

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received MAY 06 2010 03-FEB-2010	
OWNER INFORMATION (Type or Print)				Repository ☐	
				Reference No. 10304545	
Name				Daytime Telephone Number	
Address				E-mail Address	
City DAYTON State OH Zip Code				Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1AK12FX57				Make CHEVROLET	Model Year 2005
Date Purchased JUNE 2005		Dealer's Name and Telephone Number FRANK-Z 937-224-2600		Engine: No: Cylinders 4.2	Fuel Type: Unleaded
Original Owner ☒		Dealer's City DAYTON		State OH	Zip Code
Transmission Type		☒ Antilock Brakes ☒ Cruise Control		Powertrain	Multiple Failure: YES
				Incident Date(s) 25-DEC-2009 NOW OCCURRING DAILY	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING				Failure Mileage 93000	Failure Speed ALL speeds
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured N/A	Number of Deaths N/A
Reported to Police N					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 CHEVROLET COBALT. THE CONTACT STATED WHILE DRIVING, SHE LOST POWER STEERING CAPABILITIES MAKING IT EXTREMELY DIFFICULT TO TURN ON TWO DIFFERENT OCCASIONS. THE POWER STEERING LIGHT ILLUMINATED ON THE DASHBOARD AND THEN THE POWER STEERING WOULD FAIL. SHE TURNED THE VEHICLE OFF AND RE-STARTED IT; THE PROBLEM SEEMED TO CORRECT ITSELF AFTER SHE RE-STARTED IT. SHE TOOK THE VEHICLE TO A REPAIR SHOP AND WAS TOLD THAT THEY COULD FIND NOTHING WRONG WITH THE VEHICLE. SHE CALLED THE DEALERSHIP AND WAS INFORMED THAT THERE WAS NO RECALL FOR THE PROBLEM. SHE HAD NOT CALLED THE MANUFACTURER TO-DATE. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT. THE VEHICLE IDENTIFICATION NUMBER WAS NOT AVAILABLE AT THE TIME OF THE COMPLAINT. THE CURRENT MILEAGE WAS 94,000. THE FAILURE MILEAGE WAS APPROXIMATELY 93,000. UPDATED 03/04/10 *BF REMAILED 04/20/2010 I contacted General Motors. Was told my car is on recall list.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Power steering light will come on and power steering will fail. No crash or injuries at this time. This is now happening more frequently since the weather is warmer.

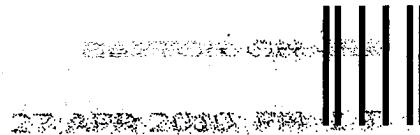
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

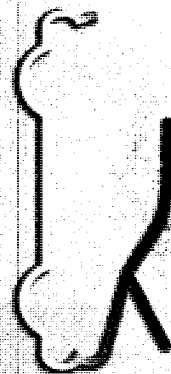
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



U.S. Department of Transportation (VOC)
National Highway Traffic Safety Administration