



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

# DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

03-FEB-2010

Reference No.

10304310

### OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City FORT MILL

State SC

Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

### VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1A152F157 [REDACTED]

Make  
CHEVROLET

Model  
COBALT

Model Year  
2005

Date Purchased

6-22-2005

Dealer's Name and Telephone Number

Burn's Chevrolet + 803-366-9415

Engine:

No: Cylinders

Fuel Type:

Original Owner



Dealer's City

Rock Hill

State

SC

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

12-OCT-2009

### FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage  
65000

Failure Speed  
65

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2005 A CHEVROLET COBALT. THE CONTACT WAS DRIVING APPROXIMATELY 65 MPH ON NORMAL ROAD CONDITIONS. THE "POWER STEERING" WARNING LIGHT INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. IMMEDIATELY, THERE WAS A LOSS OF POWER STEERING. THE DRIVER PULLED OVER TO SIDE OF THE ROAD WHICH REQUIRED HIGHER EFFORT TO TURN THE STEERING WHEEL. THE ENGINE WAS TURNED OFF. THE VEHICLE RESTARTED AND RESUMED NORMAL OPERATION. THE FAILURE WAS INTERMITTENT BUT HAS BECOME CONSISTENT. THE VEHICLE HAS NOT BEEN REPAIRED FOR THE MALFUNCTIONS. THE FAILURE MILEAGE WAS 65,000. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.