U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2010 MAR -4 AM 11:21

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
02-FEB-2010	Reference No. 10303955

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address			
City BETHALTO	State IL	Zip Code	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G1AK52F357	CHEVROLET	COBALT	2005

Date Purchased	Dealer's Name and Telephone Number			Engine: 2.2	Fuel Type:
Aug. 2005	Londoff St. Louis			No: Cylinders 4	Gasoline
Original Owner ☑	Dealer's City St. Louis MO	State MO	Zip Code		

Transmission Type		Powertrain	Multiple Failure: Power Steering Failure Same day	Incident Date(s)
Auto	☑ Antilock Brakes ☐ Cruise Control	Power Steering		01-FEB-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING	Failure Mileage	Failure Speed
	52000	12

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS 2005 CHEVROLET COBALT. WHILE DRIVING 12 MPH, THE POWER STEERING LIGHT ILLUMINATED AND THE CONTACT LOST CONTROL OF THE STEERING WHEEL. HE WAS ABLE TO DRIVE TO HIS RESIDENCE. THE MANUFACTURER AND THE DEALER WILL BE NOTIFIED. THE FAILURE AND CURRENT MILEAGES WERE 52,000.

← This happened on 2/1/10 6PM CST

Dealer Fixed at No Cost on 2/5/10 at Jack Schmitt's Chevrolet in Wood River IL. (Replaced Electric Power Ast. Steering (No problems after.)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY