

CL-10305367-8860

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire 2010 NHTSA Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 04-FEB-2010		Repository ☐ Reference No. 10305367	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
GAITHERSBURG		MD			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
		FORD		F450	
Date Purchased		Dealer's Name and Telephone Number		Model Year	
				1999	
Original Owner		Dealer's City		Engine:	
☐				No: Cylinders	
Transmission Type		Powertrain		Incident Date(s)	
☐ Antilock Brakes				25-APR-2005	
☐ Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 090000 FUEL SYSTEM, OTHER				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4L9ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☒ Yes ☐ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies).					
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1999 FORD F450. WHILE THE CONTRACTORS WERE DRIVING VARIOUS SPEEDS, THE VEHICLE SHUT DOWN WHILE DRIVING DUE TO THE DELAMINATED FUEL TANKS. EXCESSIVELY LARGE AMOUNTS OF SMOKE HAVE BEEN SEEN IN THE ENGINE AREA OF THE VEHICLE. FORD ADVISED THE CONTACT THAT THEY ARE NOT RESPONSIBLE FOR THE FAILURE OR REPAIR. THE FAILURE AND CURRENT MILEAGES WERE UNAVAILABLE. THE VIN WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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03/03/10
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U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216fb

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

Randy Reid,

Attached is a spreadsheet of fuel tank delamination issues we have had with Ford for the past two years. As you can see the total amount Brickman has invested is quite significant. For our company to incur a cost of \$293,061.94 in two years in fuel tank delamination issues is outrageous. We cannot comprehend how so many tanks can become delaminated with the type of quality craftsmanship that Ford prides itself on. Therefore, we respectfully request a thorough and comprehensive investigation into this matter with the hopes that Ford will take full responsibility for this issue and recall every one of their trucks with these types of tanks.

We have attached a spreadsheet that documents each of these instances and the diagnosis related to each one and the repair that was needed. If you have any further questions, please do not hesitate to contact us. Again, we thank you for your help and look forward to hearing from you.

2/26/2010

01010503 OF/OF DAC II-104 David G. Jones Louisville KY

Insert shipping documents under window from the top.

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GAITHERSBURG MD

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1200 NEW JERSEY AVE SE
WASHINGTON DC 20590-0001

02/Mar/2010 10:34 2002-P301-2091
RANDY REID 2023664383
1200 NEW JERSEY AVE SE
RM #48-311
WASHINGTON DC 20590

MD 201 9-43

TRACKING #: 1Z 5AE 912 02 9648 365/

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SpeeditedSM

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed
640	644	4650	1999	1FDXF46F3X0	Ford of Branford	1/27/2007	262364	\$ 2,227.22	\$ 2,000.00	P&A 07400, ro 264569 line 01, Code Y71VW	\$ 2,000.00	\$ 2,227.22	Inspection of fuel system by mechanic- Sal Casa from Ford of Branford. Inspection revealed- Fuel filter clogged; this truck only has one tank (1999) which delaminating and heavy rust and 'grit like product' in the tanks (photo attached of debris in the tank).	Mechanic indicated that tank need to be replaced and sending unit prior to using truck again. This mechanic stated that he believes that this issue has caused the fuel injectors causing them to overheat and crack off and go into the cylinder and cause the engine to fail. Currently awaiting approval from Ford.
640	644	5782	2000	1FDXW46F4Y0	Ford of Branford	10/4/2006	259491	\$ 2,046.10	\$ 1,900.00	P&A 07400, ro 264571 line 01, Code Y71EU	\$ 1,900.00	\$ 2,046.10	Truck was brought in for excessive smoke coming from exhaust pipe. Truck stalled out on road and needed to be towed in. When truck was running it sounded like it had a skip.	Fuel tanks needed to be replaced along with, sending unit, fuel pump and an injector.
640	644	5782	2000	1FDXW46F4Y0	Ford of Branford	5/31/2006	257192	\$ 918.91	\$ 800.00	P&A 07400, ro 265507, line 01, code Y71UN	\$ 800.00	\$ 918.91	Truck was brought in because engine was loosing power and acceleration, holds back. If accelerator pedal pushed all the way to the floor there is no power. No power going up hill either.	Performed several tests, traced and found water in separator and excessive sludge, drained water cleaned and serviced separator, replaced sensor, replaced broken injector harness on both sides of motor and replaced air and fuel filter.
640	644	5782	2000	1FDXW46F4Y0	Ford of Branford	1/19/2006	254336	\$ 5,605.29	\$ 5,000.00	P&A 07400, ro 265507, line 02, code Y717U	\$ 5,000.00	\$ 5,605.29	Engine was towed in because engine would turn over but not fire up.	It was found that the engine had faulty injectors due to water intrusion in fuel. Performed several tests and needed to remove fuel tanks clean out, flush fuel lines and replace all injectors.
640	644	5782	2000	1FDXW46F4Y0	GABRIELLI FORD	8/13/2008	RO# 259491	\$ 1,600.00	NONE, TO OLD			\$ 1,600.00	Truck was brought in for a loss of power. Was determined that the fuel tank and fuel pump needs to be replaced.	Fuel tank and fuel pump need to be replaced
640	644	5785	2000	1FDXW46F4Y0	Poughkeepsie Ford	1/20/2007	53769	\$ 93.45	\$ -	None	\$ -	\$ 93.45	Fuel filter was inspected due to recent issue with fuel tanks. When fuel bowl was opened filter was found clogged with rust and metal slivers, consistent with fuel tank delamination issue. No damage was done.	Fuel bowl was cleaned and fuel filter was replaced. Fuel tank was opened and inspected for possible delamination but tank was ok. Was probably residue from earlier problem.
640	644	5785	2000	1FDXW46F4Y0	Poughkeepsie Ford	9/26/2006	68625	\$ 1,046.64	\$ 1,000.00	P&A 09253, RO #060784, Line 01, Amount \$1,000 Y71UW	\$ 1,000.00	\$ 1,046.64	Truck was smoking excessively and would stall out when driving. Also experienced a loss of power when driving up hills or when under a load. Fuel bowl was opened and fuel filter was clogged. Found metal and rust in bowl and on filter. Opened fuel tank to reveal a large amount of rust and metal in the tank.	Needed to replace fuel tank, sending unit, fuel filter. Cleaned out fuel bowl and flushed out fuel lines.
640	644	5785	2000	1FDXW46F4Y0	Poughkeepsie Ford	9/20/2006	T08097	\$ 1,623.19	\$ 1,500.00	P&A 09325, RO # 060786, Line 01, Amounty \$1500, Code Y71RZ	\$ 1,500.00	\$ 1,623.19	Truck was smoking excessively and would stall out when driving. Also experienced a loss of power when driving up hills or when under a load. Fuel bowl was opened and fuel filter was clogged. Found metal and rust in bowl and on filter. Opened fuel tank to reveal a large amount of rust and metal in the tank.	
960	957	6513	2001	1FDXW46F01E	FREEDOM FLEET	5/22/2008	FOCS14435	\$ 1,131.41	NO ASSISTANCE		\$ -	\$ 1,131.41	Fuel tank delamination	
969	969	6515	2001	1FDXW46F41E	FREEDOM FLEET	6/27/2008	FOCS15368	\$ 1,174.75	NO ASSISTANCE		\$ -	\$ 1,174.75	Fuel tank delamination	
960	967	6521	2001	1FDXW46F51E	FREEDOM FLEET	8/1/2008	FOCS16158	\$ 1,103.37	NO ASSISTANCE		\$ -	\$ 1,103.37	Fuel tank delamination	
640	644	6533	2001	1FDXW46F81E	Ford of Branford	9/21/2006	259489	\$ 924.69	\$ 200.00		\$ 200.00	\$ 924.69	Truck went in to dealer for no power condition and for the motor skipping.	Removed fuel tank and replaced due to laminate coating coming off of inside of tank. Also needed to replaced fuel filters.
635	663	6534	2001	1FDXW46FX1E	Interstate Ford	9/26/2006	R7861	\$ 1,226.07	\$ 1,226.00	P&A 08969, RO # 134862, Line # A, CodeY71KT	\$ 1,226.00	\$ 1,226.07	Truck was towed in. Vehicle was losing power as it went down the road and was excessively smoking when driven. Upon diagnosing the problem it was found that the rear fuel tank was delaminating and clogging the fuel filters.	Rear tank removed and replaced with a new tank. Fuel filter replaced.
635	663	6535	2001	FDXW46F11EE	Interstate Ford	2/12/2007	R8337	\$ 856.48	\$ 856.00	RO # 134863, Line # A Code Y718T	\$ 856.00	\$ 856.48	Vehicle died on road. Needed to be towed in. Vehicle smokes, is very sluggish upon restarts and experiences a loss of power when under a load. Fuel filter was plugged and fuel tank was coming apart.	Replace sending units and fuel tank.
635	6633	6535	2001	1FDXW46F11EE	Lighthouse Ford	10/8/2008		\$ 1,580.99	NONE DUE TO AGE		\$ -	\$ 1,580.99	LOSS OF POWER-NEEDS NEW GAS TANKS.	FUEL TANK DELAMINATION
N/A	N/A	6537	2001	1FDXW46F51EE	Mark Ford via Sheehy GB	11/29/2005	98254	\$ 1,489.00	\$ 1,300.00	P&A 00664, RO 686304, Line 01, Amount \$1800 Code Y71WZ	\$ 1,300.00	\$ 1,489.00	After engine warmed up 15-20 minutes and then drive under a load engine loses power. Engine light also comes on. Ran diagnostic tests and found low fuel pressure. Check entire fuel system and found metal contaminates in bottom of fuel tank.	Replaced fuel tank, cleaned fuel pump, flushed fuel lines and replaced sending unit. Also replaced fuel filters.

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed
N/A	N/A	6537	2001	1FDXW46F51E	Mark Ford via Sheehy GB	11/22/2005	98049	\$ 602.44	\$ 500.00	See Above	\$ 500.00	\$ 602.44	Check Engine light comes on intermittently. Was advised by dealership that engine light could come on for many reasons. Told to make sure that fuel cap was sealed tightly and not to fuel the vehicle while it was running. Several codes came up. Needed to replace fuel pump. Was advised that if any parts were replaced on this visit they would have a 12 month 12000 mile warranty.	Replaced fuel pump
N/A	N/A	6537	2001	1FDXW46F51E	Poughkeepsie Ford	12/18/2006	53180	\$ 10,447.95	\$ 8,000.00	P&A Code 09325, RO # 060787, Line 01, Amount \$8,000, Code Y71SW	\$ 8,000.00	\$ 10,447.95	Truck was brought in because it was smoking and running very rough. Bryan Warren, diesel technician, performed all work on this truck. Opened and inspected fuel bowl, found substance in bowl resembling metal, dirt, rust. There was approximately 2 inches of this substance in the fuel bowl. Removed the fuel tank sending unit and found the same substance in the bottom of the tank. Did an engine diagnoses and found that 3 cylinders had low compression due to the substance found in the fuel tank and the fuel bowl. Substance worked its way through injectors and caused this damage resulting in the need for a new motor.	Fuel tank, sending unit, filters, fuel bowl, and engine.
N/A	N/A	6553	2001	1FDXW46F21E	Mark Ford via Sheehy GB	9/7/2006	T08049	\$ 770.33	\$ 700.00	P&A 00664, RO 686307, Line 01, Amount \$700 Code Y71LX	\$ 700.00	\$ 770.33	Truck would not go above 40 mph. Truck blowing black smoke.	Replace fuel pump
N/A	N/A	6553	2001	1FDXW46F21E	Poughkeepsie Ford	12/10/2006	53299	\$ 14,055.00	\$ 9,000.00	P&A 09253, RO # 060788, Line 01, Amount \$9,000, Code Y71QT	\$ 9,000.00	\$ 14,055.00	Truck was brought in because it was smoking and running very rough. Bryan Warren, diesel technician, performed all work on this truck. Opened and inspected fuel bowl, found substance in bowl resembling metal, dirt, rust. There was approximately 2 inches of this substance in the fuel bowl. Removed the fuel tank sending unit and found the same substance in the bottom of the tank. Did an engine diagnoses and found that 3 cylinders had low compression due to the substance found in the fuel tank and the fuel bowl. Substance worked its way through injectors and caused this damage resulting in the need for a new motor.	Replace engine, filter, fuel tank, sending units.
729	730	6557	2001	1FDXW46FX1E	ANDY MOHR FORD	7/15/2008		\$ 3,683.71	NONE TOO OLD		\$ -	\$ 3,683.71	VEHICLE WAS NOT SHIFTING OUT OF 2ND GEAR PROPERLY, TOOK INTO DEALER TO HAVE CHECKED OUT. UPON INSPECTION, TRANSMISSION WAS UNREPAIRABLE, IT APPARENTLY BROKE AND IN TURN OVERHEATED WHICH MELTED BOTH WIRING HARNESSES AND DAMAGED THE COOLER	
640	643	6567	2001	1FDXW46F11E	Interstate Ford	10/20/2006	132349	Warranty		None Warranty		Warranty	Vehicle loses power and stalls out when driving. Truck needed to be towed in. Removed fuel filter and noticed debris in filter. Removed Fuel pump and noticed same debris. Removed fuel tank and found tank was beginning to delaminate.	Replaced fuel tank, fuel filter, fuel pump, flushed out fuel lines, road tested. This repair was under warranty.
640	643	6567	2001	1FDXW46F11E	Interstate Ford	9/14/2005	127617	\$ 1,657.87	\$ 1,657.00	RO # 134864, Line # A, Code Y71HX	\$ 1,657.00	\$ 1,657.87	Truck emits black smoke when running down the road. Vehicle ran rough when it was cold, smoked. Removed tank, drained and found inside deteriorating.	Installed new tank and sending unit.
555	557	6576	2001	1FDXW46F91E	RON BORTNICK AUTOMOTIVE	10/22/2007	FOCS140932	\$ 3,348.83	NO ASSISTANCE		\$ -	\$ 3,348.83	FUEL TANK DELAMINATION	
555	557	6576	2001	1FDXW46F91E	RON BORTNICK AUTOMOTIVE	10/31/2007	FOCS140932	\$ 3,348.83	NO ASSISTANCE		\$ -	\$ 3,348.83	FUEL TANK DELAMINATION	
310	324	8278		2EB39494	Highland Park Ford	2/26/2007		\$ 1,743.00	\$ 1,500.00	Already Handled	\$ 1,500.00	\$ 1,743.00	Oil Pan rusted out	
438	424	8282	2002	1FDXF46FXYE	SUNTRUP FORD	9/29/2008		\$ 1,815.00	NO ASSISTANCE		\$ -	\$ 1,815.00	REAR FUEL TANK DELAMINATION	
438	424	8282	2002	1FDXF46FXYE	SUNTRUP FORD	9/30/2008		\$ 3,315.00	No Record		\$ -	\$ 3,315.00	Rear fuel tank delamination- Needs filter, pump, intake, etc., Est 1815.00(done on 10/1) NOW WE NEED A FRONT FUEL TANK FOR 1500.00	
564	558	8296	2002	1FDXW46R62E	SHEEHY AUTO STORES	10/11/2007	COCP783383	\$ 2,055.20	NO ASSISTANCE		\$ -	\$ 2,055.20	FUEL TANK DELAMINATION	
564	561	8297	2002	1FDXW46F82E	ACADEMY FORD	5/7/2008	RO# 186581	\$ 2,955.00	\$ 2,057.00	P&A CODE 190	\$ 2,057.00	\$ 2,955.00		
798	678	8299	2002	1FDXW46F62E	FLEMINGTON FORD	6/18/2008		\$ 2,670.00	NONE, TOO OLD		\$ 0	\$ 2,670.00	FUEL TANK DELAMINATION	
640	643	8313	2002	1FDXW46F62E	Mark Ford via Sheehy GB	12/15/2006	T10902	\$ 2,955.30	\$ 2,400.00	P&A 00664, RO 686251, Line 01, Amount \$2400 Code Y71DZ	\$ 2,400.00	\$ 2,955.30	Truck is experiencing lack of power when accelerating up hills. Removed pickups from front and rear fuel tanks. Both tanks are delaminated. Fuel filter housing plugged.	Cleaned out fuel filter housing, replaced filter and pump. Removed rear tank and replaced with new tank and pickup. Removed front tank and replace with new tank and pickup.
540	548	8319	2002	1FDXW46F12E	FREEDOM FLEET	8/21/2007	FOCS10397	\$ 2,211.35	NO ASSISTANCE		\$ -	\$ 2,211.35	FUEL TANK DELAMINATION	
930	641	8331		2E	Miracle Ford	4/9/2007		\$ 800.00	\$ 300.00	RO 60399, Line 01, P&A 09253, Amount\$300, Code Y71NT	\$ 300.00	\$ 800.00	Oil Pan rusted out	
930	641	8331	2002	1FDXW46F82E	Miracle Ford	3/21/2007		\$ 3,921.05	\$ 3,300.00	RO 060449, Line 01, P&A 09253, Amount \$3300, Code Y712S	\$ 3,300.00	\$ 3,921.05	No Start	Both tanks were replaced. Fuel filters, fuel pump, fuel pickup were also replaced.
930	641	8331	2002	1FDXW46F82E	Poughkeepsie Ford	2/2/2007	C53983	\$ 373.03	\$ 300.00	P&A Code 09253, RO #060791, Line 01, amount \$300, Code Y71RS	\$ 300.00	\$ 373.03	Tuck was brought in for a "No Start" - Tow In	Replaced fuel filter

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed
635	647	8340	2002	1FDXW46F92E	Lighthouse Ford	11/27/2006	11737	\$ 1,304.56	\$ 1,100.00	P&A 09253, RO 1420, Line 01, Amount \$1100, Code Y71XS	\$ 1,100.00	\$ 1,304.56	Truck was brought in for PM Service. While fuel filter was being replaced a lot of rust and tank rust proofing was noticed on filter. Both tanks were opened for inspection. Upon opening it was revealed that rear tank had delaminated.	All diesel was pumped from tank. Fuel tank was removed and replaced with new tank. Fuel lines were flushed out along with water separator and replaced. Tank was refilled with fresh diesel. At this time delamination had not occurred in front tank.
640	643	8349	2002	1FDXW46FX2E	Interstate Ford	12/5/2005	12876	\$ 1,498.84	\$ 1,400.00	RO # 134865, Line A, Code Y71ZR	\$ 1,400.00	\$ 1,498.84	Vehicle died on road. Needed to be towed in. Vehicle smokes, is very sluggish upon restarts and experiences a loss of power when under a load. Fuel filter was plugged and fuel tank was coming apart.	Fuel filter and fuel tank replaced.
635	647	8352	2002	1FDXW46F52E	Lighthouse Ford	1/29/2007	12903	No Charge		None		No Charge	After learning of delamination of front tank called dealer and requested that they check rear tank for same condition as front. Tank was not delaminating but some rust was found	No repair needed at this time.
635	647	8352	2002	1FDXW46F52E	Lighthouse Ford	1/24/2007	12903	\$ 1,634.39	\$ 1,400.00	P&A Code 03995, RO 15839, Line A, Approval Code Y71KS	\$ 1,400.00	\$ 1,634.39	Truck was brought in for lack of power and blowing black smoke. After diagnosing the truck for this condition it was found that the front fuel tank had delaminated.	Front Fuel tank replaced. Fuel filters and fuel pump had to be replaced.
969	969	8356	2002	1FDXF46F62E	FREEDOM FLEET	8/15/2007	FOCS10365	\$ 3,146.48	NO ASSISTANCE		\$ -	\$ 3,146.48	FUEL TANK DELAMINATION	
969	969	8356	2002	1FDXF46F62E	FREEDOM FLEET	8/15/2007	FOCS10365	\$ 3,146.48	NO ASSISTANCE		\$ -	\$ 3,146.48	FUEL TANK DELAMINATION	
564	554	8357	2002	1FDXF46F22E	SHEEHY AUTO STORES	10/18/2007	COCP891198	\$ 1,702.07	NO ASSISTANCE		\$ -	\$ 1,702.07	FUEL TANK DELAMINATION	
N/A	N/A	8361	2002	1FDXF46F62E	ACADEMY FORD	2/27/2008	FOCS183749	\$ 2,331.90	NO ASSISTANCE		\$ -	\$ 2,331.90	FUEL TANK DELAMINATION	
N/A	N/A	8361	2002	1FDXF46F62E	ACADEMY FORD	2/27/2008	FOCS183749	\$ 2,331.90	NO ASSISTANCE		\$ -	\$ 2,331.90	FUEL TANK DELAMINATION	
564	554	8419	2002	1FDXW46F82E	SHEEHY AUTO STORES	10/31/2007	COCP113760	\$ 1,519.26	NO ASSISTANCE		\$ -	\$ 1,519.26	FUEL TANK DELAMINATION	
540	544	8420	2002	1FDXW46FX2E	FREEDOM FLEET	8/1/2008	FOCS16271	\$ 1,471.43	NO ASSISTANCE		\$ -	\$ 1,471.43	FUEL TANK DELAMINATION	
930	641	8425	2002	1FDXW46F52E	Poughkeepsie Ford	12/15/2006	No invoice per Rob P. Truck was taken to another dealership(Orange Ford)	No Invoice	N/A		\$ -	No Invoice	Truck was brought back in for same condition again, excessive smoking, loss of power and stalling out. Bryan Warren, first went to the fuel filter and again the dirt like substance was in the filter. The fuel tanks were then opened and the same dirt like substance was in the tanks. It was at this point Bryan was convinced that	New tanks front and rear were put in. A new # 8 injector, fuel filter and fuel bowl.
930	641	8425	2002	1FDXW46F52E	Poughkeepsie Ford	11/16/2006	52825	\$ 3,685.88	\$ 3,400.00	P&A Code 09253, RO # 060789, Line 01, Amount \$3400, Code Y71VR	\$ 3,400.00	\$ 3,685.88	The truck was brought in again due to the same problems it was having before: low power, stalling/cutting out while driving. Bryan first went and pulled the fuel filter and immediately he found the same substance that was in the tank the first time again. The contaminate was in both the front and the rear tanks.	Both front and rear fuel tanks were replaced as well as both sending units. Both fuel heaters needed to be replaced as well. Fuel bowl, fuel pump, fuel lines were flushed and replaced.
930	641	8425	2002	1FDXW46F52E	Poughkeepsie Ford	7/16/2006	50350	\$ 1,693.89	\$ 1,400.00	P&A Code 09253, RO # 060790, line 01, Amount \$1400, Code Y71HV	\$ 1,400.00	\$ 1,693.89	Truck was brought in for a low power stalling problem. Bryan Warren was the technician who worked on the truck and after diagnosing the issues he found the following: Fuel filter was clogged with rust and a dirt-like substance. To determine where the contaminate was coming from he opened the fuel tanks to find that the stuff in the filter was in the fuel tanks.	Both fuel tanks were drained of their fuel and cleaned out. Fuel lines and fuel pump were both flushed out trying to remove as much of the contaminate as possible. The fuel bowl needed to be replaced due to the large amount of substance as well as the fuel filter.
640	644	8439	2002	1FDXW46F32E	Bridgehaven Ford	4/25/2005	46317	\$ 1,697.75	\$ 850.00		\$ 850.00	\$ 1,697.75	Check engine light comes on and engine has no power and cuts out while driving.	Replaced front and rear fuel tanks
640	644	8439	2002	1FDXW46F32E	Ford of Branford	10/27/2006	260607	\$ 1,125.99	\$ 1,000.00	P&A 07400, ro 264567 line 01, Code Y71VWW	\$ 1,000.00	\$ 1,125.99	Truck was brought in due to no power when driving and excessive smoke coming from exhaust pipe. Upon diagnosing problem found that front tank had contamination.	Replaced fuel tank and fuel filter.

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed
640	644	8439	2002	1FDXW46F32E	Ford of Branford	8/21/2006	258702	\$ 1,720.91	\$ 900.00		\$ 900.00	\$ 1,720.91	Truck was brought in for no power and smoking condition. Removed rear fuel tank and found coating coming off inside of tank.	Replaced fuel tank and cleaned in tank fuel sock. Also checked front tank for same condition nothing found at this time.
640	644	8439	2002	1FDXW46F32E	Simons Ford	1/31/2007	C97097	\$ 42.50	\$ -	None	\$ -	\$ 42.50	Truck was brought in to be inspected for delaminating tanks. After opening both front and rear tanks, there was no evidence of any delamination.	None needed at this time.
640	643	8440	2002	1FDXW46F52E	Interstate Ford	2/2/2007		N/C				N/C	Front and rear tanks delaminated	
640	643	8440	2002	1FDXW46F52E	Interstate Ford	3/3/2006	129701	\$ 880.83	\$ 400.00	RO# 134866, Line A, Y712V	\$ 400.00	\$ 880.83	Vehicles stalled out while driving it down the road. Was able to get truck restarted once. Experienced loss of power and excessive smoking. Found fuel tank delaminating.	Need to replace fuel tank. Cleaned pickup screen on sending unit.
640	643	8440	2002	1FDXW46F52E	Interstate Ford	9/2/2008		\$ 3,900.00	NONE, TOO OLD		NONE	\$ 3,900.00	TRUCK WAS TOWED IN FOR A LOSS OF POWER. Was found that 8 injectors needed to be replaced and the fuel pump.	The fuel tank was inspected and was found that the top interior of the tank was corroded
N/A	N/A	8751	2000	1FDXW46F2YEX	Lis's Auo Service via Sheehy GB	9/1/2005	5876	\$ 2,068.12	\$ 1,800.00	P&A 00664, RO 686241, Line 01, Amount \$1800 Code Y713X	\$ 1,800.00	\$ 2,068.12	Truck was brought in for a "NO Start" found oil pressure for fuel injection low	test system and found entire fuel system full of rust and dirt,remove fuel sender and replace with new Ford unit, remove filter housing to clean,install new filter,flush all lines,retest and road test.
635	647	9307	2003	1FDXW46F13EB	STEVENS FORD	10/10/2008	18414	\$ 4,999.91	NO ASSISTANCE		0	\$ 4,999.91	Truck went in because it was smoking. #3 injector needs to be replaced, valve cover gasket, injector wiring kit, 2 fuel tanks, 1 sending unit, fuel pump and pump harness.	
635	647	9307	2003	1FDXW46F13EB	STEVENS FORD	4/21/2008	RO# 7683	\$ 2,800.00	\$ 1,500.00	P&A CODE 9084	\$ 1,500.00	\$ 2,800.00		
640	643	9322	2003	1FDXW46F33EB	Interstate Ford	2/13/2007		\$ 1,714.76	\$ 1,500.00	RO # 134867, Line A, Code, Y71BU	\$ 1,500.00	\$ 1,714.76	Truck went in for a smoking low power condition. Dealer was convinced that the turbo had gone bad and needed to be replaced. After several weeks of same problem occurring truck was returned to dealer where upon further inspection found that fuel tanks had delaminated and that was the cause for the above stated condition.	
540	548	9328	2003	1FDXW46F93EB	FREEDOM FLEET	10/22/2008	FOCS11108	\$ 265.40	NO ASSISTANCE		\$ -	\$ 265.40	FUEL TANK DELAMINATION	
540	548	9328	2003	1FDXW46F93EB	FREEDOM FLEET	11/23/2007	FOCS11609	\$ 1,093.51	NO ASSISTANCE		\$ -	\$ 1,093.51	FUEL TANK DELAMINATION	
540	548	9328	2003	1FDXW46F93EB	FREEDOM FLEET	10/9/2007	FOCS10963	\$ 2,018.60	NO ASSISTANCE		\$ -	\$ 2,018.60	FUEL TANK DELAMINATION	
540	548	9328	2003	1FDXW46F93EB	FREEDOM FLEET	11/23/2007	FOCS11609	\$ 1,093.51	NO ASSISTANCE		\$ -	\$ 1,093.51	FUEL TANK DELAMINATION	
438	424	9343	2003	1FDXW46F53EB	SUNTRUP FORD	12/17/2008		\$ 3,229.00	\$ 1,400.00		\$ 1,400.00	\$ 3,229.00	FUEL TANK DELAMINATION	
540	548	9345	2003	1FDXW46F93EB	FREEDOM FLEET	2/25/2007	FOCS13119	\$ 918.28	NO ASSISTANCE		\$ -	\$ 918.28	FUEL TANK DELAMINATION	
540	548	9345	2003	1FDXW46F93EB	APPLE FORD	11/12/2008	RO# 9483	\$ 2,885.00	\$ 1,000.00		\$ 1,000.00	\$ 2,885.00	FUEL TANK DELAMINATION	
640	643	9357	2003	1FDXW46F53EB	Interstate Ford	11/15/2006	132758	\$ 208.53	\$ 200.00	RO# 134868, Line A*, Code Y71SX	\$ 200.00	\$ 208.53	Rear tank delaminated	Replaced rear fuel tank, fuel filter, flushed lines and fuel pump.
555	557	9379	2003	1FDXW46F43EB	RON BORTNICK AUTOMOTIVE	3/24/2008	FOCS145136	\$ 3,505.14	NO ASSISTANCE		\$ -	\$ 3,505.14	FUEL TANK DELAMINATION	
540	551	9400	2003	1FDXW46F13EB	SHEEHY AUTO STORES	12/10/2007	COCP285983	\$ 3,259.95	NO ASSISTANCE		\$ -	\$ 3,259.95	FUEL TANK DELAMINATION	
530	440	10091	2003	1FDXW46P36EC	MCCAFFERTY FORD	1/24/2008	RO# 104391	\$ 2,902.00	\$ 1,451.00	P&A CODE 1305	\$ 1,451.00	\$ 2,902.00	Fuel tank delamination	
640	644	10092	2004	1FDXW46P73EC	Ford of Branford	2/2/2007	262508	\$ 1,665.60	\$ 1,400.00	P&A 07400, ro 264575 line 01, Code Y71PS	\$ 1,400.00	\$ 1,665.60	Truck was brought in because it was running rough and for an inspection on its fuel tanks. It was found that both the front and rear tanks were coming apart from the inside and were clogging up the fuel filter. Injectors and the fuel were also damaged.	Both front and rear fuel tanks needed to be replaced as well as the fuel filter. The fuel pump and injectors also needed to be replaced and they were under warranty.
960	967	10095	2003	1FDXW46P23EC	TED BRITT FORD	3/21/2008	FOCS640338	\$ 1,897.62	NO ASSISTANCE		\$ -	\$ 1,897.62	FUEL TANK DELAMINATION	
960	956	10900	2004	1FDXW46P04EB	TED BRITT-CHANTILLY	12/16/2008	RO# 670952	\$ 3,939.84	\$ 2,500.00	P&A 09452	\$ 2,500.00	\$ 3,939.84		
930	641	10916	2004	1FDXW46P94EB	Poughkeepsie Ford	10/1/2008	208855	\$ 1,800.00	\$ 850.00		\$ 850.00	\$ 1,800.00	Fuel tank delamination	
635	647	10919	2004	1FDXW46P44EB	Lighthouse Ford	12/1/2006	11838	\$ 1,736.65	\$ 1,500.00	P&A Code 03995, RO 15841, Line A, Approval Code Y719T	\$ 1,500.00	\$ 1,736.65	Truck was brought in for a lack of power, stalling and smoking condition. Truck would run fine for a couple of miles then stall out. When truck sat for a few minutes it would restart and could be driven again for a few miles. Upon inspection, by the dealer, of the fuel filters they noticed rust and metal pieces clogging the filter. Both fuel tanks were opened and it revealed that both front and rear fuel tanks had delaminated causing the above condition.	Both tanks were replaced. Fuel filters were also replaced.
635	647	10919	2004	1FDXW46P44EB	STEVENS FORD	10/8/2008	11838	\$ 3,814.00	NONE DUE TO AGE AND MILEAGE		\$ -	\$ 3,814.00	FUEL TANKS NEED TO BE REPLACED AGAIN AS WELL AS THE SENDERS AND FUEL PUMP	
540	551	10923	2004	1FDXW46P14EB	ACADEMY FORD	8/19/2008	FOCS191278	\$ 2,171.65	\$ 1,000.00	RO# 195700	\$ 1,000.00	\$ 2,171.65	FUEL TANK DELAMINATION	
640	644	10941	2004	1FDXW46PX4EB	Ford OF Branford	11/30/2006	261298	\$ 3,277.77	\$ 2,800.00	P&A 07400, ro 264574 line 01, Code Y71FN	\$ 2,800.00	\$ 3,277.77	Truck was towed in because it was running poorly. There was a lack of power, excessive smoking and a skip in the motor. After diagnosing the problem it was found that the front and rear fuel tanks had delaminated.	Replaced front and rear fuel tanks, fuel pumps and fuel filters. Three injectors needed to be replaced: 1, 3, and 7.
960	957	10953	2004	1FDXW46P44EB	TED BRITT FORD	11/7/2008	FICS666912	\$ 3,984.45	\$ 1,500.00		\$ 1,500.00	\$ 3,984.45	Fuel tank delamination	
438	424	10976		1FDXW46P54EB	SUNTRUP FORD	8/5/2008		\$ 1,600.00	\$ 900.00		\$ 900.00	\$ 1,600.00	FUEL TANK DELAMINATION	REAR FUEL TANK REPLACEMENT(PUMP, TANK, FILTER)
798	678	10989	2004	1FDXW46P34EB	FLEMINGTON FORD	3/4/2008	RO# 8375	\$ 2,842.00	\$ 2,421.00	P&A CODE 4216	\$ 2,421.00	\$ 2,842.00		
670	675	10991	2004	1FDXW46P64EB	FULLERTON FORD	8/19/2008	RO# 80715	\$ 3,158.00	\$ 1,579.00	P&A CODE 20651, RO# 80715	\$ 1,579.00	\$ 3,158.00	FUEL TANKS DELAMINATING	
670	674	10992	2004	1FDXW46P84EB	FULLERTON FORD	8/19/2008	RO# 80626	\$ 2,245.00	\$ 1,122.00	P&A CODE 20651 RO# 80626	\$ 1,122.00	\$ 2,245.00	FUEL TANKS DELAMINATING	
635	647	10995		4E	Lighthouse Ford	3/23/2007		\$ 745.43	\$ -	None	\$ -	\$ 745.43	Radiator and brackets	
635	647	10995	2004	1FDXW46P34EB	STEVENS 112 FORD	6/23/2008	RO# 70143	\$ 3,816.00	\$ 1,908.00	P&A CODE 9084	\$ 1,908.00	\$ 3,816.00	Both fuel tanks delaminated. Need to replace 2 tanks 2 sending units, fuel pump and filters	

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed
635	647	10996	2004	1FDXW46P54E	STEVENS FORD	6/10/2008	RO# 69338	\$ 3,700.00	\$ 2,000.00	P&A CODE 9084. RO # 69338	\$ 2,000.00	\$ 3,700.00	Fuel tank delamination	
787	795	11162	2004	1FDXW46P74E	FRED BEANS WEST CHESTER	1/30/2008	RO# 218097	\$ 4,918.00	\$ 2,459.00		\$ 2,459.00	\$ 4,918.00		
635	647	11170	2004	1FDXW46P14E	STEVENS FORD	1/5/2009	75862	\$ 3,765.00	\$ 1,182.00		\$ 1,182.00	\$ 3,765.00	FUEL TANKS ARE COMING APART FROM THE INSIDE. FUEL TANKS WERE REPLACED APRIL 2007	
787	790	11171	2004	1FDXW46P84E	BAY SHORE FORD	11/18/2008		\$ 2,100.00	No assistance due to mileage		\$ -	\$ 2,100.00	FUEL TANK DELAMINATION	
940	949	11191	2004	1FDXF46P34E	KRIEGER FORD	10/28/2008	Ends in 0072	\$ 1,050.00	\$ 525.00		\$ 525.00	\$ 1,050.00	FUEL TANK DELAMINATION	
540	548	11194	2004	1FDXF46P94E	FREEDOM FLEET	11/23/2007	FOCS11611	\$ 1,094.76	NO ASSISTANCE		\$ -	\$ 1,094.76	FUEL TANK DELAMINATION	
640	643	11199	2004	1FDXF46P84E	Interstate Ford	2/12/07		\$ 1,714.76	\$ 1,500.00	RO# 134869, Line A, Code Y71ZW	\$ 1,500.00	\$ 1,714.76	Truck went in for a smoking low power condition. Dealer was convinced that the turbo had gone bad and needed to be replaced. After several weeks of same problem occurring truck was returned to dealer where upon further inspection found that fuel tanks had delaminated and that was the cause for the above stated condition.	
220	229	11840		5V11603	Northwest Ford	2/9/2007		\$ 4,345.46	\$ 4,000.00	\$3000 previously authorized by Dennis Boyle repair order was 196538 dated 20FEB07 for \$3000.00 Auth code: Y71PW. Second AWA for additional \$1,000 repair order 198584 for \$1000.00 on line A, P&A Code: 01519 Code Y71JU	\$ 4,000.00	\$ 4,345.46	Fuel tank delamination	
798	678	12639	2005	1FDXW46PX5E	FLEMING FORD	10/9/2008	N/A	N/A	NONE DUE TO MILEAGE			N/A	FUEL TANK DELAMINATION	
940	941	12647	2005	1FDXW46P95E	GRAHAM FORD	5/5/2008	RO# 7769	\$ 2,500.00	\$ 1,932.00	P&A CODE 2232	\$ 1,932.00	\$ 2,500.00		
438	424	12657		1FDXW46P75E	SUNTRUP FORD	9/10/2008		\$ 1,800.00	\$ 1,041.10		\$ 1,041.00	\$ 1,800.00		
		12667	2005	1FDXW46P35E	DAVE SINCLAIR FORD			\$ 3,743.91			\$ -	\$ 3,743.91	TRUCK NEEDS 2 NEW TANKS/PUMPS AND FILTERS. UNIT HAS LESS THAN 36,000 MILES ON IT AND NO PREVIOUS HISTORY- FUEL WAS OF GOOD QUALITY WHEN TESTED.	
782	789					11/12/2008	RO# 15561	\$ 1,851.96	\$ 900.00		\$ 1,851.96			
438	436	12686		1FDXW46P45E	SUNTRUP FORD	9/22/2008	RO# 207433	\$ 1,752.00	\$ 900.00	P&A CODE 4125. RO# 207433	\$ 900.00	\$ 1,752.00	FUEL TANK DELAMINATION	
438	436	12686		1FDXW46P45E	SUNTRUP FORD	9/22/2008	207433	\$ 1,752.00	\$ 900.00		\$ 900.00	\$ 1,752.00	FUEL TANK DELAMINATION	
635	642	12724	2005	1FDXW46P55E	DJ'S AUTO CLINIC	12/18/2008			None. Repaired at an independent shop				TRUCK NEEDS TO HAVE 1 TANK, FUEL PUMP AND SNEIDING UNIT REPLACED DUE TO DELAMINATING TANK.	
		12725	2005	1FDXW46P85E	HIGHLAND FORD			\$ 2,872.30				\$ 2,872.30	TRUCK NEEDS TO HAVE BOTH TANKS REPLACED DUE TO DELAMINATION. TWO INJECTORS NEED TO BE REPLACED. UNDER WARRANTY BY FORD	
930	641					11/19/2008			No assistance due to mileage		\$ -			
670	673	12728	2005	1FDXW46P05E	FREEHOLD FORD	11/20/2008	19875	\$ 1,600.00	\$ 800.00		\$ 800.00	\$ 1,600.00	FUEL TANK DELAMINATION	
635	663	13143	2005	1FDXW46PX5E	Lighthouse Ford	12/19/2006	12170	Warranty		None Warranty		Warranty	Truck was brought in for a humming noise and lack of power condition. After performing 6.0L Diesel Performance Diagnostic found fuel contaminated from tank delamination. Repair was under warranty.	Removed and replaced fuel tank and fuel filters. Truck still has a slight hesitation but could be low on fuel.
798	671	15481	2006	1FDXW46P96E	LARSON FORD	6/17/2008	RO# 1819	\$ 3,649.00	\$ 2,279.00	P&A CODE 20589. RO# 1819	\$ 2,279.00	\$ 3,649.00	FUEL TANK DELAMINATION	
798	671	15482	2006	1FDXW46P06E	LARSON FORD	6/9/2008	100750	\$ 3,500.00	\$ 2,279.00	P&A CODE 20589	\$ 2,279.00	\$ 3,500.00	FUEL TANKS DELAMINATING	
540	548	15494	2006	1FDXW46P46E		1/31/2008	FOCS499861	\$ 1,879.48	No Record		\$ -	\$ 1,879.48	FUEL TANK DELAMINATION	
540	551	15520	2006	1FDXW46P16E	ACADEMY FORD	9/3/2008	FOCS191876	\$ 1,125.83	\$ 600.00	RO# 195699	\$ 600.00	\$ 1,125.83	FUEL TANK DELAMINATION	
540	551	15520	2006	1FDXW46P16E	APPLE FORD	12/10/2007	FOCS495879	\$ 317.97	Considering		\$ -	\$ 317.97	FUEL TANK DELAMINATION	
798	678	15554	2006	1FDXW46P46E	FLEMINGTON FORD	12/16/2008	last 4 are 8328	\$ 1,545.00	\$ 1,000.00		\$ 1,000.00	\$ 1,545.00	FUEL TANK DELAMINATION	
540	548	15558	2006	1FDXW46P16E	APPLE FORD	2/12/2008	FOCS500718	\$ 1,683.99	Considering		\$ -	\$ 1,683.99	FUEL TANK DELAMINATION	
635	647	15571	2006	1FDXW46P46E	Lighthouse Ford	1/29/2007	13012	Warranty		None Warranty		Warranty	Truck was brought in to have an oil change and have the fuel filter changed. While changing the fuel filter the technician noticed dirt and rust in the filter. Upon inspection of the fuel tank noticed that the inside of both the front and rear tanks were corroding.	Front and rear fuel tanks need to be replaced
635	647	15571	2005	1FDXW46P46E	STEVENS FORD	9/30/2008	73651	\$ 3,920.00	\$ 2,000.00		\$ 2,000.00	\$ 3,920.00	TRUCK WAS BROUGHT IN FOR LACK OF POWER. BOTH FUEL TANKS DELAMINATED NEEDED TO BE REPLACED.	
540	551	15574	2006	1FDXW46PX6E	ACADEMY FORD	2/27/2008	FOCS183745	\$ 2,265.36	\$ 1,600.00	RO# 195702	\$ 1,600.00	\$ 2,265.36	FUEL TANK DELAMINATION	
670	675	15609		1FDXW46P7EC	FULLERTON FORD	9/24/2008	82359	\$ 2,580.00	\$ 1,290.00		\$ 1,290.00	\$ 2,580.00	FUEL TANK DELAMINATION	
		15618	2006	1FDXW46P86E	TED BRITT-CHANTILLY			\$ 4,565.00				\$ 4,565.00		
960	957					11/13/2008	669709	\$ 2,500.00	\$ 1,500.00		\$ 2,500.00		TRUCK LOSING POWER GOING UP HILL, STALLING. FUEL TANK DELAMINATION.	FUEL PUMP, TANK, SENSOR, ELEMENT AND EIGHT INJECTORS REPLACED
555	557	17558	2006	1FDXW46P87E	ACADEMY FORD	9/25/2008	FOCS192844	\$ 2,211.95	\$ 1,500.00	RO# 195698	\$ 1,500.00	\$ 2,211.95	FUEL TANK DELAMINATION	
		17683	2007		MIRACLE FORD				NO ASSISTANCE. No tanks replaced the second time around. Per the original repair date unit should have revised tanks. We have no documented delam. Failures w/ those at this time.				TRUCK HAD A LACK OF POWER ISSUE. FOUND THAT THE TANKS HAD "DIRT AND SAND" IN THEM. TANKS WERE REPLACED BACK IN 10/27/08. FILTERS HAVE BEEN REPLACED ON A REGULAR BASIS.	
930	641			1FDXW47P67E	IED	1/6/2008								
711	712	19000			Interstate Ford	4/17/2007		\$ 1,500.00	\$ -		\$ -	\$ 1,500.00	Fuel tank delamination	
735	714	19374	2003	1FDAF56P33EA	MIKE CASTRUCCI FORD	4/23/2008	RO# 259427	\$ 1,832.00	\$ 913.00	P&A CODE 1906	\$ 913.00	\$ 1,832.00		
710	710	19741	2003	1FTNF21F3YEE	MIKE CASTRUCCI FORD	5/1/2008	RO# 258686	\$ 2,800.00	\$ 1,000.00	P&A CODE 1906	\$ 1,000.00	\$ 2,800.00		
635	663	21578	2003	1FDWW36P73E	LIGHT HOUSE FORD	8/6/2008	RO# 25658	\$ 1,518.00	\$ 1,067.00	P&A CODE 3995	\$ 1,067.00	\$ 1,518.00		

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed
635	663	21581	2003	1FDXW46PX3E	Lighthouse Ford	8/6/2008	RO# 25350	\$ 1,035.00	\$ 725.00	P&A CODE 3995	\$ 725.00	\$ 1,035.00		
635	663	21606	2002	1FDAW57F52E	Lighthouse Ford	6/16/2008		\$ 1,557.96	NONE TOO OLD		\$ -	\$ 1,557.96	Truck needs fuel tanks, fuel pump, kit and filter due to delamination	
438	436	12748	2005	1FDXW46P25E	Marshall Ford			\$ 1,640.00			\$ -	\$ 1,640.00	Running poorly. Had to have fuel tank replaced and fuel system flushed	
564	558	10943	2004	1fdxw46p34eb	Frederick Motor Company	2/2/2009	RO# 8132	\$ 4,030.00	\$ 820.00		\$ 820.00	\$ 4,030.00	Fuel tank delamination-needs two tanks, pump, filter and 3 injectors replaced	
732	736	12629	2005	1FDXW46P05E	Valley Ford	2/14/2009	RO# 52725	\$ 2,734.76	\$ 1,500.00		\$ 1,500.00	\$ 2,734.76	Both fuel tanks needed to be replaced due to delamination and the onset of corrosion(rust) inside the tanks.	EGR(2times) additional work totalling 8k in
564	554	11174	2004	1FDXW46P34E	Norris Ford	2/23/2009	17584	\$ 3,389.00	\$ 1,000.00		\$ 1,000.00	\$ 3,389.00	Truck lacks power- starving for fuel. Possible fuel tank delamination	
		10901	2004	1FDXW46P24E	Tedd Britt of Chantilly	2/26/2009	15609	\$ 3,500.00	\$ 1,500.00		\$ 1,500.00	\$ 3,500.00	Loss of power injectors fuel injection control module(FICM) replaced on 3/7/09 RO679269. Picked up today and left dealership and got 10miles away and lost power. New Diagnosis is all 8 injectors are trashed	fuel tanks replaced Oct 11, 2007 RO# 6212
960	957	8291	2003	1FDXW46F72E	Planet Ford	3/6/2009		\$ 2,588.00	\$ 1,750.00		\$ 1,750.00	\$ 2,588.00	Lining coming apart from the inside of the fuel tank. Need to replace the fuel tank, fuel pump and sending unit.	
420	427	12630	2005	1FDXW46P25E	Valley Ford	3/24/2009	437593	\$ 3,118.22	\$ 700.00		\$ 700.00	\$ 3,118.22	Both fuel tanks need to be replaced due to delamination and the onset of corrosion(rust) inside the tanks.	
564	554	8419	2002	1FDXW46F82E	Norris Ford	2/23/2009			\$ 1,000.00		\$ 1,000.00		Lack of power-Fuel Tank Delamination-Bad fuel pump, no injectors yet	
960	957	12696	2005	1FDXW46P05E	Tedd Britt of Chantilly	3/19/2009	L17176	\$ 5,422.10	NO ASSISTANCE. OVER 6YRS OLD			\$ 5,422.10	Unit started losing power and then stalled. Restarted but would not accelerate. Fuel sample showed extreme amount of tank delamination. Need to replace fuel tank, sender, fuel pump, filters and all 8 injectors.	
960	956	12713	2005	1FDXW46P05E	Tedd Britt of Chantilly	5/5/2009		\$ 5,422.10				\$ 5,422.10	Unit started losing power and then stalled. Restarted but would not accelerate. Fuel sample showed extreme amount of tank delamination. Need to replace fuel tank, sender, fuel pump, filters and all 8 injectors.	
438	436	15510		1FDXW46P96E	Marshall Ford	5/6/2009		Under Warranty	Under Warranty				Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	436	12748		1FDXW46P25E	Marshall Ford	1/26/2009	under Warranty		Under Warranty				Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	435	8281		1FDXW46F22E	DAVE SINCLAIR FORD	2/2/2009	6053369	\$ 2,278.94	\$ 830.00		\$ 830.00	\$ 2,278.94	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	424	8344		1FDXW46F62E	SUNTRUP FORD	4/14/2009	26009	\$ 4,584.15				\$ 2,278.94	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	424	9344		1FDXW46F73E	SUNTRUP FORD	3/30/2009	211485	\$ 3,193.30	Unable to assist due to age of vehicle			\$ 4,584.15	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	424	12677		1FDXW46P35E	DAVE SINCLAIR FORD	10/28/2008	208182	\$ 1,890.92				\$ 3,193.30	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	424	8423		1FDXW46F32E	SUNTRUP FORD	11/25/2008	15561	\$ 1,425.33	\$ 1,050.00		\$ 1,050.00	\$ 1,890.92	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	424	10976		1FDXW46P54E	SUNTRUP FORD	3/10/2008	201662	\$ 730.00	Unable to assist due to age of vehicle			\$ 1,425.33	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	424	8282		1FDXW46F42E	SUNTRUP FORD	9/16/2008	206766	\$ 1,834.82				\$ 730.00	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	435	15509		1FDXW46P76E	DAVE SINCLAIR FORD	10/10/2008	207476	\$ 2,946.99	Unable to assist due to age of vehicle			\$ 1,834.82	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	436	12658		1FDXW46P95E	Marshall Ford	4/19/2009	25730	\$ 1,877.33	\$ 1,146.00		\$ 1,146.00	\$ 2,946.99	Running poorly. Had to have fuel tank replaced and fuel system flushed	
438	435	8281		1FDXW46F22E	DAVE SINCLAIR FORD	1/26/2009	6053370	\$ 2,278.94	\$ 907.33		\$ 907.33	\$ 1,877.33	Running poorly. Had to have fuel tank replaced and fuel system flushed	Had an injector replaced the day before. Picked it up and it lasted about a half hour. Returned to dealer. PO# used for repair 4362795 St. Louis West Branch
438	435	10977		1FDXW46P33E	DAVE SINCLAIR FORD	4/19/2009	26009	\$ 3,748.51	Unable to assist due to age of vehicle			\$ 2,278.94	Running poorly. Had to have fuel tank replaced and fuel system flushed	
960	962	10954	2004	1FDXW46P4E	Tedd Britt of Chantilly	2/27/2009	22342	\$ 943.00	\$ 1,148.34		\$ 1,148.34	\$ 943.00	Loss of Power- max speed 15mph. Dealer estimated that fuel system is problem. Replacing fuel injector (#1) regulator kit for 1200.	
969	969	8416	2002	1FDXW46F22E	TED BRITT FORD	5/21/2009	687604	\$ 1,730.00	\$ 500.00		\$ 500.00	\$ 1,730.00	Loss of Power- Starving for fuel. Preliminary diagnosis is fuel tank delamination leaving crud in fuel filter, pump, etc. Possible injector damage	
960	962	8417	2002	1FDXW46F62E	TED BRITT FORD CHANTILLY	5/29/2009	688754	\$ 806.81	\$ 806.81		\$ 806.81	\$ 4,679.00	LOSS OF POWER	
969	969	8416	2002	1FDXW46F22E	TED BRIT FORD CHANTILLY	5/6/2009		\$ 4,679.00				\$ 4,679.00	Second time since 6/1/2009 found fuel injectors sliking and engine smoking. Probable cause from previous tank delamination tha was thought to have not damaged injectors.	
			2004	1FDXW46P34E	Norris Ford	7/2/2009	691928/693976	\$ 7,800.00	\$ 1,589.00		\$ 1,589.00	\$ 6,700.00	2 New fuel tanks, flush and clear all fuel lines, fuel pump, tank selector valve, 4 bad injectors(possible 8) fuel pressure regulator, fuel filters, fuel disposal and 20 gallons new fuel.	
661	677	15463	2006		WAYNE FORD	8/12/2009	24547	\$ 6,700.00	\$ 3,400.00			\$ 6,700.00	TRUCK WAS RUNNING ROUGH AND SMOKING. FOUND THAT BOTH TANKS DELAMINATED. NEED TO REPLACE 2 TANKS, 2 SENDING UNITS, FUEL PUMP AND FUEL FILTER	
635	647	17624	2007	1FDXW46P17E	OTIS FORD	7/16/2009	155161	\$ 2,878.00	\$ 2,000.00		\$ 2,000.00	\$ 2,878.00	TRUCK WAS BROUGHT IN FOR A ROUGH RUNNING CONDITION. Truck was diagnosed and was determined that it needed all new injectors(8) under valve cover wiring harness, new fuel filters and the fuel tanks needed to be cleaned	
787	795	15559	2006	1FDXW46P36E	GARNET FORD	8/4/2009	243588	\$ 1,400.00	\$ 1,895.00		\$ 1,895.00	\$ 2,400.00	Both fuel tanks delaminated and fuel pump clogged.	
930	641	8425	2002	1FDXW46F52E	MIRACLE FORD	8/5/2009	1188	\$ 5,500.00						
540	548	12313	2004	1FDXW46P24E	APPLE FORD	8/12/2009			\$ 1,364.00					

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed
960	956	12634		1FDXW46PX5	TED BRITT FORD									
102	109	15598	2006		MALL OF GA FORD		705211	\$ 1,494.38 3,143.00	\$ 896.63		\$ 896.63	\$ 1,494.38 2,835.00	FUEL TANK DELAMINATION	
564	554	10963	2004	1FDXW46P26		10/18/2009	RO# 163531		\$ 1,885.80		\$ 1,701.00		Drivability concern the asset would not start. Diagnosis by dealer was both fuel tanks delaminated and clogged the fuel filters and fuel pump. 2 fuel injectors failed also.	
117	107	9405	2006	1FDXW46P74	Frederick Motor Company	11/27/2009	70776	\$ 1,750.00	\$ 750.00		\$ 750.00	\$ 1,750.00	LOSS OF POWER POSSIBLE FUEL INJECTOR PROBLEM.	
				1FDXW46F13	KEITH HAWTHORNE FORD	10/20/2009							Drivability concern the asset would not start. Diagnosis by dealer was both fuel tanks delaminated and clogged the fuel filters causing the fuel pump to fail.	
102	124	15505	2006	1FDXW46P56	MALL OF GA FORD		RO# 165672	\$ 2,840.23	\$ 1,420.00		\$ 1,420.00	\$ 2,840.23	BOTH TANKS ARE DELAMINATING AND NEED TO BE REPLACED.	
540	548	26550	2005	1FDXX47P85	APPLE FORD	11/30/2009	646039	\$ 1,924.66	\$ 719.41		\$ 719.41	\$ 1,924.66	No power, will not accelerate. Fuel tank issue.	
640	643	17681	2007		INTER-STATE FORD			\$ 3,800.00				\$ 3,800.00	Truck went in because it was running rough and then stopped running. It was found that 3 injectors failed due to "stuff" in the fuel. This truck has never been in for fuel issues but it is possible that it has a fuel tank problem which is causing the engine failure. Branch is currently looking to replace all 8 injectors to alleviate any additional issues.	
640	644	17661	2007	1FDXW47P47	GABRIELLI FORD	1/8/2010	144096	\$ 3,312.00	No assistance due to mud and sand in tank.		\$ -			
				1FDXW46P77		1/8/2010	64939	\$ 2,000.00	\$ 2,000.00		\$ 2,000.00		Truck went in w/ stalling/smoking issues. Needs to have 2 injectors replaced, rear fuel tank replaced, lines cleaned, connector line between front and rear tanks replaced. No coverage from dealer.	
640	644	6546	2001		WHALING CITY FORD			\$ 6,279.79					Truck was blowing white smoke and lack of power. Found low fuel pressure. Fuel tank full of rust and sending unit full of rust also. Needed to replace tank, send, fuel pump, filter, #4, 6, 7 injectors, and flush lines.	
640	643	21121	2008	1FDXW46F51	Interstate Ford	1/12/2010	218557 - sent in new sh	\$ 500.00	None due to age of vehicle being over 6yrs old.			\$ 500.00	Truck brought in for no power. Dealer is stating that they needed to clean out fuel system of debris. We have found that the fuel tank is rusting apart on the inside and clogging up the fuel system.	
640	643	8439	2002	1FD4W46R08	Interstate Ford	1/15/2010		\$ 4,153.26	No assistance due to mud and sand in tank.		\$ -		Engine runs rough. Needed both tanks replaced as well as filters.	
112	142	25663	2001	1FDXW46FX2	SUNRISE	1/7/2010	144097	\$ 1250-1800	None due to age of vehicle being over 6yrs old.				Received quote that #2 & #8 injectors need to be replaced for 1250. If all 4 injectors on that side are worked on it will be 1800. Also there is no guarantee that in a matter of months the opposite side may need some work. They are fine at this time. Invoice 806241 invoice date Aug 11, 2009 the truck went in because it wouldn't go over 30mph. The diagnosis was the fuel tank was rusted and contaminating the pump and fuel lines. Work performed was replacement of fuel tank, sender, pump and filter. All fuel lines were flushed and oil change also completed.	
				1FDXW46P15		1/15/2010	806241						Fuel tank galvanization was flaked off and gone through the entire fuel system causing the injectors and fuel filter assembly to fail. This is due to poor protection on the inside of the fuel tank.	
140	108	13164	2005		West Palm Beach			\$ 3,013.00						
640	643	17656	2007	1FDXW46P75	Hartford	1/15/2010	455767	\$ 1,952.56	\$ 1,513.00				Truck keeps losing power while driving. Needed to replace 2 fuel tanks and fuel filters.(1952.56 for this repair)	
640	643	17656	2004	1FDXW46P37	Hartford	1/12/2010	C07514A	\$ 939.88	Covered under Warranty		\$ 1,200.00	\$ 1,952.56	Truck runs rough. Needs to have injector replaced.	
640	643	17668	2007	1FDXW46P37	Hartford	1/12/2010	C07514B	\$ 1,994.36			Warranty	Warranty	Truck was running rough and needed to have both fuel tanks replaced due to rust in the tank. Senders and lines cleaned, filters replaced. Batteries replaced 299.71	
				1FDXW46P47		1/7/2010	144093	\$ 1,769.82	No assistance due to sand and mud in tank		\$ -	\$ 1,769.82	need to replace the rear tank on the truck and all related fuel components(filters, senders, etc) Fuel lines were flushed as well as the front tank.	
635	642	17677	2007		Westchester	1/19/2010	55603	\$ 2,942.45	No assistance due to sand and mud in tank		\$ -	\$ 2,942.45	Fuel tank rotting from the inside causing contamination to system. Could not bring truck to a Ford dealer because dealer already had 2 trucks and could not repair.(NOT FORD DEALERSHIP)	
				1FDXW46P15		1/19/2010	55225		Cannot assist on outside repair done outside of Ford		\$ -		Brought the truck into a local dealer to do some work. Currently the tank is "starting" to flake apart. Have not done anything at this point to correct issue. Will be addressing this concern w/ a local Ford dealer once the back log has cleared.	
661	677	10910	2004					has not gone to shop yet					Truck stalled out while driving. Needed to replace driver side fuel injectors. Truck had fuel tanks replaced 10/2008. All injectors were replaced at that point.	
930	641	10916	2004	1FDXW46P34	HUDSON VALLEY			\$ 2,193.12	4 injectors and FICM replaced. No relationship to the fuel tank delam. No assistance.				Truck lost power and died on highway. Dealership found fuel filter clogged w/ plastic substance. Possible tank delamination	
		9370	2003	1FDXW46P94	COLONIAL FORD	12/21/2009	FOCS92963		NONE DUE TO AGE OF VEHICLE				Truck was brought in for a loss of power and smoking condition. After investigating it was determined that the truck has delaminated fuel tanks and they need to be replaced. Truck is currently in the shop waiting for approval.	
		21574	2005	1FDXW46F33	ELIZABETH	1/22/2010							Unit has rust in both front and back fuel tanks. Fuel pump and four injectors need to be replaced. Dealer is listing pump and 3 injectors under warranty.	
		17567	2007	1FDXW47P55	UNIVERSAL FORD	1/29/2010							Unit taken in due to loss of power. Preliminary diagnosis is fuel tank Delamination. Fuel sending unit, pumps, tanks, all 8 injectors and EGR valve.	
957	960	12652	2005	1FDXW46P97	Tedd Britt of Chantilly	2/3/2010		\$ 6,118.22			\$ 3,059.00	\$ 6,118.22	Truck was brought in for a lack of power. Truck was smoking. Truck is in shop right now.	
930	641	17683	2007	1FDXW46P85	MIRACLE FORD	2/4/2010	F1CS719315	\$ 451.47						
				1FDXW47P67		2/8/2010	FOCS 94649							

Fuel Tank Delamination Issues

Region	Branch	Brickman Asset Number	Year of Vehicle	Vehicle Identification Number	Repairing Dealer	Date of Occurrence	Invoice Number	Invoice Amount	Ford Approved Amount	AWA Info	Rebate/Credit Received	Requested Credit	Symptom/Diagnoses	Repair Needed		
140	104	21202	2004	1FDXW46P34E [REDACTED]	MAROONE FORD OF DELRAY			\$ 2,800.00					Truck went in for lack of power & shutting off. Dealer found the EGR valve frozen open-replaced EGR valve and tested OK engine still has low power-checked fuel tank & found rust in the fuel tank and heavy amounts in the fuel pump assembly- we are requesting this repair be paid for by ford as this has been a major issue for F350 & F450 amongst our fleet- Fuel Tanks Rusting out and running the injectors as well-			
						2/19/2010	72120		None because vehicle is over the 6yr time limit for assistance							
930	646	12715	2005			ORANGE FORD	2/10/2010	W52464	\$ 2,219.53						Towed into shop lost power and motor was skipping. Replaced fuel filters and both fuel tanks.	
102	110	15593	2006			CHEROKEE FORD	2/18/2010	FOCS381471	\$ 1,971.56						Diagnosis by dealer was both fuel tanks delaminated and clogged the fuel filters.	
							Total:	\$ 293,061.94	\$ 131,791.06		\$ 131,790.96	\$ 293,061.94				