968

Failure Speed

20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 CHEVROLET COBALT. WHILE DRIVING 20 MPH THE POWER STEERING LIGHT ILLUMINATED AND THE POWER STEERING FAILED. THE CONTACT WAS ABLE TO MANEUVER THE STEERING WHEEL AND DRIVE ONTO THE EMERGENCY LANE TO SHUT THE ENGINE OFF. WITHIN 30 MINUTES. SHE RESTARTED THE VEHICLE; HOWEVER, THE FAILURE RECURRED THREE TIMES. THE DEALER WAS CONTACTED AND ADVISED THE CONTACT TO BRING IN THE VEHICLE TO HAVE DIAGNOSED. NO REPAIRS HAVE BEEN MADE. THE FAILURE MILEAGE WAS 55968. THE CURRENT MILEAGE WAS 55975.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Powersteering constantly goes out everytime the car is turned on. It is very difficult to turn corners or to reverse from a stand still. If the car powersteering goes out while driving I have to shut the car off in the middle of traffic and restart it a few moments later just for the powersteering to stay on long enough for me to turn or switch lanes. I have almost been hit several times because of the power steering as well as almost hit others because of this problem. Please recall this problem so it can be rectified. Thank you!!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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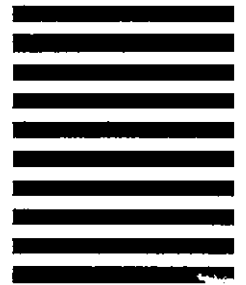
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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